

## **Video entryphone systems: 2N integration**

### **Installation and configuration manual**



## Aim of this publication

This manual is aimed at the installer of video entryphone systems, for remote access to calls from an outdoor position. The aim is to explain the system configuration procedures with the specific video entryphone configurator.

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## Glossary

Useful terms:

<b>IoT CONFIGURATOR:</b>	Portal for configuring the domotic system and its devices, and creating an interface between the domotic system and other ones so they can communicate and work together
<b>2N CONFIGURATOR:</b>	Portal made available by the company "2N" for the configuration of its outdoor positions (intercom)
<b>SIP NUMBER:</b>	Reference address of the user accounts inserted in a SIP network
<b>SIP:</b>	Session Initiation Protocol. This is a VoIP communication service containing the processing characteristics and functions of the calls of a telephone network
<b>SIP SERVER:</b>	Handles the SIP calls in a network, managing the requests from a user account and terminating the communication
<b>VoIP:</b>	Voice over IP. Technology making it possible to have a conversation similar to that via telephone, but using an Internet connection or any other telecommunications network dedicated to packet switching based on the IP protocol without a data transmission connection

## Prerequisites

This manual explains the procedure for configuring video entryphone systems with a cloud SIP server and with SIP forwarding, to enable remote access to calls from outdoor positions. The installer must have a user account that permits access to the IoT configurator supplied by Gewiss: <https://iotconfig.gewiss.cloud>.

Remote access to calls is possible by establishing a connection with Gewiss' cloud SIP server. For this to happen, the video entryphone systems must be based on one of these two structures:

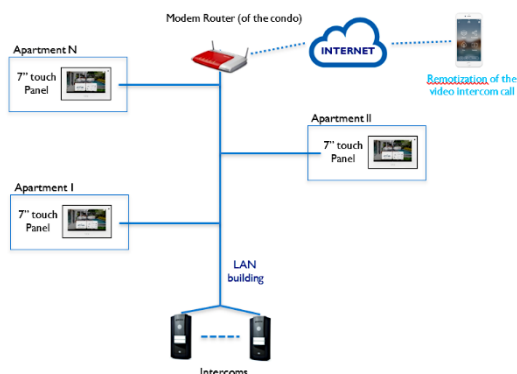
**Architecture 1A:** Remote access to calls via a video entryphone connected to the condominium Internet network and local calls via direct SIP

**Architecture 1B:** Remote access to calls via a video entryphone connected to the condominium Internet network and local calls managed by the local SIP server

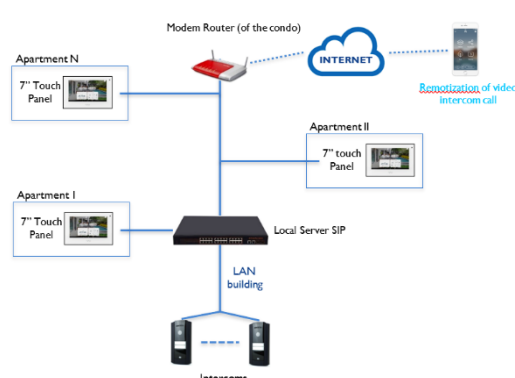
This manual explains how to enable remote access to calls for the first type of architecture.

- **Architecture 1:** The system has two different SIP connections, one primary and local, the second allowing a connection between the outdoor position and the cloud SIP server. The primary connection may be of the direct type or with a local SIP server. The video entryphone network must have an Internet connection.

#### ARCHITECTURE 1: CASE A



#### ARCHITECTURE 1: CASE B

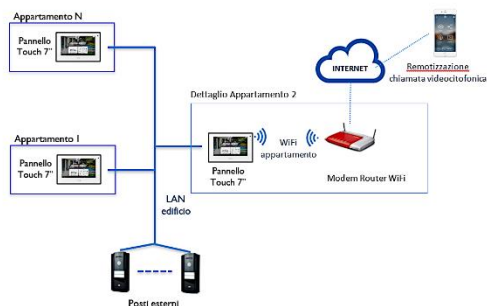


If a condominium internet network is not available, the remote access of calls can be implemented by using the WiFi interface of the touch panel (GWA9007CB). For this to happen, the video entryphone systems must be based on one of these two structures:

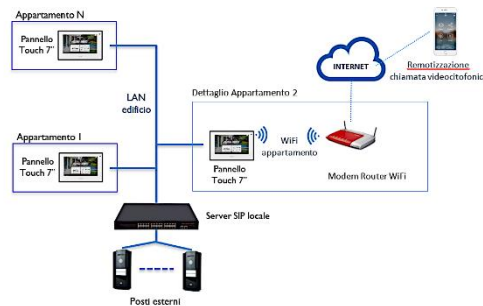
**Architecture 2A:** Remote access of the call via the apartment internet through SIP forwarding performed by the panel and local calls via SIP direct

**Architecture 2B:** Remote access of the call via the apartment internet through SIP forwarding performed by the panel and local calls managed by the local SIP server

#### ARCHITECTURE 2: CASE A

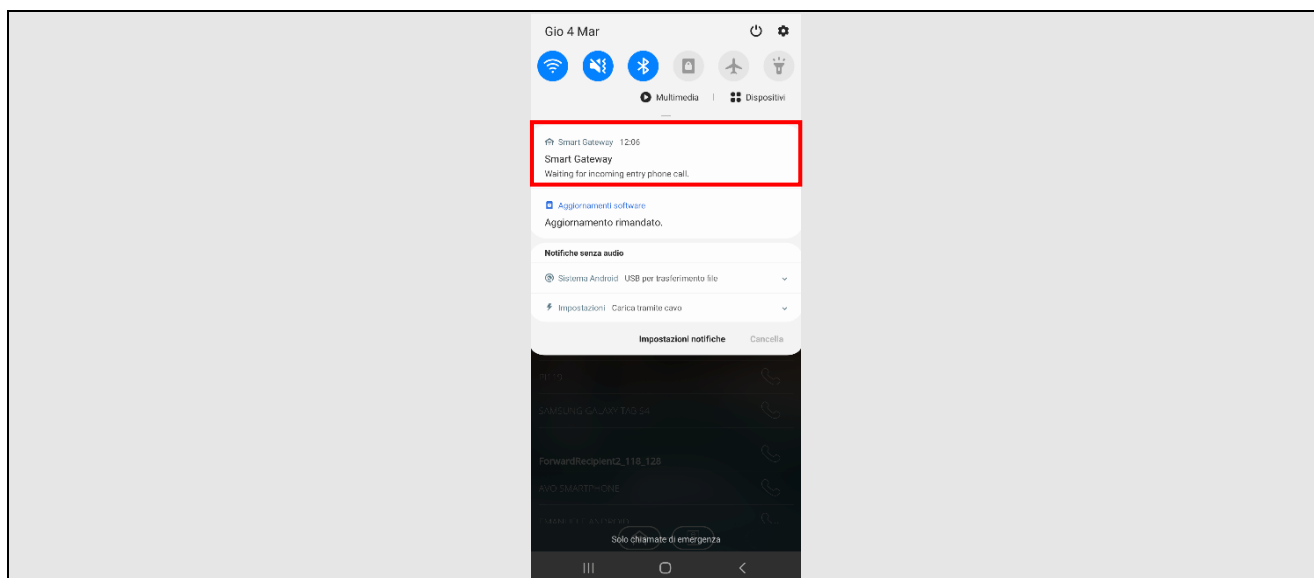


#### ARCHITECTURE 2: CASE B



**NB:** to ensure that remote calls work correctly, the enabling of consent must always be guaranteed, even in the advanced sections of your device

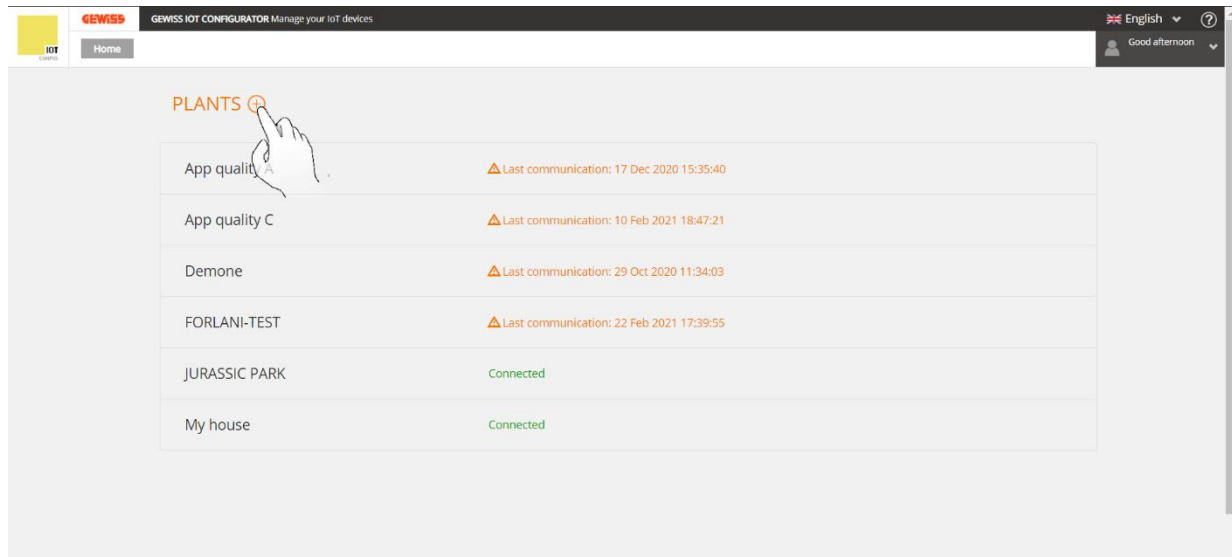
**NB:** once the system has been installed and connected to the cloud SIP server, calls from the intercom will be redirected to the associated mobile devices. A notification will appear on these devices, permitting these calls to be received. This notification must not be deactivated in any way, otherwise the remote access service will not work.



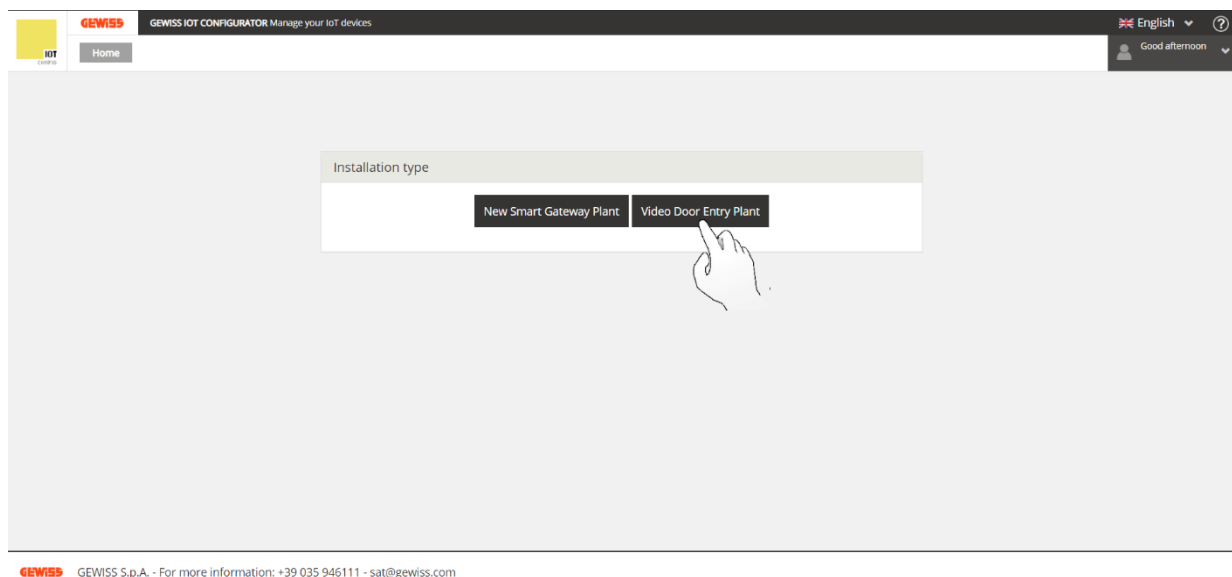
## Architecture 1: Video entryphone system with Internet connection

### Creating the system on the video entryphone configurator

- Connect to the IoT portal website (<https://iotconfig.gewiss.cloud>) and log in
- Click on ⊕ next to the item “PLANTS”



- The “*Installation Type*” page will open
- Select the “**Video Door Entry Plant**” option



- The new page will have two boxes:
  - a. “*Enter the name of the new plant*”
  - b. “*Or select the plant to which to associate the video door entry configuration*”

In the first box, enter the name you want to give to the system you are creating. Then click on “**Create Plant**”

The screenshot shows the 'GEWISS IOT CONFIGURATOR' web interface. The header includes the GEWISS logo, the title 'GEWISS IOT CONFIGURATOR Manage your IoT devices', and a language dropdown set to 'English'. A 'Home' button is visible in the top left. The main content area has a light gray background. A white form box contains the following elements:

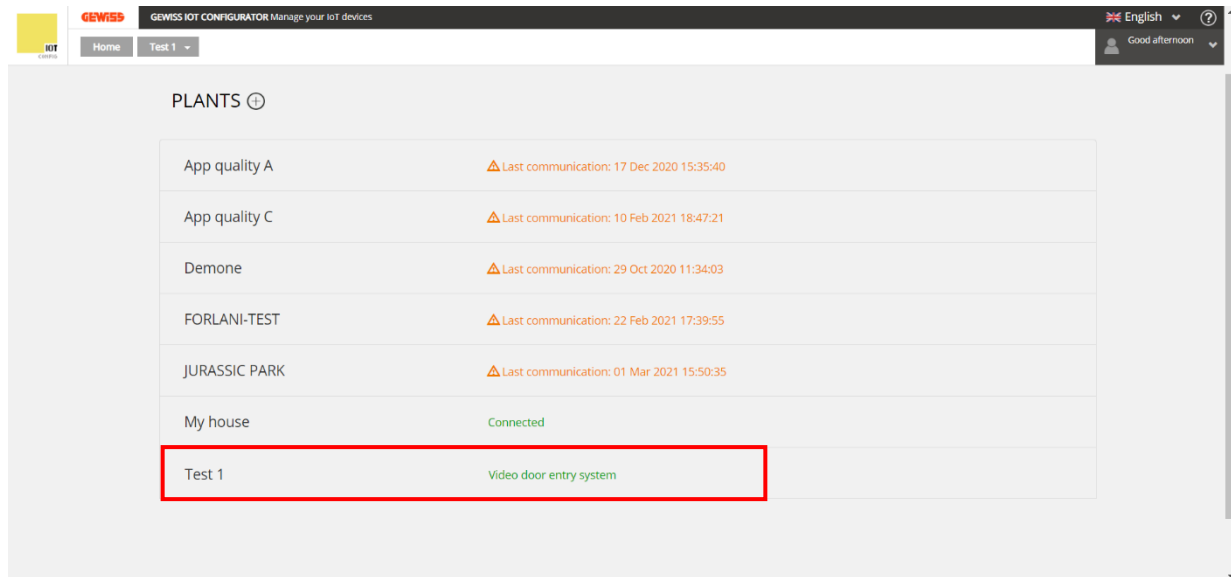
- A heading: 'Enter the name of the new plant'
- A label 'New Plant Name' next to a text input field containing 'Test 1'.
- An orange 'Create Plant' button, which is being clicked by a hand cursor.
- A smaller, fainter 'Create Plant' button is visible behind the main one.
- A second heading: 'Or select the plant to which to associate the video door entry configuration'
- A label 'Plant Name' next to a dropdown menu showing 'My house'.
- An orange 'Associate' button.


At the bottom of the page, there is a footer with the GEWISS logo and contact information: 'GEWISS S.p.A. - For more information: +39 035 946111 - sat@gewiss.com'.

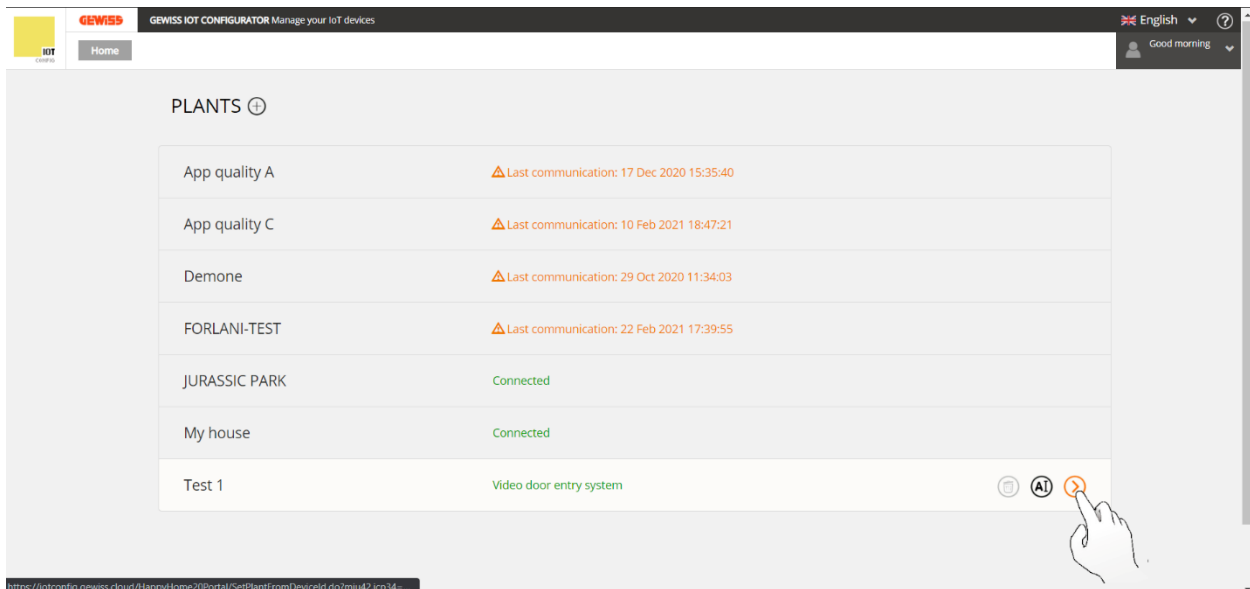
- The new page will confirm the creation of a new system


This screenshot shows the same web interface after the 'Create Plant' action. The main content area now features a green confirmation message: 'New Installation Correctly Created'. Below this message is an orange button labeled 'Installation List'. The header and footer remain identical to the previous screenshot.

- Click on “**Installation List**” to return to the first page. The list will now include the newly created system



- Click on  on the right-hand side of the screen (next to the line of the new system) to access the "Details" page. You can see that the system is not associated with any Smart Gateway





**GEWISS**


**GEWISS IOT CONFIGURATOR** Manage your IoT devices


English
   
 Good morning


Home
   
 Test 1



 Map data ©2021 Terms of Use

DETAILS
   
 Creation time: 3/2/21 9:27:07 AM
   
 Latitude:
   
 Longitude:


 SMART GATEWAY App


 VoIP Video Entry Door
   
 No video intercom device configured

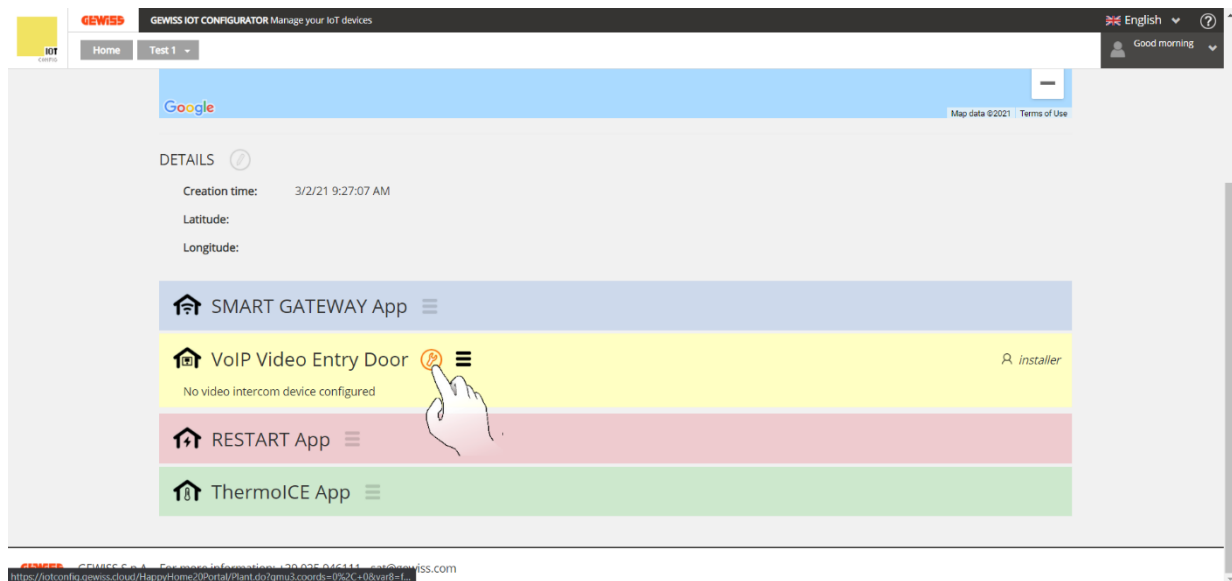

 RESTART App


 ThermoICE App

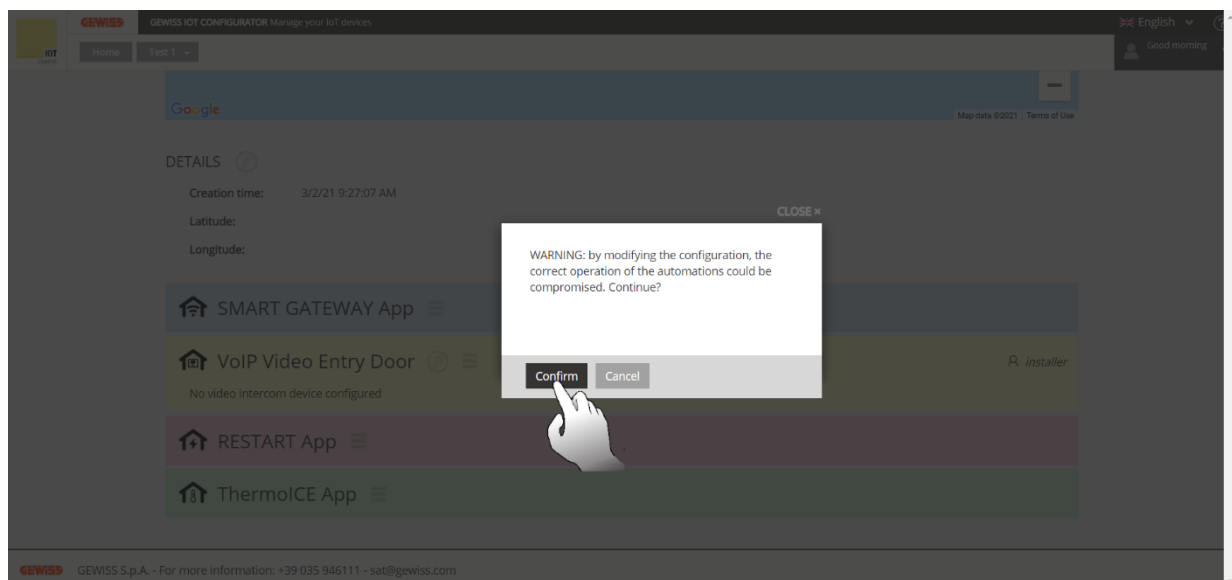
installer

**GEWISS** GEWISS S.p.A. - For more information: +39 035 946111 - sat@gewiss.com

- Click on  next to “VoIP Video Entry Door”



- A warning will appear on the screen. Click on “**Confirm**”

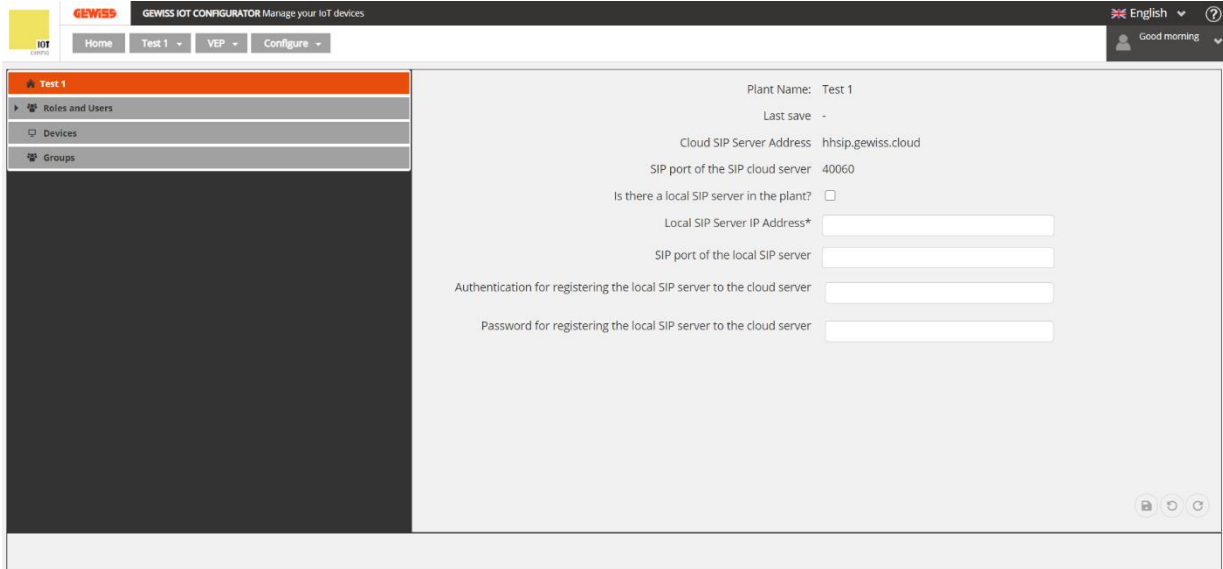




- You have now accessed the video entryphone configurator for the video entryphone part:

There are four video entryphone configurator pages for this part:

- A page showing the system configuration details. The name of this page corresponds to the name given to the system you are configuring



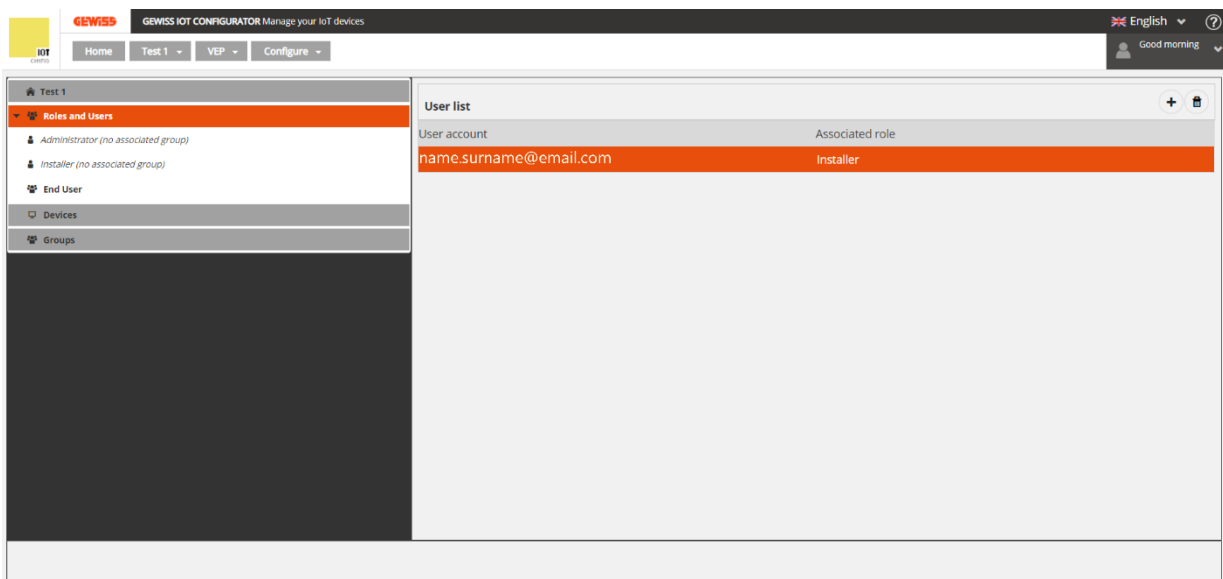
The screenshot shows the 'Test 1' configuration page. The left sidebar has a menu with 'Roles and Users', 'Devices', and 'Groups'. The main content area displays the following configuration details:

- Plant Name: Test 1
- Last save: -
- Cloud SIP Server Address: hhsip.gewiss.cloud
- SIP port of the SIP cloud server: 40060
- Is there a local SIP server in the plant? ☐
- Local SIP Server IP Address\*:
- SIP port of the local SIP server:
- Authentication for registering the local SIP server to the cloud server:
- Password for registering the local SIP server to the cloud server:

- A "Roles and Users" page: the INSTALLER role is created by default. There are three types of role that can be created:

- INSTALLER
- ADMINISTRATOR
- END USER

The INSTALLER and ADMINISTRATOR are privileged users who can alter the system configuration settings. The END USER, on the other hand, can only view the configuration details but can't access them in write mode (he/she does not have the privileges needed to modify them)




The screenshot shows the 'Roles and Users' page. The left sidebar has a menu with 'Roles and Users', 'Devices', and 'Groups'. The main content area displays a 'User list' table with the following data:

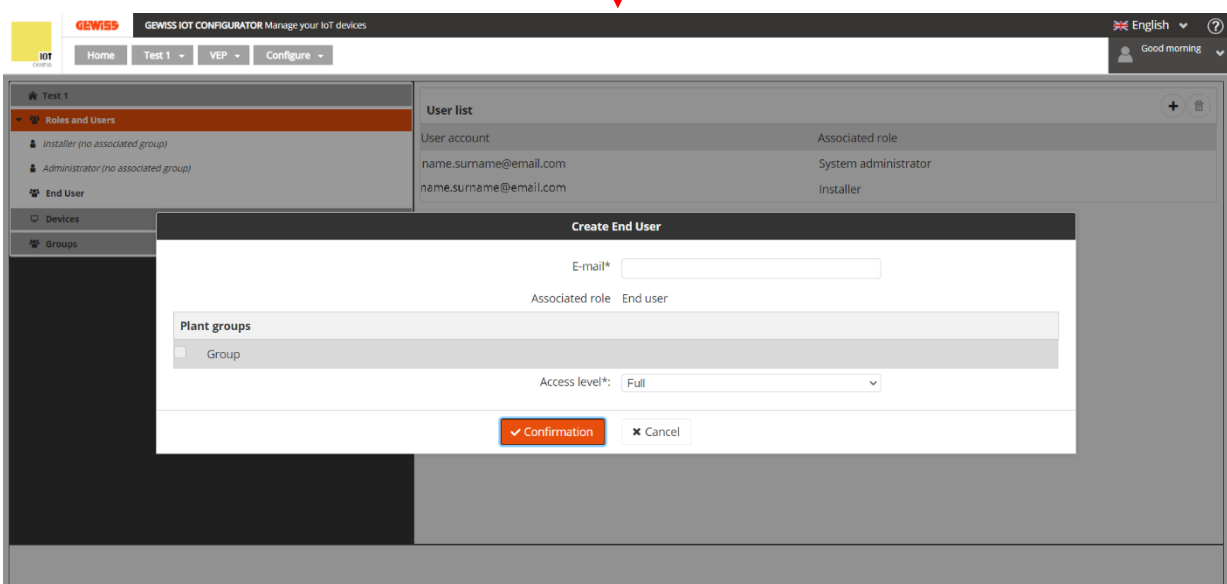
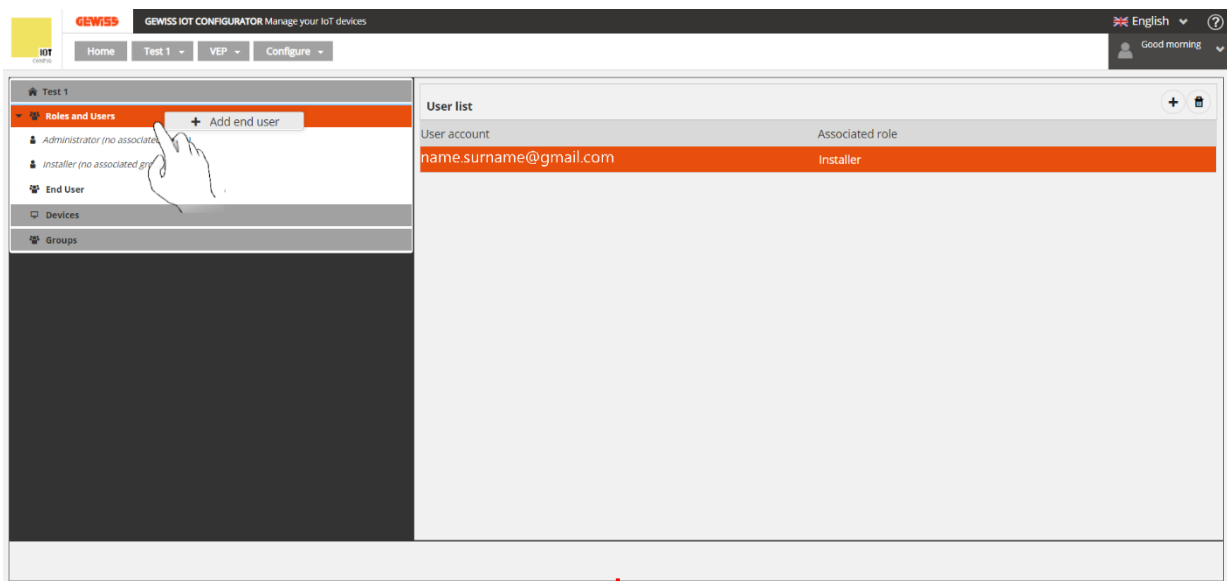
User account	Associated role
name.surname@email.com	Installer


## Adding or deleting users

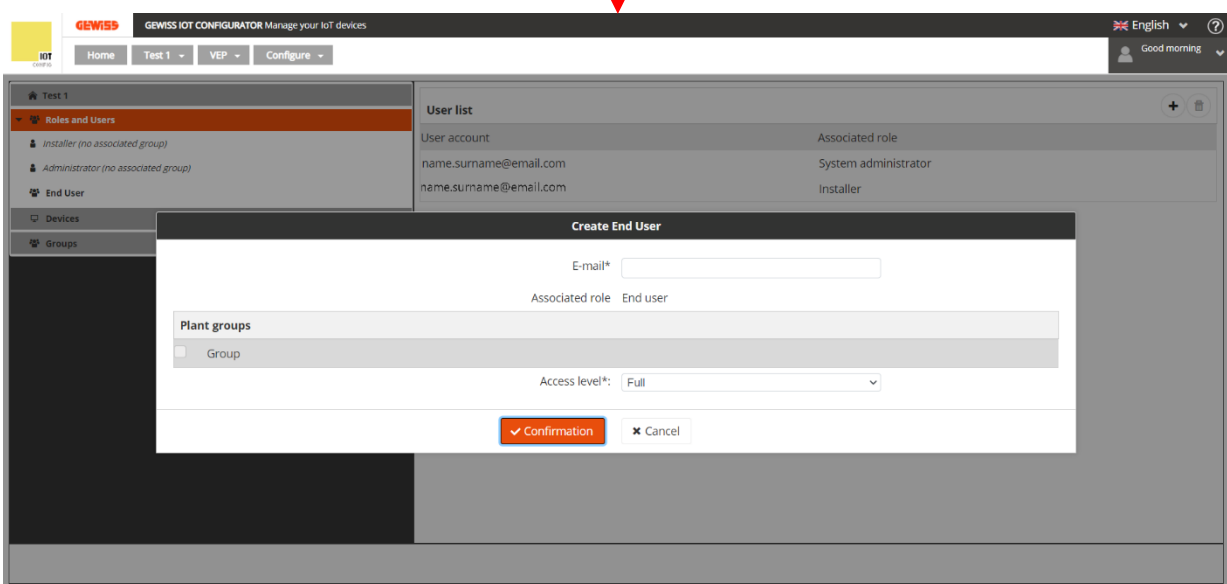
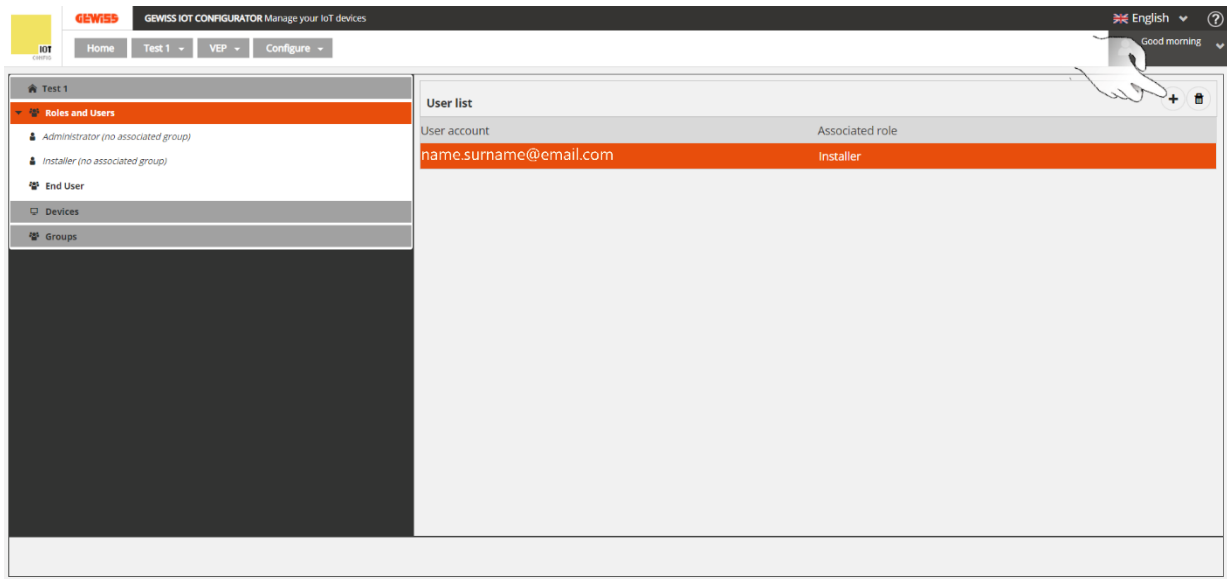
There are two ways of adding users:


- Click with the right-hand mouse key on “*Roles and Users*” or “*End Users*”. A window will appear, with the message “+ Add end user”. Click on it to open another window - “*Create End User*” - where you must enter the email address of the user to be added. You can then select which groups (when created) the new user can access and define the access level itself (*Full* or *Only intercom*):
  - ❖ *Full*: the user can not only make intercom calls but can also associate new physical devices (touch panels, smartphones, tablets) with the systems and alter the settings of those already associated
  - ❖ *Only intercom*: the user can only make intercom calls; he/she cannot associate new devices or alter the settings of those already associated

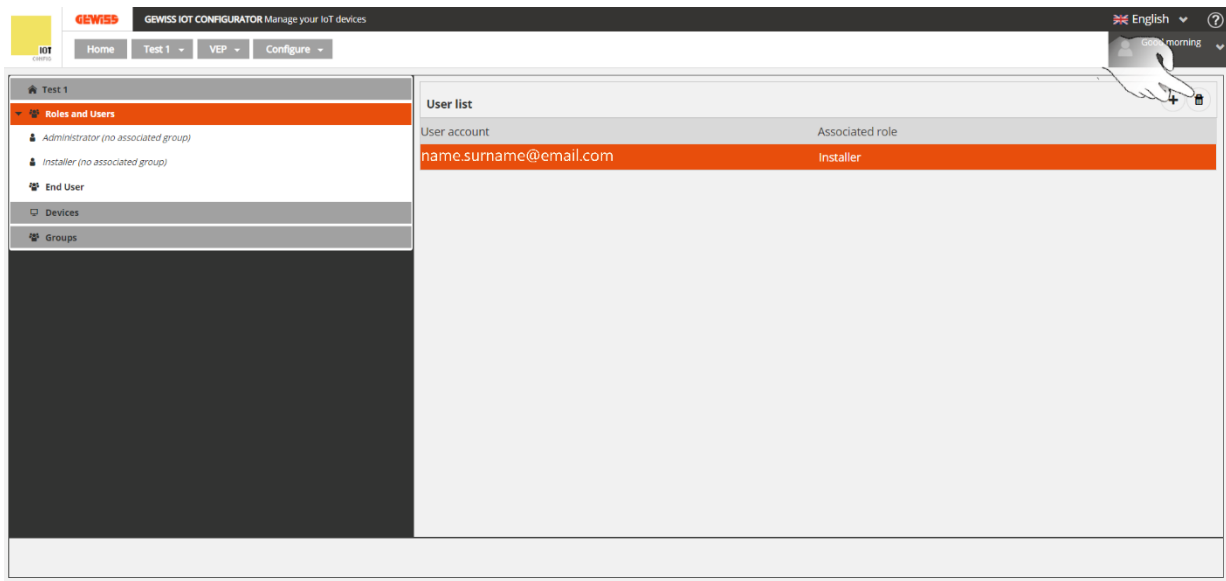
A user's access level can be changed at any time by selecting that user and clicking on .



- Select “Roles and Users” or the sub-group “End Users”. Click on  on the right-hand side of the screen. Click on it to open another window - “Create End User” - where you must enter the email address of the user to be added. You can then select which groups (when created) the new user can access and define the access level itself (*Full* or *Only intercom*)

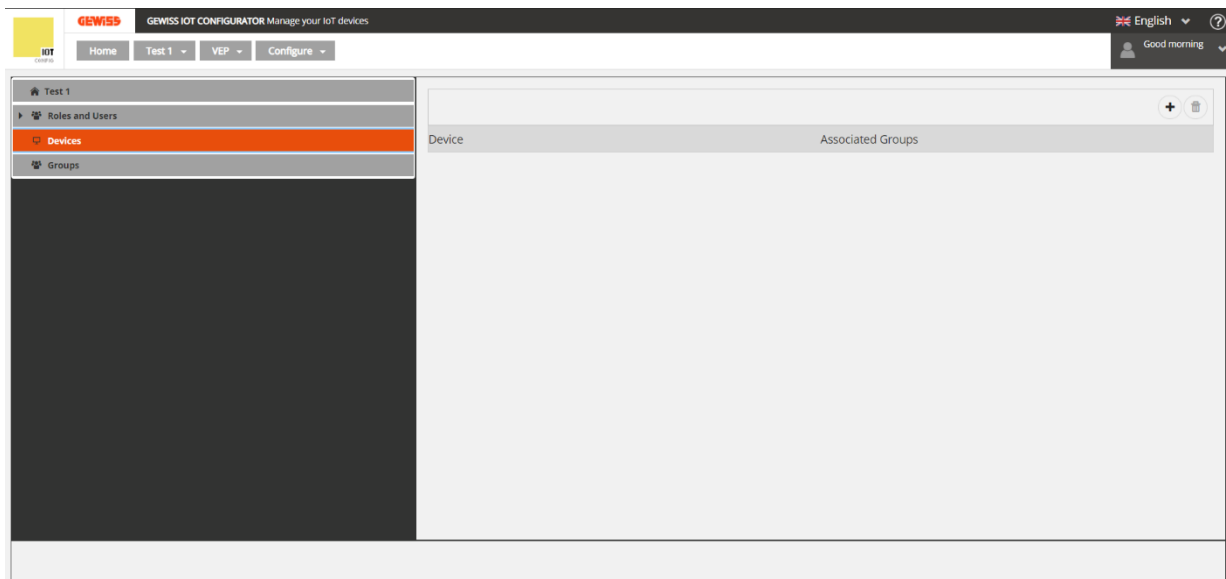


Users can be deleted by selecting them and then clicking on the rubbish bin symbol :



Attention: the system administrator cannot be deleted

- c) A “*Devices*” page: used to create devices like smartphones, tablets, outdoor positions, 7” touchscreen panels for the system you are configuring



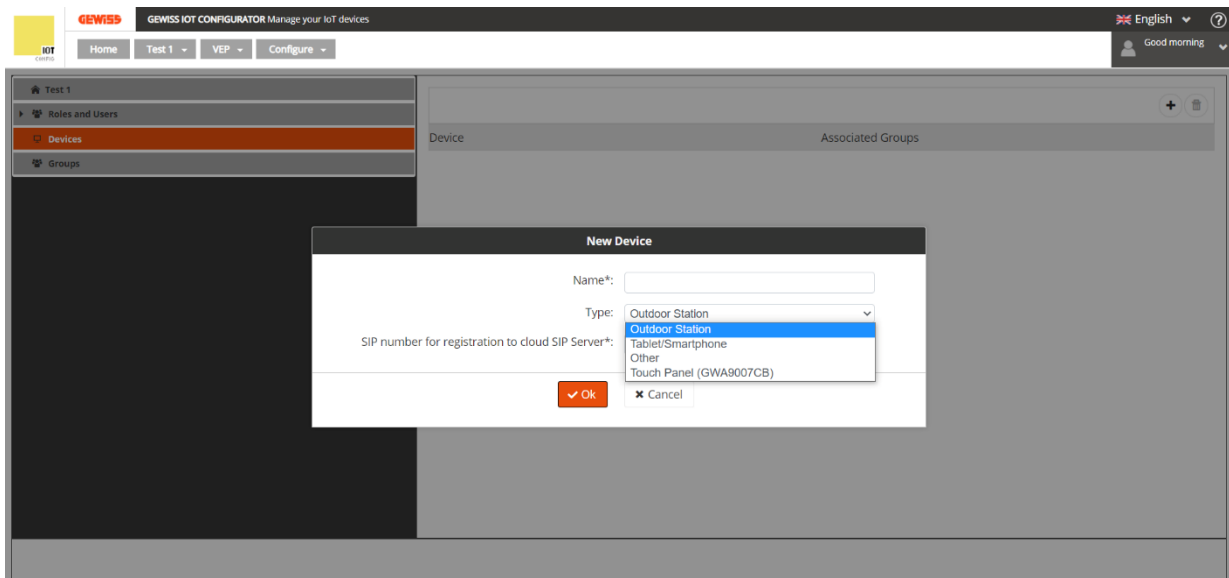
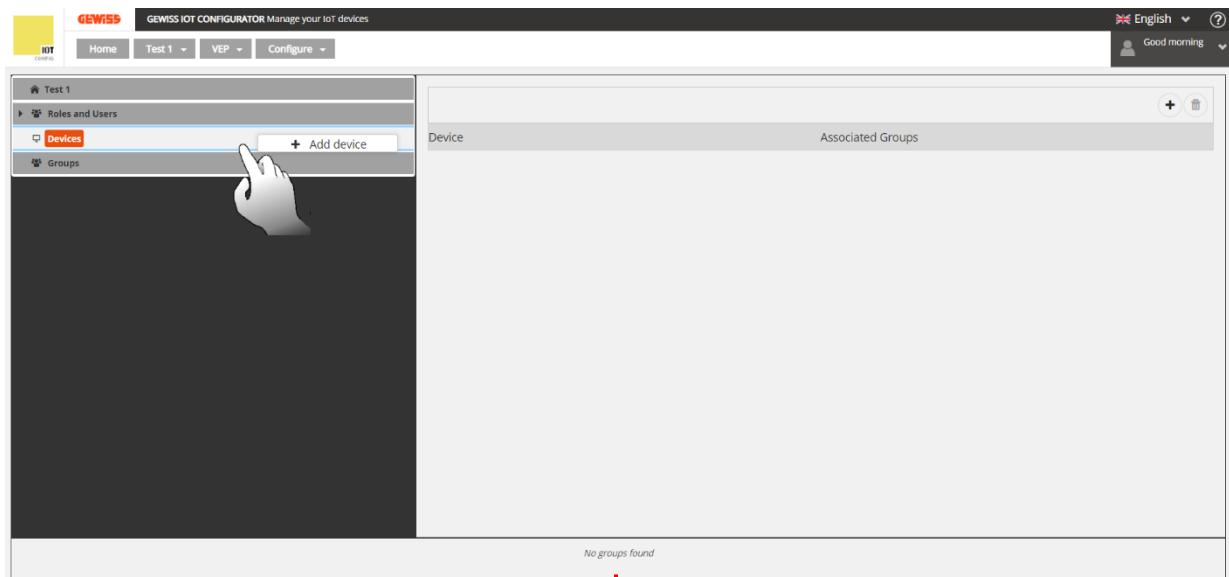
### Adding or deleting devices


There are two ways of adding new devices:

- Select “*Devices*” in the left-hand column. Click on the same item with the left-hand mouse key. A window will appear, with the message “+ **Add device**”. Click on it to open another window - “*New device*” - where you must:
  - a. Give a name to the device you are associating
  - b. Select the type of device. The options are:

Outdoor station
Tablet/Smartphone
Other
Touch panel (GWA9007CB)

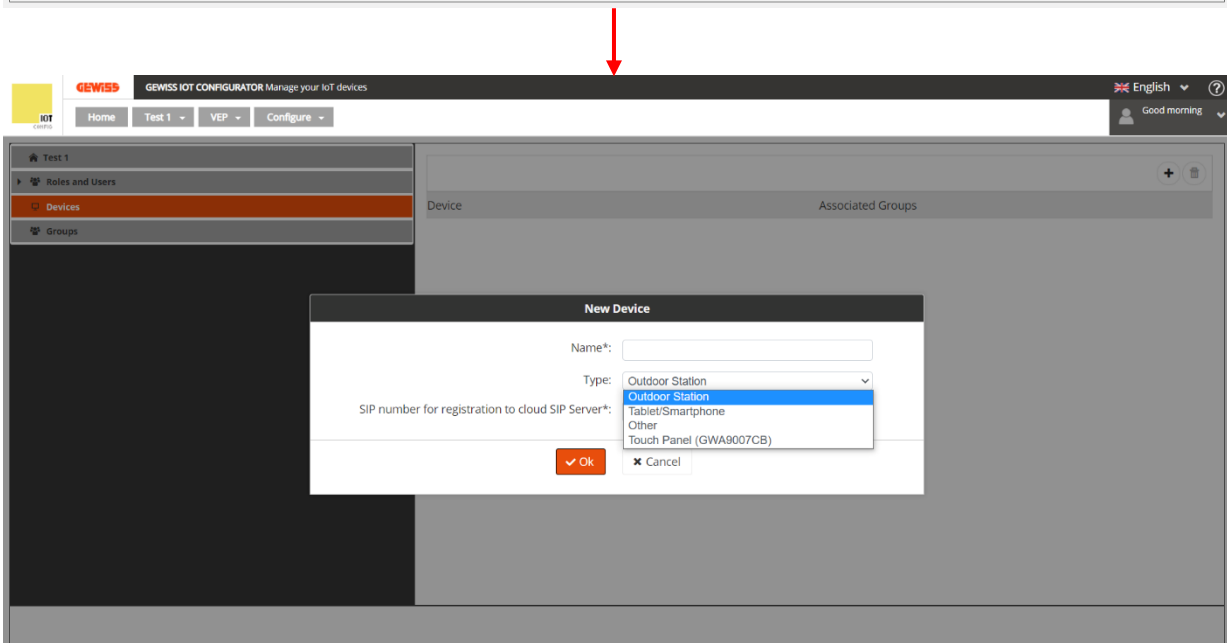
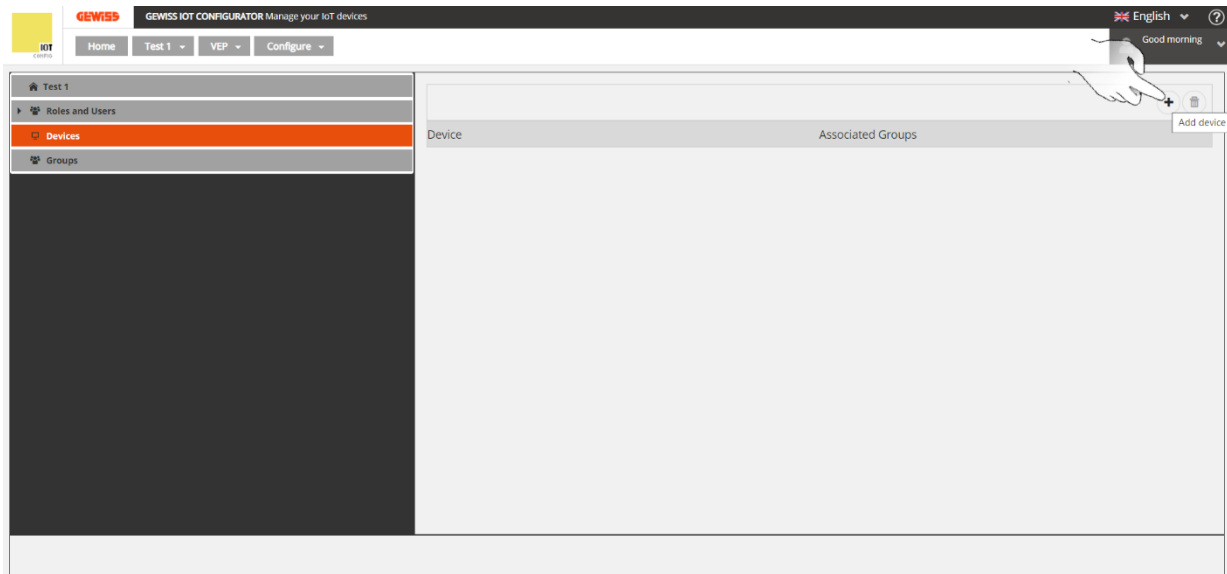
- c. Enter the SIP number for registering with the cloud SIP server



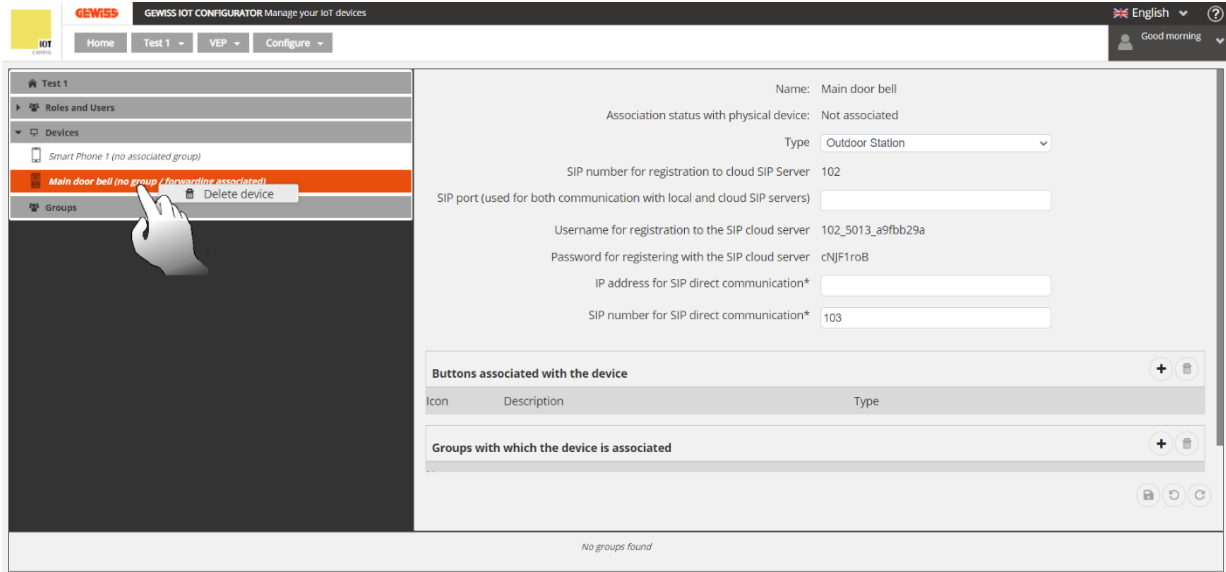
- Select “*Devices*” in the left-hand column. Click on  in the right-hand column. A window will appear, with the message “**Add device**”. Click on it to open another window - “New device” - where you must:
  - a. Give a name to the device you are associating
  - b. Select the type of device. The options are:

Outdoor station
Tablet/Smartphone
Other
Touch panel (GWA9007CB)

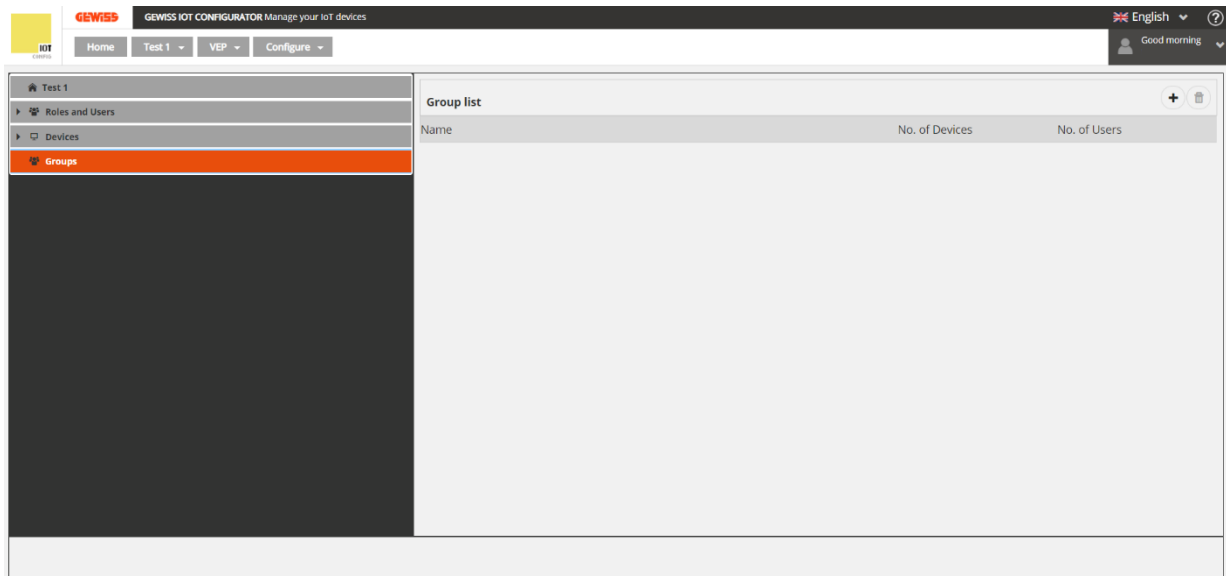
- c. Enter the SIP number for registering with the cloud SIP server



A device associated with the system can be deleted by selecting it and then clicking on it with the right-hand mouse key. A window will appear, with the message: “**Delete device**”. Click on it to delete the device.



- d) A “Groups” page: used to create, group together and divide the devices associated with the system you are configuring. In the same way, several users can be associated with a single group but all with different access levels. END USERS cannot access the video entryphone configurator.

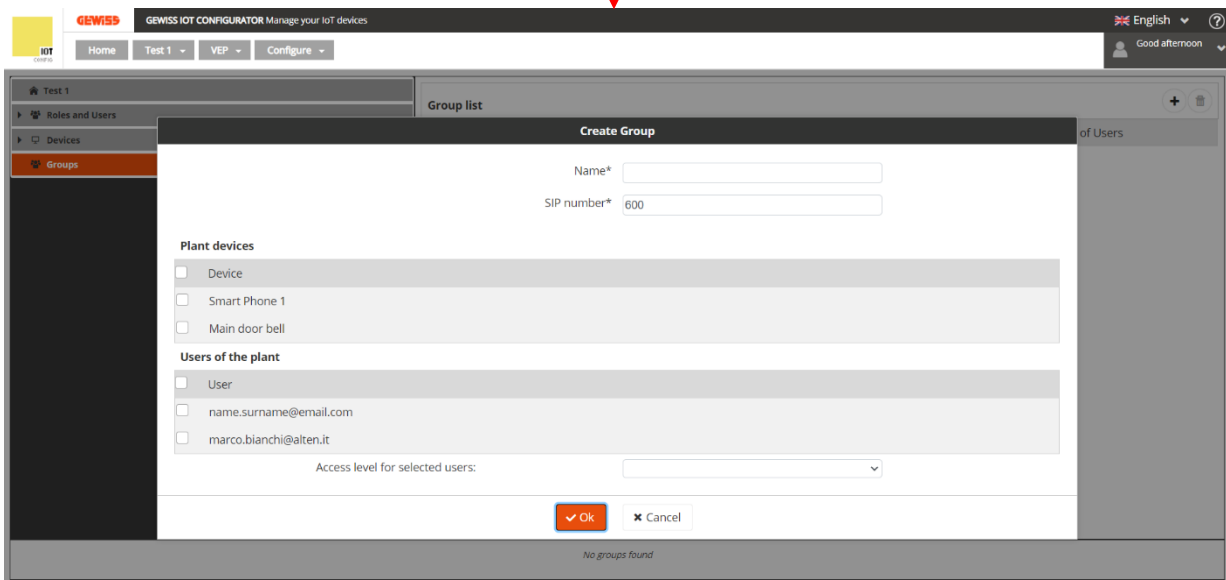
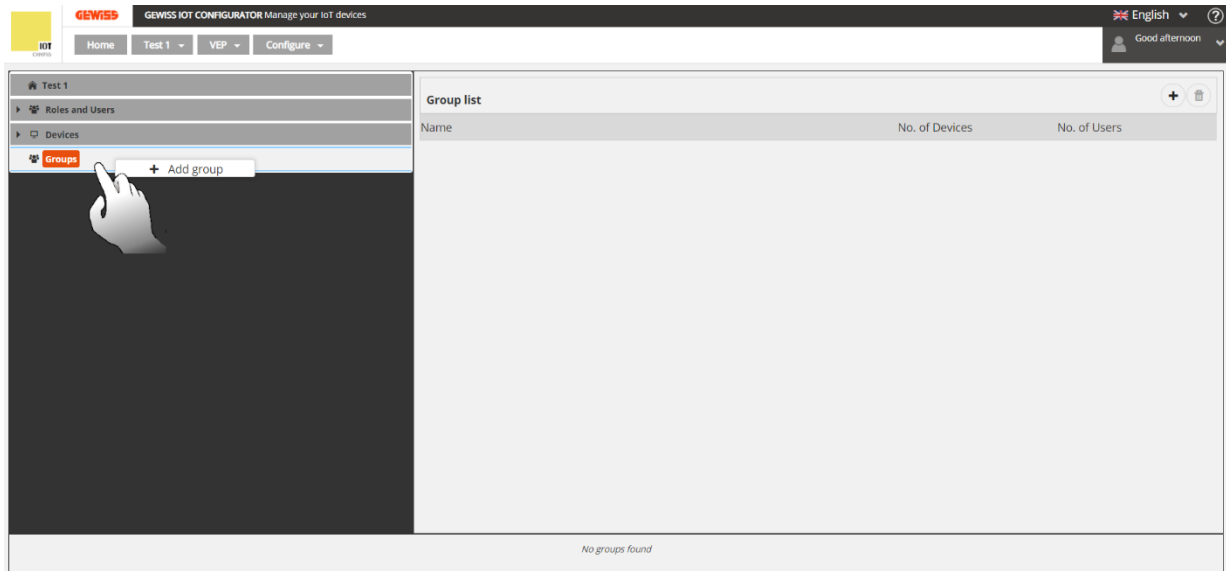




## Adding and deleting groups

New groups can be added by selecting the “Groups” item in the left-hand column. Click on the same item with the right-hand mouse key. A window will appear, with the message: “+ Add group”. Click on it to open another window - “Create group”. Here, you must:

- Give a name to the group you are creating
- Enter the SIP number
- Select the devices that you want to associate with the group
- Select the users that will be able to access the group



There are two ways of deleting a group:

- Go to the “Groups” page and select the group to be deleted. Click on it with the right-hand mouse key. A window will appear, with the message: “Delete group”. Click on it to delete the group.

GEWISS IOT CONFIGURATOR Manage your IoT devices

Home Test 1 VEP Configure

English Good afternoon

Test 1

- Roles and Users
- Devices
- Groups
- Home

Delete group

Group Name: Home

SIP number associated with the Group: 600

List of users associated with the Group

User account	Group access level
name.surname@email.com	Full

List of devices associated with the Group

Device	Local SIP server number	Cloud SIP server number
Smart Phone 1	101	100
Main door bell	103	102

- Click on the “Groups” item in the left-hand column. In the “Group list” paragraph on the right-hand part of the screen, select the group you want to delete. Click on the rubbish bin symbol at the top right to delete the selected group

GEWISS IOT CONFIGURATOR Manage your IoT devices

Home Test 1 VEP Configure

English Good afternoon

Test 1


- Roles and Users
- Devices
- Groups
- Home

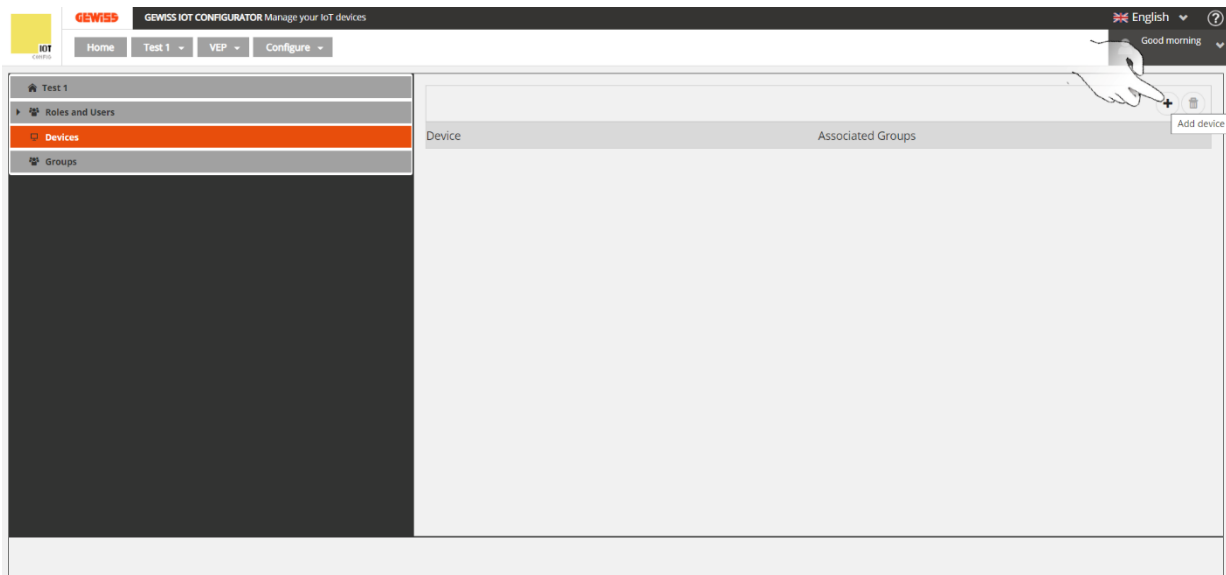
Group list

Name	No. of Devices	No. of Users
Home	2	1

Delete selected groups

## Creating devices in the new video entryphone system

1. Go to the “Devices” page. To create new devices in the system, proceed as follows:
2. Click on 



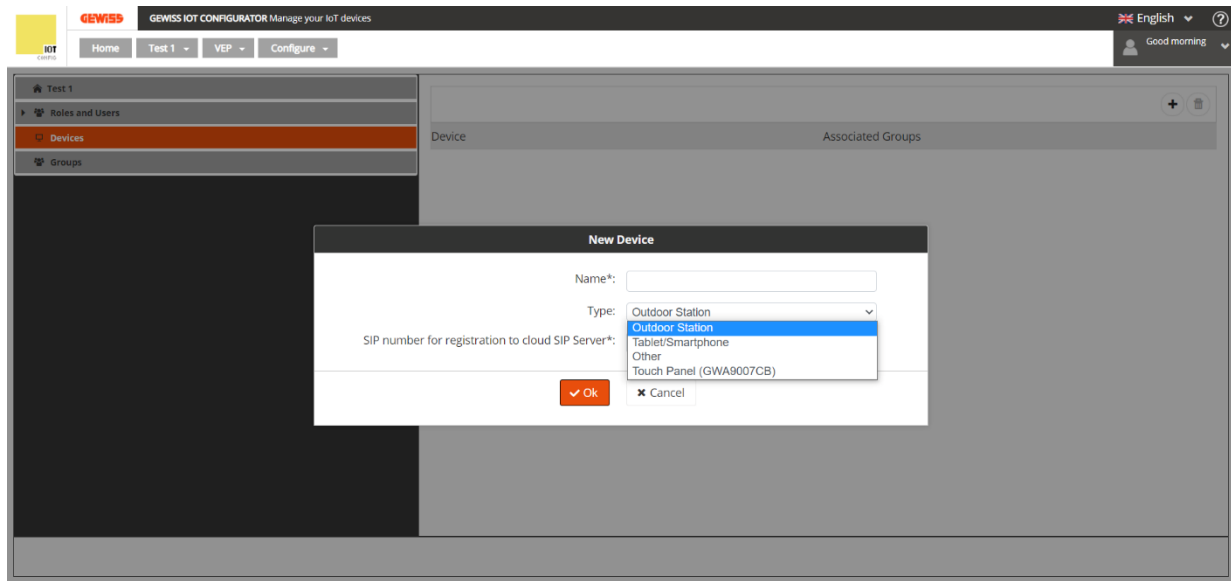
3. The “New Device” window will open. In the first text box, “Name”, enter the name to be given to the device you are associating with the system. In the second box, “Type”, select the type of device you are associating. Choose one of these options:
  - a. Outdoor station
  - b. Tablet/Smartphone
  - c. Other
  - d. Touch panel (GWA9007CB)

In the third box, “SIP number for registration to cloud SIP Server”, enter a numerical value. Take care to follow these rules:

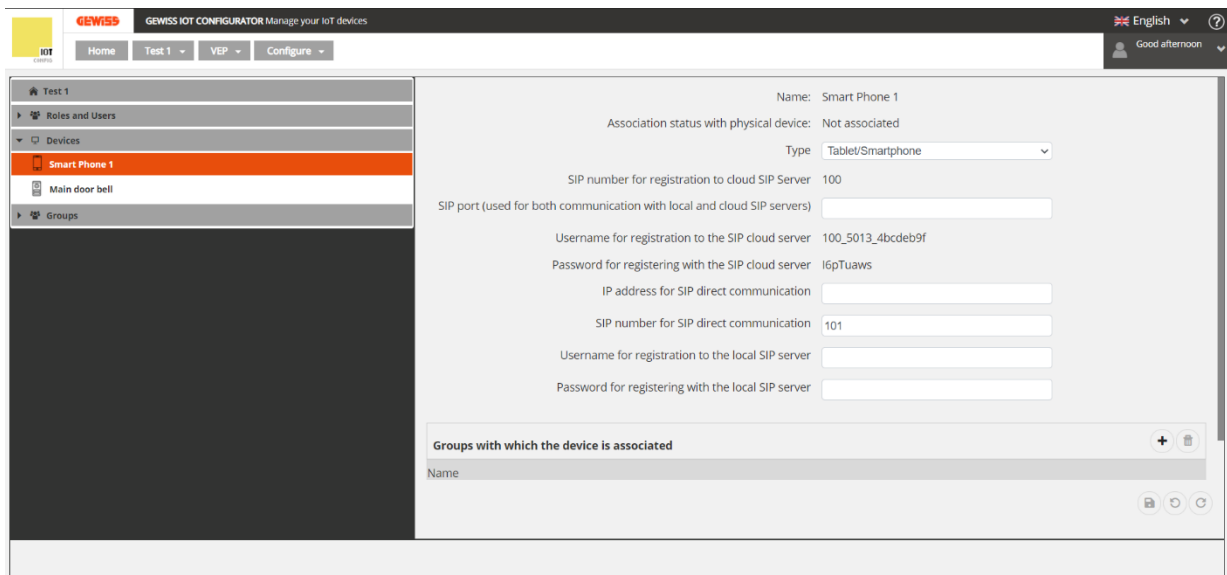
- It must be a unique numerical value
- The first possible value is 100
- Up to 12 figures can be used
- Apart from the numbers from 0 to 9, you can also use # or \*


The program will automatically suggest the first numerical value available. As more devices are gradually associated with the system, the first available value will move further and further away from the value "100".

**NB:** when creating a new device (barring the case where tablet/smartphone is selected), the IP address must also be specified.



4. Click on “**OK**”. The program will show the configuration details of the device you have just associated with the system



5. For the item “*SIP port (used for both communication with local and cloud SIP servers)*”, enter: **40060** (value conventionally chosen)
6. For the item “*SIP number for SIP direct communication*”, define a value different from the one set for [cloud registration](#)
7. Click on  to save the settings

The screenshot shows the 'Configure' page for a device named 'Smart Phone 1'. The left sidebar lists 'Test 1' with sub-items 'Roles and Users', 'Devices', 'Smart Phone 1' (selected), and 'Main door bell'. The main area contains the following configuration fields:

- Name: Smart Phone 1
- Association status with physical device: Not associated
- Type: Tablet/Smartphone
- SIP number for registration to cloud SIP Server: 100
- SIP port (used for both communication with local and cloud SIP servers): 40080
- Username for registration to the SIP cloud server: 100\_5013\_4bcdeb9f
- Password for registering with the SIP cloud server: l6pTuaws
- IP address for SIP direct communication: [empty field]
- SIP number for SIP direct communication: 101
- Username for registration to the local SIP server: [empty field]
- Password for registering with the local SIP server: [empty field]
- Groups with which the device is associated: [empty table with a '+' button]

### Adding a push-button to an outdoor position

If the device you are creating is an outdoor position (for the configuration of an outdoor position, refer to the [“Configuring an outdoor position”](#) chapter), you can add one push-button or more to it (up to 5 for each outdoor position). Two types of push-button can be added: DTMF or HTTP.

After carrying out the steps explained in the previous section, up to [point 4](#), the following page will appear when the type of device selected is **“Outdoor station”**:

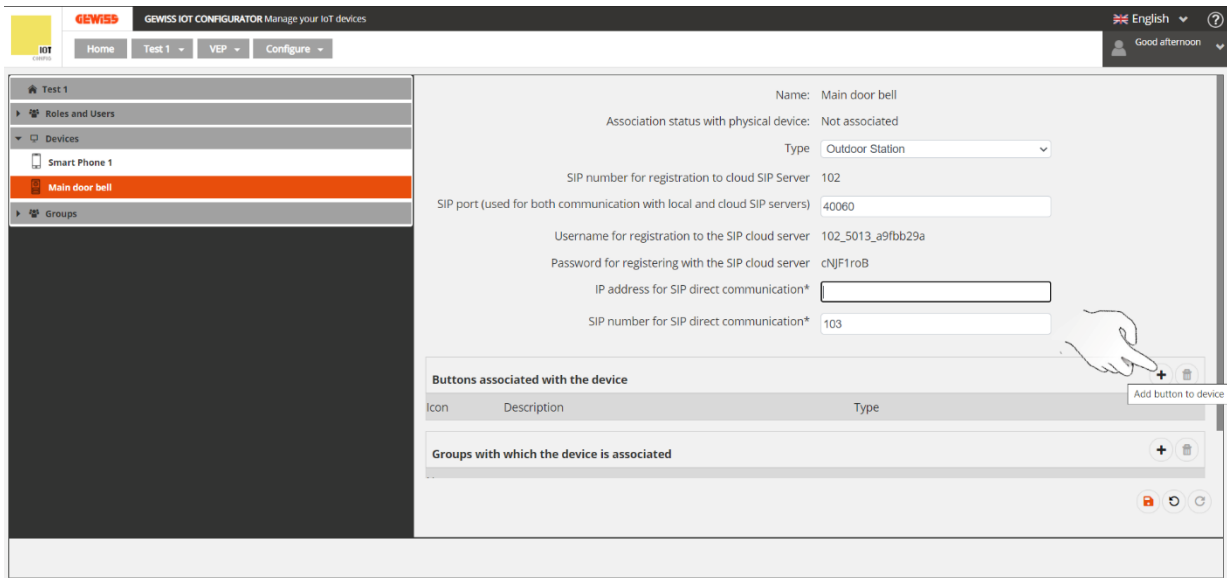
The screenshot shows the 'Configure' page for a device named 'Main door bell'. The left sidebar lists 'Test 1' with sub-items 'Roles and Users', 'Devices', 'Smart Phone 1', and 'Main door bell' (selected). The main area contains the following configuration fields:

- Name: Main door bell
- Association status with physical device: Not associated
- Type: Outdoor Station
- SIP number for registration to cloud SIP Server: 102
- SIP port (used for both communication with local and cloud SIP servers): 40080
- Username for registration to the SIP cloud server: 102\_5013\_a9fbb29a
- Password for registering with the SIP cloud server: cNJF1roB
- IP address for SIP direct communication\*: [empty field]
- SIP number for SIP direct communication\*: 103
- Buttons associated with the device: [empty table with a '+' button]
- Groups with which the device is associated: [empty table with a '+' button]

To add a push-button, click on to the right of *“Buttons associated with the device”*.

## DTMF push-button:

The: “Create button” window will open



GEWISS IOT CONFIGURATOR Manage your IoT devices

Home Test 1 VEP Configure

English Good afternoon

Test 1

Roles and Users

Devices

Smart Phone 1

Main door bell

Groups

Name: Main door bell

Association status with physical device: Not associated

Type: Outdoor Station

SIP number for registration to cloud SIP Server: 102

SIP port (used for both communication with local and cloud SIP servers): 40060

Username for registration to the SIP cloud server: 102\_5013\_a9fbb29a

Password for registering with the SIP cloud server: cNjF1roB

IP address for SIP direct communication\*

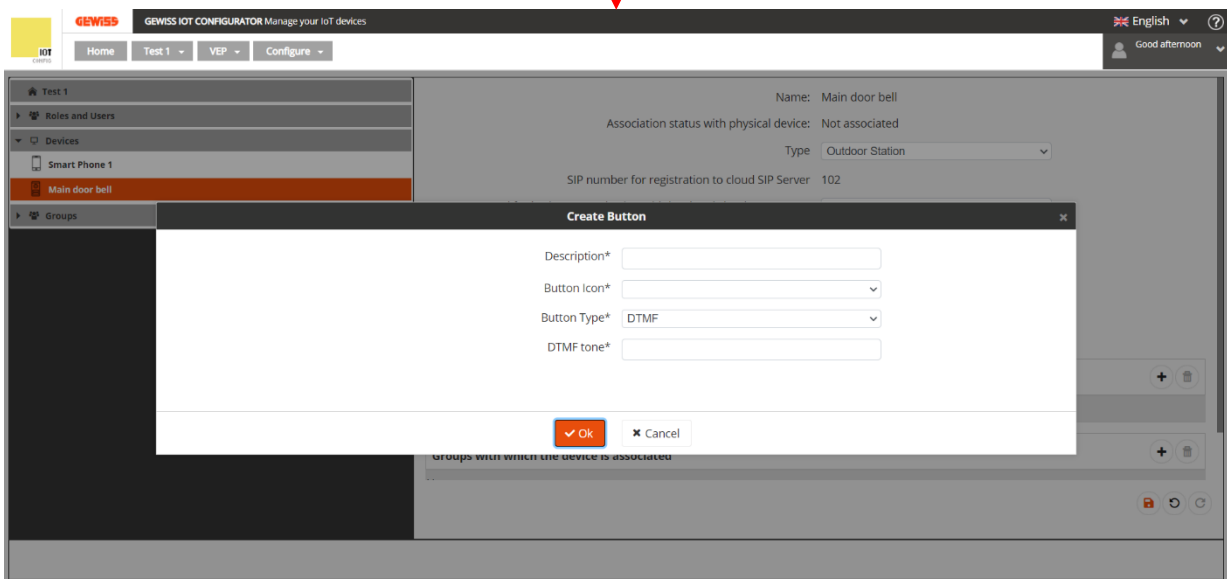
SIP number for SIP direct communication\*: 103

Buttons associated with the device

Icon	Description	Type
------	-------------	------

Groups with which the device is associated

Add button to device



GEWISS IOT CONFIGURATOR Manage your IoT devices

Home Test 1 VEP Configure

English Good afternoon

Test 1

Roles and Users

Devices

Smart Phone 1

Main door bell

Groups

Name: Main door bell

Association status with physical device: Not associated

Type: Outdoor Station

SIP number for registration to cloud SIP Server: 102

SIP port (used for both communication with local and cloud SIP servers): 40060

Username for registration to the SIP cloud server: 102\_5013\_a9fbb29a

Password for registering with the SIP cloud server: cNjF1roB

IP address for SIP direct communication\*

SIP number for SIP direct communication\*: 103

Buttons associated with the device

Icon	Description	Type
------	-------------	------

Groups with which the device is associated

Create Button

Description\*

Button Icon\*

Button Type\* DTMF


DTMF tone\*

Ok Cancel

Here, you must indicate:

- A description of the push-button
- The type of icon to be associated with the push-button (**Key / Light**)
- The type of push-button: **DTMF**
- [The DTMF tone](#) (refer to “Configuring a DTMF tone for opening the door” on page 45)

After filling in these fields, click on **OK**. The video entryphone configurator will return to the page showing the outdoor position configuration data. The newly configured push-button will appear under the item “Buttons associated with the device”.


**GEWISS**

**GEWISS IOT CONFIGURATOR** Manage your IoT devices

English

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Home
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Test 1

Roles and Users

Devices

Smart Phone 1

**Main door bell**

Groups

Name: Main door bell

Association status with physical device: Not associated

Type: Outdoor Station

SIP number for registration to cloud SIP Server: 102

SIP port (used for both communication with local and cloud SIP servers): 40060


Username for registration to the SIP cloud server: 102\_5013\_a9fbb29a

Password for registering with the SIP cloud server: cNjF1roB

IP address for SIP direct communication\*:

SIP number for SIP direct communication\*: 103

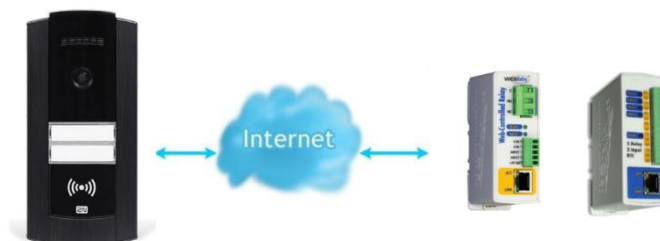
Buttons associated with the device

Icon	Description	Type
	Gate	DTMF:2*

## HTTP push-button:

This type of push-button is essential if a web relay is to be installed in the system to open a door/gate that cannot be directly connected to the 2N outdoor position.

The Smart Gateway app can send the http command to the web relay without activating any additional module in the outdoor position

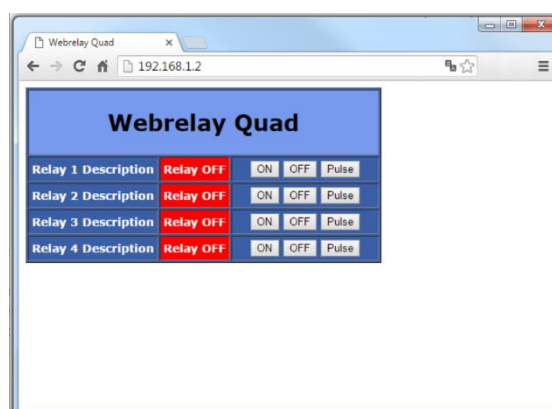


The first thing to be done is configure the part relating to the web relay you have, using the relative configurator.

If the relay IP you have is still in its default configuration, open a navigation program and enter the following IP address in the navigation bar: <http://192.168.1.2>. **The laptop used must be connected to the same network that the relay IP is connected to (the laptop must have an IP address of this type: 192.168.1.x).**

IP ADDRESS:	192.168.1.2
USERNAME:	/
PASSWORD:	webrelay

Depending on the type of intercom being installed, one of these two pages will appear on the screen:



To access the relay IP configuration menu, enter the following address in the navigation bar: <http://192.168.1.2/setup.html>. Once this menu has opened, the parameters can be configured to suit your needs. If the IP address of your 2N outdoor position is different from this type of address (192.168.1.x), you can alter the IP address of the relay IP so that it falls in the same line of the 2N intercom.



Relay IP with one output

Click on the “Relay/Input” tab

Change the value of the: “Relay options” item, selecting: “No local relay control”. This option ensures that the relay is controlled by HTTP commands only.

HTTP SWITCH-ON COMMAND: <http://192.168.50.79/state.xml?relayState=1>  
 HTTP SWITCH-OFF COMMAND: <http://192.168.50.79/state.xml?relayState=0>  
 HTTP PULSE RELAY: <http://192.168.50.79/state.xml?relayState=2>

RELAY STATUS OPTIONS:

- 0 = Deactivate the relay
- 1 = Activate the relay
- 2 = Pulse relay

If you want to change the appearance of the relay control page, open the: “Control Page Setup” window.

## Relay IP with four outputs

If you are installing a relay IP with four outputs, use the following addresses:

### HTTP WEBRELAY – PULSE RELAY

<http://192.168.1.2/state.xml?relay1State=2>

<http://192.168.1.2/state.xml?relay2State=2>

<http://192.168.1.2/state.xml?relay3State=2>

<http://192.168.1.2/state.xml?relay4State=2>

### RELAY STATUS OPTIONS:

0 = Deactivate the relay

1 = Activate the relay


2 = Pulse relay

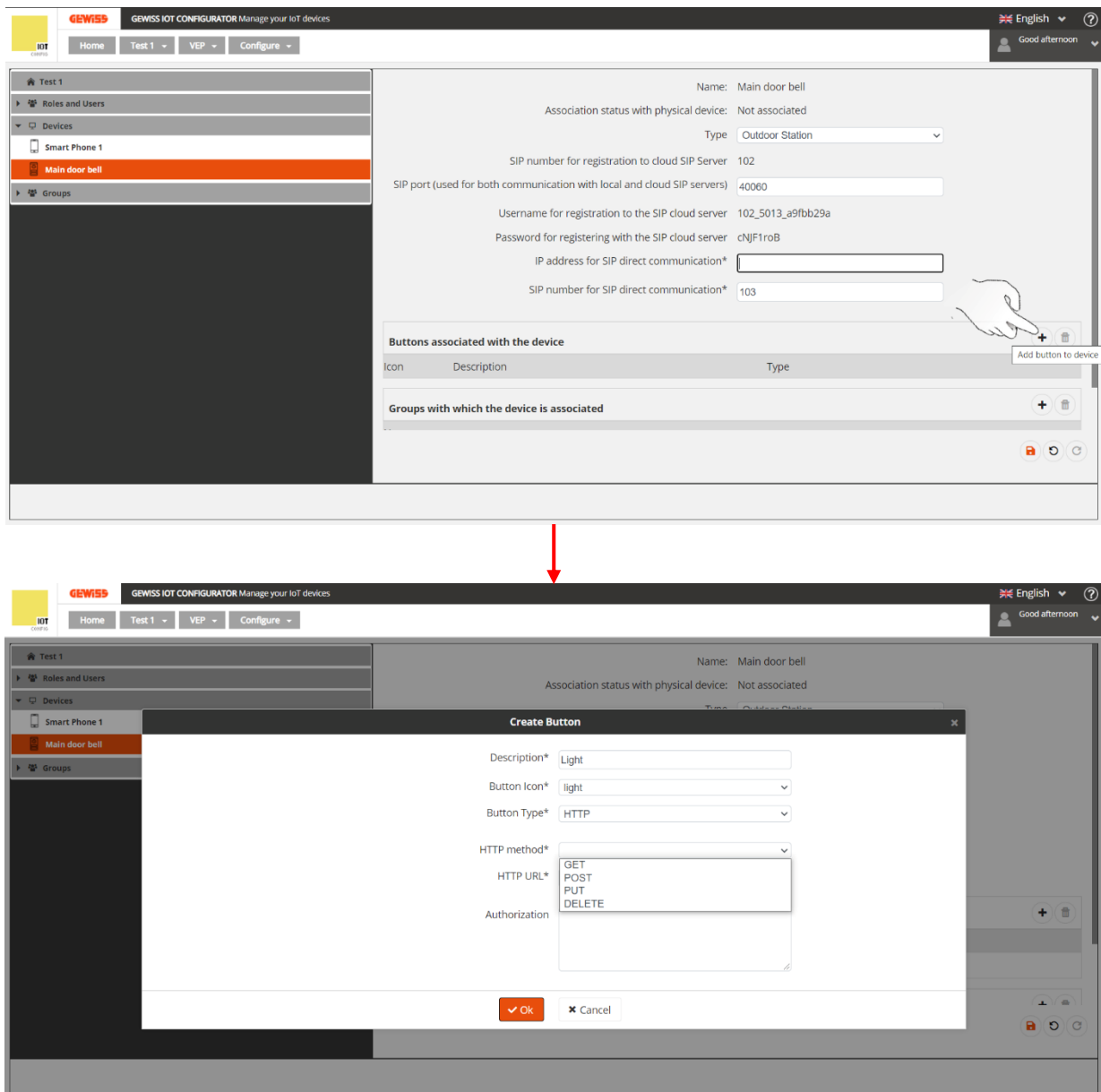


The screenshot shows the 'Setup' page of the WebRelay Quad-LS interface. The browser address bar shows '192.168.50.220/setup.html'. The page has a navigation bar with tabs: Network, Password, Relay 1, Relay 2, Relay 3, Relay 4, and Control Page. The 'Control Page Setup' section is active, showing fields for 'Main Header Text' (Webrelay Quad), 'Auto Refresh Page' (Yes/No), and 'Duration' (3 sec). The 'Relay 1 Setup' section is also visible, showing fields for 'Relay Description', 'Display Relay Status' (Yes/No), 'Status ON Color' (Gr/Rd/Yllw/Bl), 'Status ON Text' (Relay ON), 'Status OFF Color' (Gr/Rd/Yllw/Bl), 'Status OFF Text' (Relay OFF), 'ON/OFF Buttons' (0/1/2), 'Button1 Label' (ON), 'Button2 Label' (OFF), 'Pulse Button' (Yes/No), 'Pulse Button Label' (Pulse), and 'Pulse Duration' (1.5 secs). At the bottom, there are 'Submit' and 'Reset' buttons.

If you want to change the appearance of the relay control page, open the: **“Control Page Setup”** window.

Once the web relay has been configured, if you want to create an HTTP type push-button you will have to fill in the relative fields with the values which refer to that web relay

Clicking on  to the right of “*Button associated with the device*”, the: “*Create button*” window will open



Here, you must indicate:


- A description of the push-button
- The type of icon to be associated with the push-button (**Key / Light**)
- The type of push-button: **HTTP**
- The HTTP method: **GET**
- The HTTP URL: repeat what you entered for the Web Relay configuration

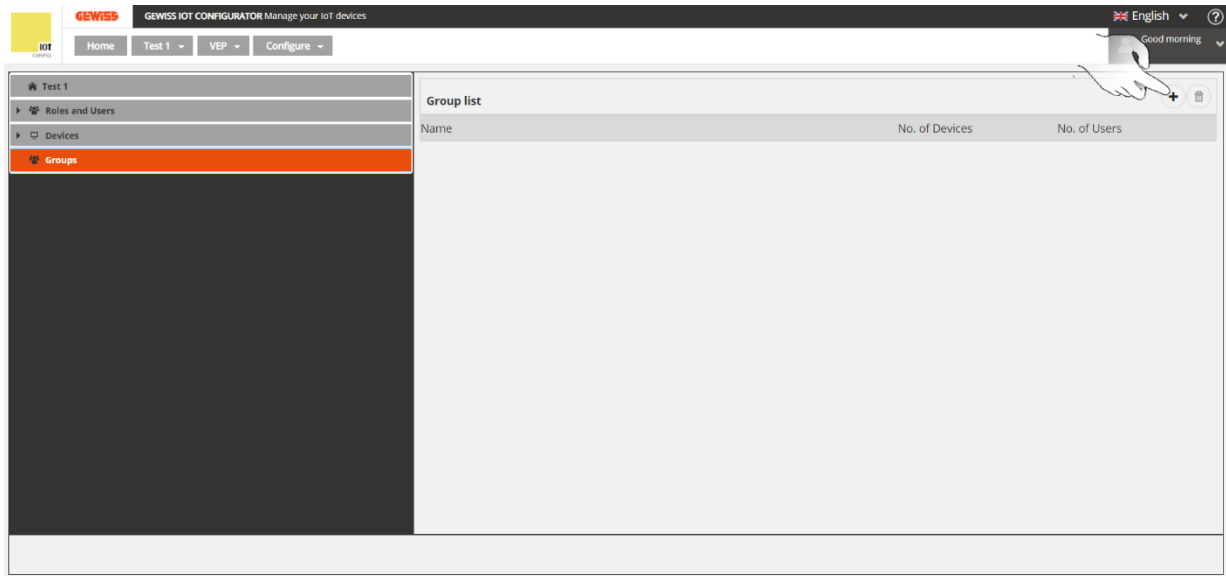
page 32

## Creating new groups in the system

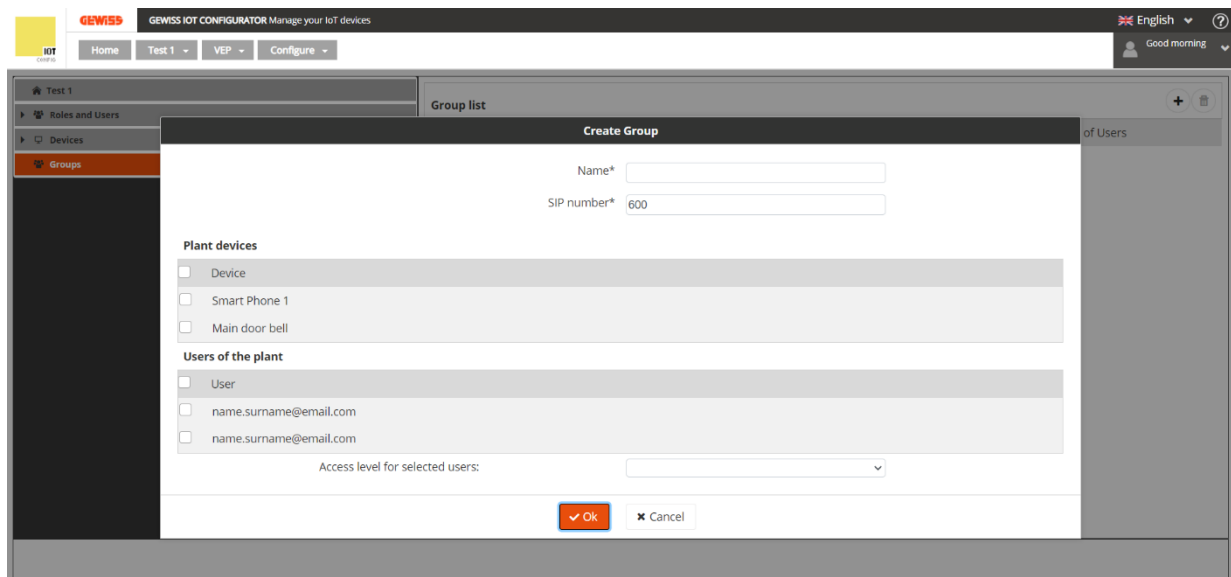
There are two ways of adding a group:

**First method:**

1. Go to the “Groups” page
2. Click on 



3. The “Create Group” window will appear



4. In the “Name\*” box, enter the name you want to give to the group you are creating.

Enter a unique numerical value in the “SIP number\*” box. The program will show you the first value available. The minimum value that can be selected is 600. If the numerical value chosen is already being used, the program will display an error message. The same rules used when choosing the [SIP number for registering with the cloud SIP server](#) also apply here.

The tick boxes refer to the devices and users that can be selected and associated with the group being created.

GEWISS IOT CONFIGURATOR Manage your IoT devices

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Test 1

Roles and Users

Devices

Groups

Group list

Create Group

Name\* Home

SIP number\* 600

Plant devices

- ☒ Device
- ☒ Smart Phone 1
- ☒ Main door bell

Users of the plant

- ☐ User
- ☒ name.surname@email.com
- ☐ name.surname@email.com

Access level for selected users: Full

Ok Cancel

5. Click on **“OK”**

6. The newly created group will now appear on the **“Groups”** page

GEWISS IOT CONFIGURATOR Manage your IoT devices

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Test 1

Roles and Users

Devices

Groups

Home

Group Name: Home

SIP number associated with the Group: 600

List of users associated with the Group

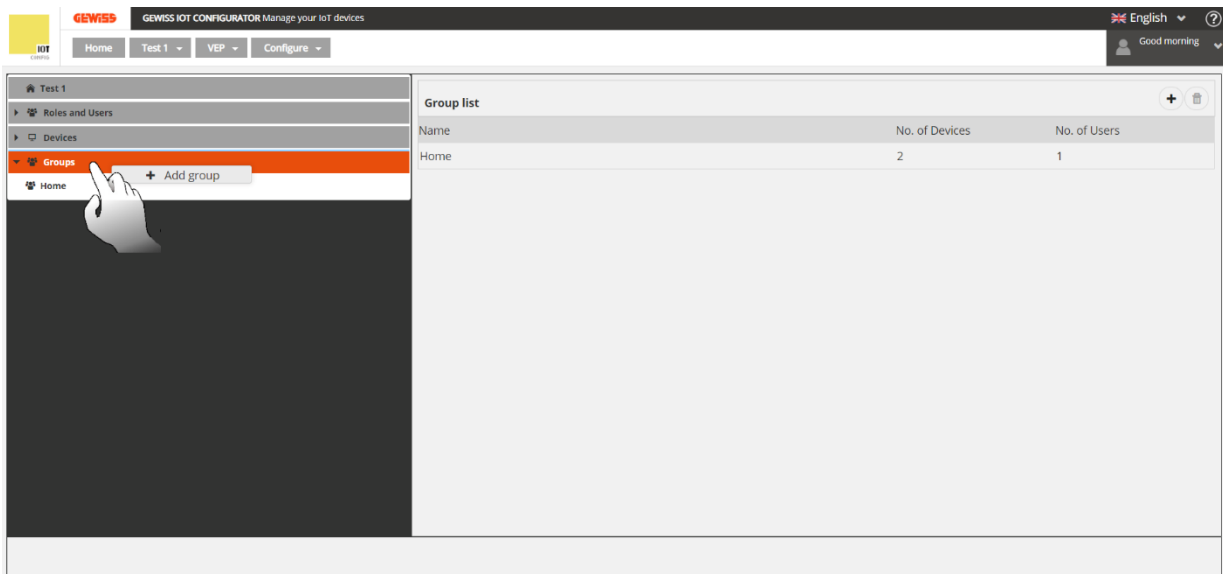
User account	Group access level
name.surname@email.com	Full

List of devices associated with the Group

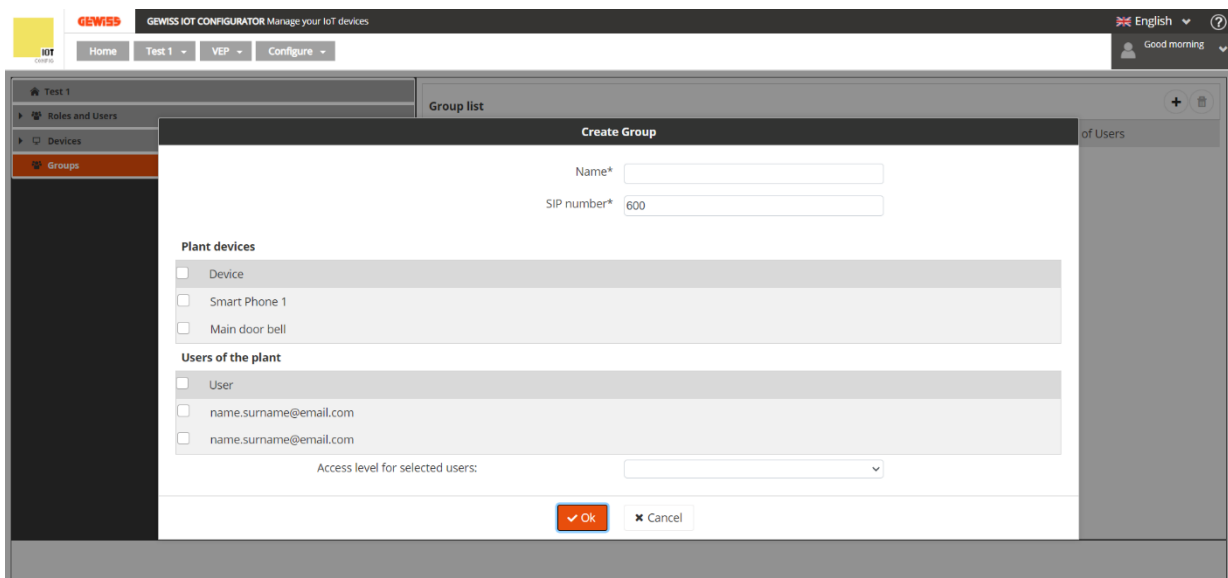
Device	Local SIP server number	Cloud SIP server number
Smart Phone 1	101	100
Main door bell	103	102

## Second method:

1. Go to the “Groups” page
2. Click with the right-hand mouse key on the “Groups” page
3. A window will appear, with the message “+ Add group”. Click on this item



1. The “Create Group” window will appear



2. In the “Name” box, enter the name you want to give to the group you are creating.

Enter a unique numerical value in the “SIP number” box. The program will show you the first value available. The minimum value that can be selected is 600. If the numerical value chosen is already being used, the program will display an error message. The same rules used when choosing the [SIP number for registering with the cloud SIP server](#) also apply here.

The tick boxes refer to the devices and users that can be selected and associated with the group being created.

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Test 1

Roles and Users

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Groups

Group list

Create Group

Name\* Home

SIP number\* 600

Plant devices

☒ Device

☒ Smart Phone 1

☒ Main door bell

Users of the plant

☐ User

☒ name.surname@email.com

☐ name.surname@email.com

Access level for selected users: Full

Ok Cancel

3. Click on **“OK”**

4. The program will show the details of the newly created group

GEWISS IOT CONFIGURATOR Manage your IoT devices

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Test 1

Roles and Users

Devices

Groups

Home

Group Name: Home

SIP number associated with the Group: 600

List of users associated with the Group

User account	Group access level
name.surname@email.com	Full

List of devices associated with the Group

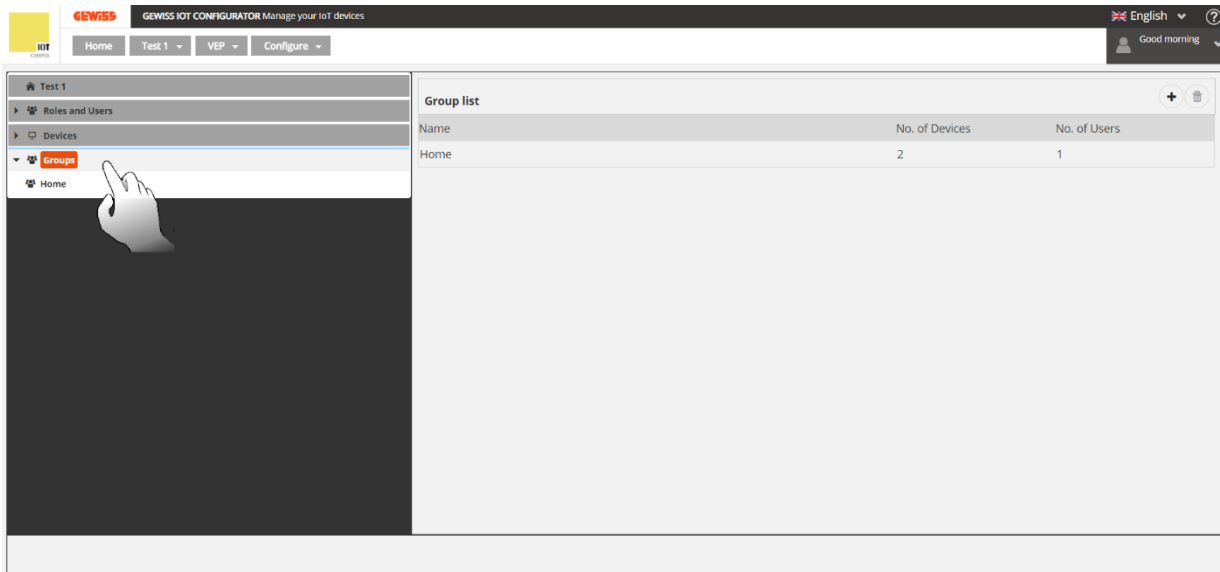
Device	Local SIP server number	Cloud SIP server number
Smart Phone 1	101	100
Main door bell	103	102



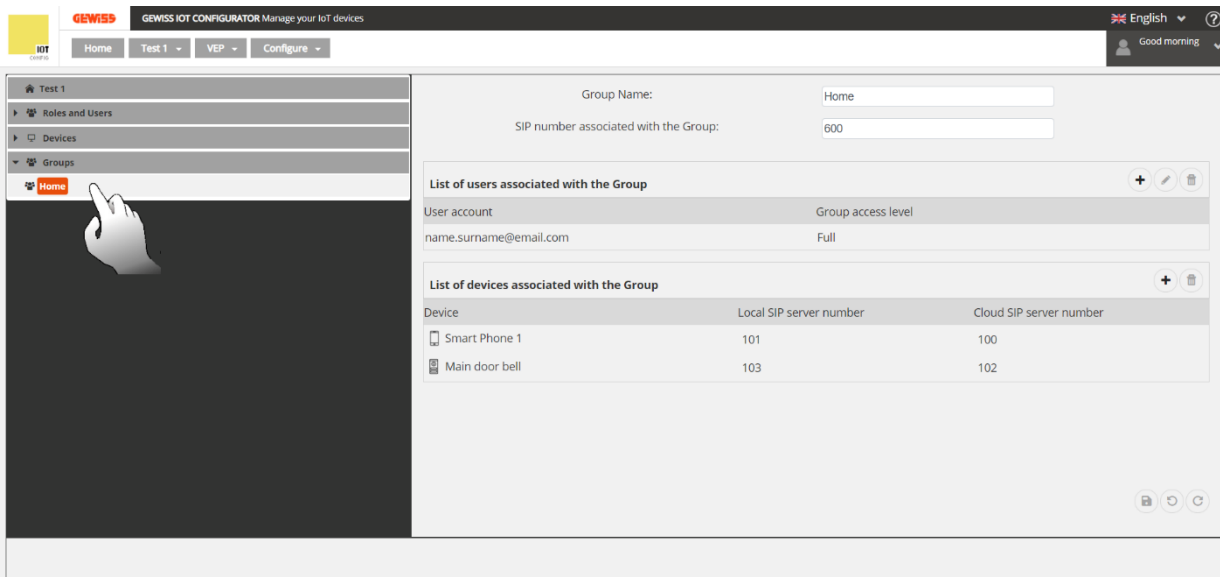
## Adding a new device to a group


To add a device to an existing group, proceed as follows:

1. Click on the “Groups” item in the left-hand column



2. A tab will open, showing the groups in the selected system. Select the group that you want to add a new device to



3. In the “List of devices associated with the Group” section, click on 

GEWISS IOT CONFIGURATOR Manage your IoT devices

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Test 1

- Roles and Users
- Devices
- Groups
- Home

Group Name: Home

SIP number associated with the Group: 600

List of users associated with the Group

User account	Group access level
name.surname@email.com	Full

List of devices associated with the Group

Device	Local SIP server number	Cloud SIP server number
Smart Phone 1	101	100
Main door bell	103	102

Add device

- The: “Plant Devices” window will appear, showing the devices associated with the system and that can therefore be included in the group. Select the device, then click on “Add”

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Test 1

- Roles and Users
- Devices
- Groups
- Home

Group Name: Home

SIP number associated with the Group: 600

List of users associated with the Group

User account	Group access level
name.surname@email.com	Full

List of devices associated with the Group

Device	Local SIP server number	Cloud SIP server number
Smart Phone 1	101	100
Main door bell	103	102

Plant Devices

Device

Add Cancel

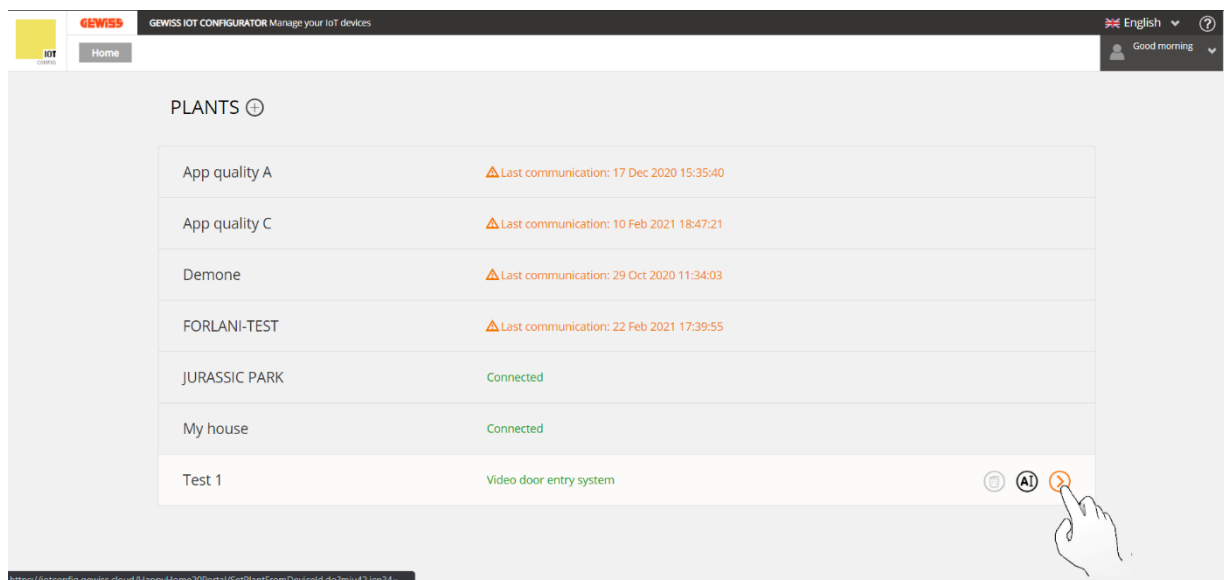
## Associating the system with a Smart Gateway

A video entryphone system can be associated with one Smart Gateway or more. Note, however, that a Smart Gateway can only be associated with one video entryphone system:

- One Smart Gateway can be associated with one video entryphone system only
- One video entryphone system can be associated with N Smart Gateways

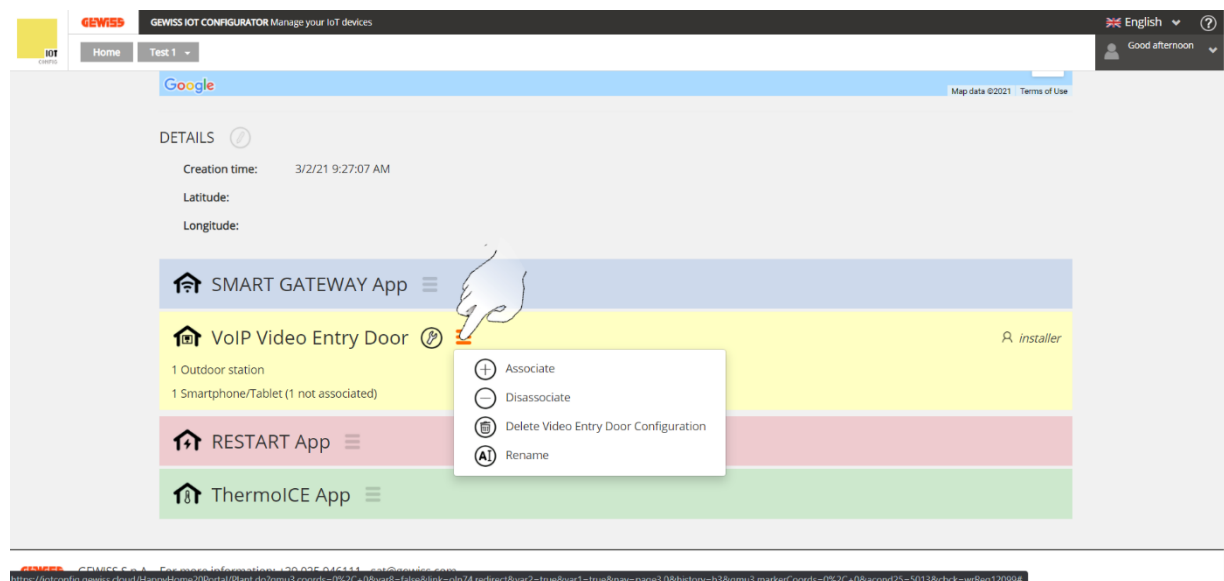
Follow the procedure:

1. Connect to the IoT portal (<https://iotconfig.gewiss.cloud>) and log in
2. On the “Plants” page, select the system that has just been created and then click on to see the system details

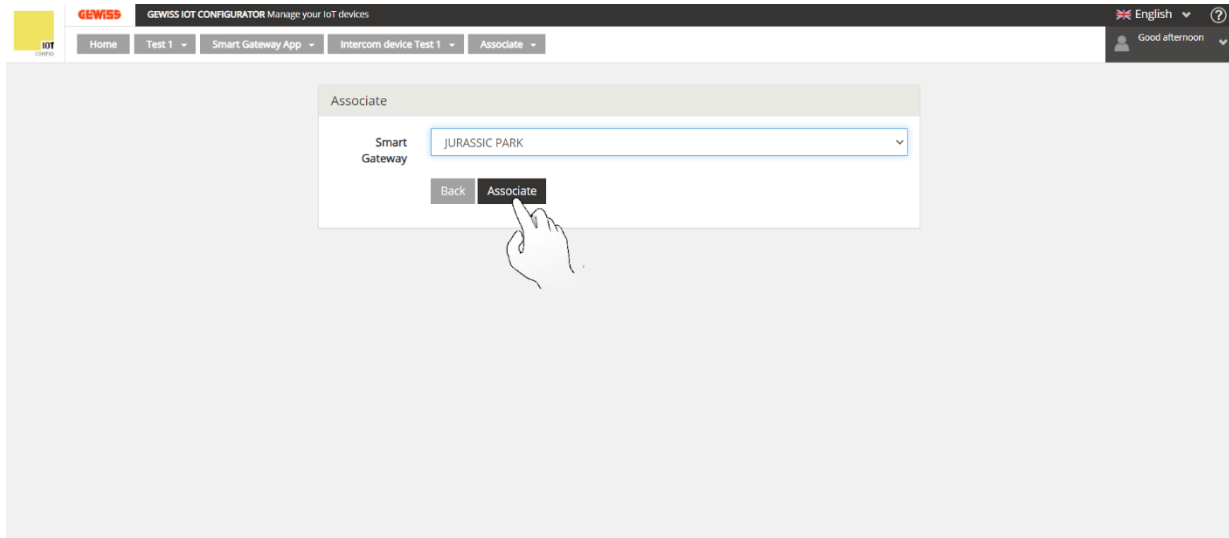


3. The “Details” page will open. Click on the icon next to “VoIP Video Entry Door”. A drop-down menu with four items will appear:
  - a. Associate
  - b. Disassociate
  - c. Delete Video Entry Door Configuration
  - d. Rename

Click on “Associate”

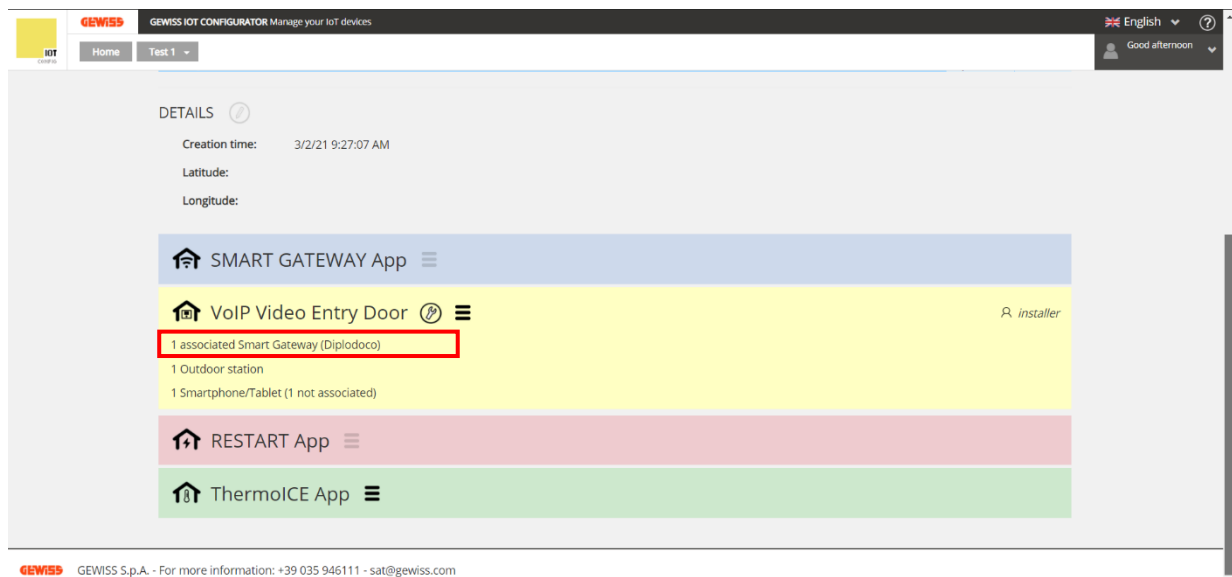


4. The “Associate” page will open, with a drop-down menu showing the Smart Gateway devices available. Click on the one you want to associate with the video entryphone system
5. Now click on “Associate”



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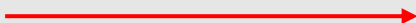
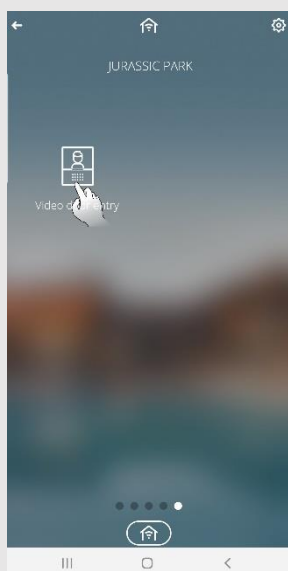
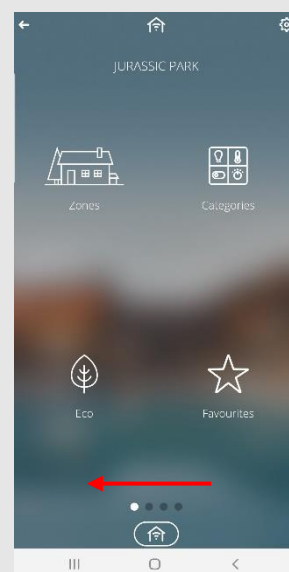
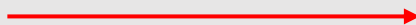
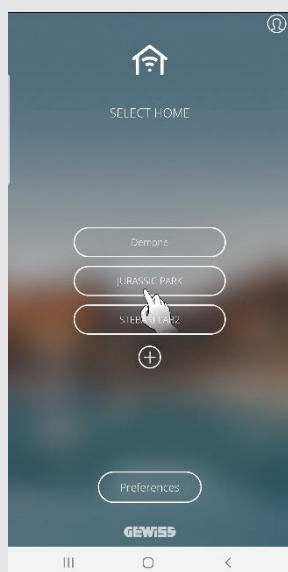
6. The IoT portal will return to the “Details” page. Underneath “VoIP Video Entry Door”, the list of associated devices will now include the Smart Gateway that you have just associated



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#### NB:

after associating a Smart Gateway with the video entryphone system, the latter will no longer appear on the page listing the systems of the Smart Gateway app. To view the system, you must select the Smart Gateway that you associated with the video entryphone system.



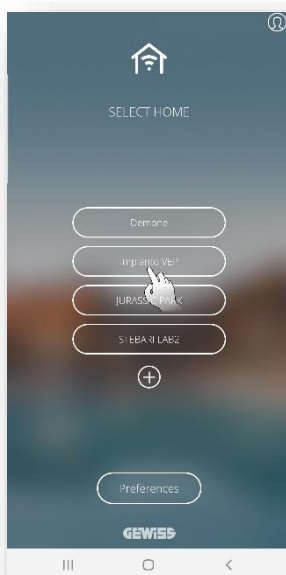
## Configuring the entryphone on the Smart Gateway app

Once the system has been created in the video entryphone configurator, it will appear in the list of

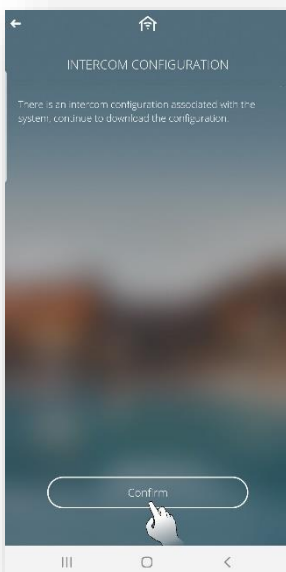
systems present in the Smart Gateway app  (but only if the system is **not** associated with any Smart Gateway - see note on [p.38](#)).


To associate the device with the video entryphone system, proceed as follows:

1. Open the Smart Gateway app on the mobile device that it has been installed on, and go to the “*Select Home*” page
2. Select the Smart Gateway that has been associated with the video entryphone system



3. The “*Intercom configuration*” page will open. Click on “**Confirm**”




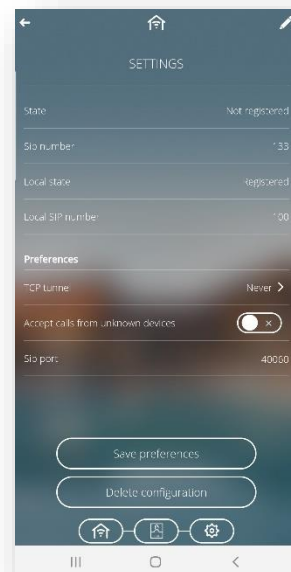
4. The “*Utilities available*” page will open. Here you can see the mobile devices associated or not yet associated, with their relative SIP number. Click on  to associate the mobile device required



5. The “*Video Door Entry*” page will open, with a list of the groups linked with the system and the devices associated with each group




6. Click on **Settings**  to check the system settings. In particular, you will see:
  - a. State: the state must be “Registered” in order for calls to be made. “Registered” indicates that the device was successfully registered
  - b. SIP number
  - c. Local state
  - d. Local SIP number
  - e. TCP tunnel
  - f. [Accept calls from unknown devices](#)
  - g. SIP port



7. From the “*Video Door Entry*” page, you can call the individual devices associated with a group or make calls within the group.

#### Calling a single device:


Just press  next to the name of the device you want to call.





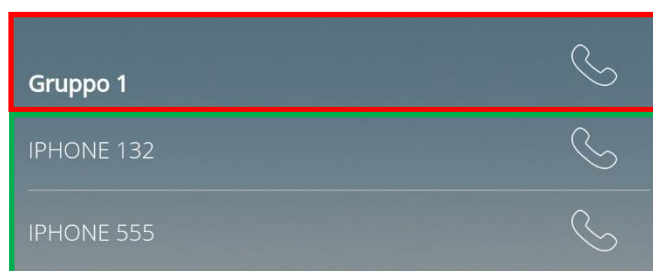
## Group call:

This option is only available if no outdoor position is associated with the system

Just press  next to the name of the group (written in bold). All the devices associated with that group will receive the call. As soon as the call is answered by one of the devices in the group, its transmission to all the other devices will be interrupted.

### GROUP NOT ASSOCIATED WITH AN OUTDOOR POSITION: NO OUTDOOR POSITION ASSOCIATED

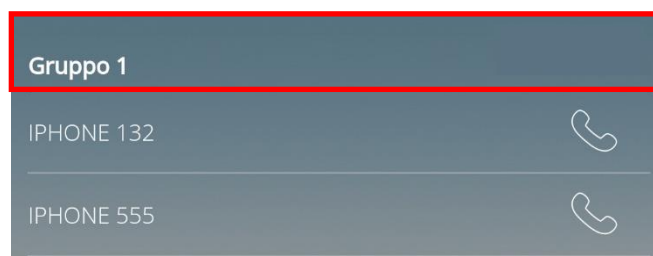
Name of the group.  
Click on this receiver to activate the group call



List of devices associated with the group

### GROUP ASSOCIATED WITH AN OUTDOOR POSITION: GROUP WITH ASSOCIATED OUTDOOR POSITION

Name of the group.  
In this case, there is no receiver to the right of the group name because one of the associated devices is an outdoor position



## GROUP CALL:



## Configuring an outdoor position

This section explains how to configure an outdoor position and register it on the cloud SIP server. The last sub-section shows the settings that must be added for the outdoor position to be able to make a group call.

The procedure described here uses the configuration of a 2N outdoor position as an example; it might vary if alternative outdoor positions are used. In this case, refer to the technical documentation supplied by the manufacturer of the outdoor position in question.

### Preliminary operations:

The outdoor position must be correctly assembled and powered (from the electricity mains or via PoE) and connected to the LAN with Internet access (refer to the 2N installation manual).

### Configuration:

The configuration can be made via the web interface or using the **2N® Access Commander** software or the **My2N** service.

This manual explains the configuration using the web interface.

Proceed as follows:


1. Connect your laptop to the network that the outdoor position in question is connected to
2. Open a web navigation program (e.g. Chrome, Firefox, Edge, etc.)
3. Obtain the IP address of the outdoor position by pressing and holding the RESET button (in the outdoor position itself) for about 20 seconds
4. When the green LED lights up, release the RESET button



5. The device will dictate its IP address; write it in the address bar of the web navigation program
6. The browser will connect to the web interface
7. The interface requests the login procedure. Enter the following data:

**Username:** admin

**Password:** 2n

8. At the first access, you will be asked to change the password
9. Go to the **"System"**  page and open the **"Network"** tab. Here, you can set:
  - a. Static IP address
  - b. Network mask
  - c. Default Gateway
  - d. Primary DNS
  - e. Secondary DNS

After filling in all the fields as specified, save the changes by clicking on .


### Preliminary operations: enabling the physical buttons


In order to add buttons to the outdoor position, they must first be enabled.

1. The configuration can be made via the web interface or using the **2N® Access Commander** software or the **My2N** service
2. Go to the “**Hardware**” page and open the “**Extenders**” tab
3. Under the item “*Main Unit Button Count*” there is a drop-down menu for choosing whether to enable one or two physical buttons on the outdoor position
4. Select “**Two buttons**”, then save

### Configuring a DTMF tone for opening the door

1. Go to the “**Switch 1**” tab
2. Referring to the “*Activation codes*” paragraph, enter the value “1” in the first text box
3. This enables a characteristic acoustic signal (a beep) when the gate opening button is pressed on the indoor position. To do this, a button must be added to the outdoor position when it is being created (video entryphone configurator side), by adding the DTMF tone [n\*] with  $n = \{1, 2, 3, \dots\}$ . For a basic configuration, just enter a single code

Hardware  2N IP Base CZ | EN | DE | FR | IT | ES | RU Log out

Switches  Switch 1 Switch 2 Advanced

☒ Switch Enabled


Basic Settings

Switch Mode: Monostable

Switch-On Duration: 5 [s]



Controlled Output: Relay 1

Output Type: Normal

Time Profile: [not used] 

[Test the switch](#)

Activation Codes


CODE	TIME PROFILE
1 1	[not used] 
2	[not used] 


Distinguish on/off codes ☐


Extended Activation


State Signaling

Synchronization

 Save

4. “Switch-on duration” defines the time, in seconds, that the gate opening icon  remains lit up on the outdoor position

Hardware  2N IP Base CZ | EN | DE | FR | IT | ES | RU Log out

Switches  Switch 1 Switch 2 Advanced

☒ Switch Enabled


Basic Settings

Switch Mode: Monostable

Switch-On Duration: 5 [s]



Controlled Output: Relay 1

Output Type: Normal

Time Profile: [not used] 

[Test the switch](#)

Activation Codes


CODE	TIME PROFILE
1 1	[not used] 
2	[not used] 

Distinguish on/off codes ☐


Extended Activation


State Signaling


Synchronization

 Save

5. “State signalling” defines the time, in seconds, for the acoustic signal emitted when the gate opening command is given



Hardware  2N IP Base CZ | EN | DE | FR | IT | ES | RU Log out

Switches  Switch 1 Switch 2 Advanced

Time Profile: [not used] 

[Test the switch](#)

Activation Codes


CODE	TIME PROFILE
1 1	[not used] 
2	[not used] 

Distinguish on/off codes ☐

Extended Activation

Activation by Call: Disabled

Activation by Quick Dial Button: [not used]


Activation by Time Profile: [not used] 


State Signaling

Sound Signaling: Short beep

Synchronization


HTTP Commands

 Save

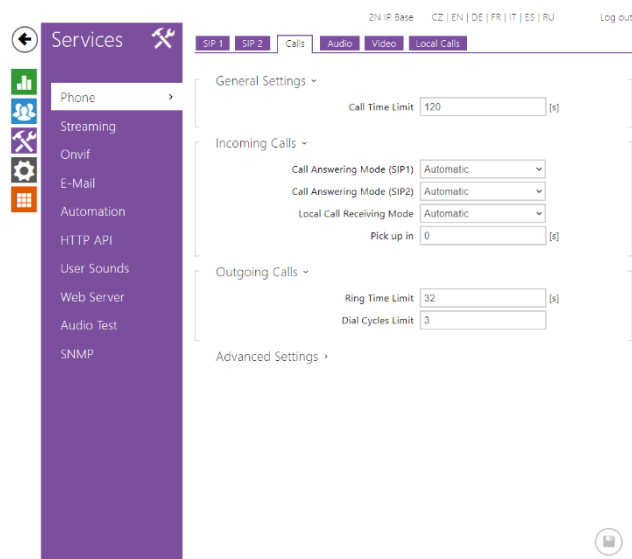
After filling in all the fields as specified, save the changes by clicking on  .


## Configuring calls, audio and video

### Calls:


1. The configuration can be made via the web interface or using the **2N® Access Commander** software or the **My2N** service
2. Go to the “**Services**”  page and open the “**Phone**” folder
3. Select the “**Calls**” tab. Here, you can set:
  - a. Max. call time: this sets a time, in seconds, after which a call is automatically interrupted
  - b. Call answering mode [SIP1]: set “**Automatic**”
  - c. Call answering mode [SIP2]: set “**Automatic**”
  - d. Local call receiving mode: set “**Automatic**”

Items b, c and d are set on “**Automatic**” so that a call to an outdoor position can be answered. When the setting is “**Automatic**”, the outdoor position can automatically answer a call received. Otherwise, it would be necessary to intervene manually on the outdoor position in order to enable the communication.



After filling in all the fields as specified, save the changes by clicking on  .

### Audio:

1. The configuration can be made via the web interface or using the **2N® Access Commander** software or the **My2N** service
2. Go to the “**Services**”  page and open the “**Phone**” folder
3. Select the “**Audio**” tab.

For a basic configuration, apply the settings shown in the picture below.

CODEC	ENABLED	PRIORITY
PCMU	<input checked="" type="checkbox"/>	2
PCMA	<input checked="" type="checkbox"/>	3
LT6 / 16 kHz	<input type="checkbox"/>	4
G.729	<input type="checkbox"/>	5 (lowest)
G.722	<input checked="" type="checkbox"/>	1 (highest)

DTMF Sending

Sending Mode:

In-Band (Audio): ☐

RTP (RFC-2833): ☒

SIP INFO (RFC-2976): ☐

DTMF Receiving

In-Band (Audio): ☒

RTP (RFC-2833): ☒

SIP INFO (RFC-2976): ☒

Transmission Quality Settings

Save

After filling in all the fields as specified, save the changes by clicking on .

### Video:

1. The configuration can be made via the web interface or using the **2N® Access Commander** software or the **My2N** service
2. Go to the “**Services**” page and open the “**Phone**” folder
3. Select the “**Video**” tab.

For a basic configuration, apply the settings shown in the picture below. Use the “**Video resolution**” item to adjust the quality of the picture.

CODEC	ENABLED	PRIORITY
H.264	<input checked="" type="checkbox"/>	1 (highest)
H.263+	<input type="checkbox"/>	2
H.263	<input type="checkbox"/>	3

H.264 Video Parameters

Video Resolution:

Video Frame Rate:

Video Bitrate:

H.263 Video Parameters

Video Resolution:

Video Frame Rate:

Video Bitrate:

Transmission Quality Settings

Advanced SDP Settings

Save

After filling in all the fields as specified, save the changes by clicking on .

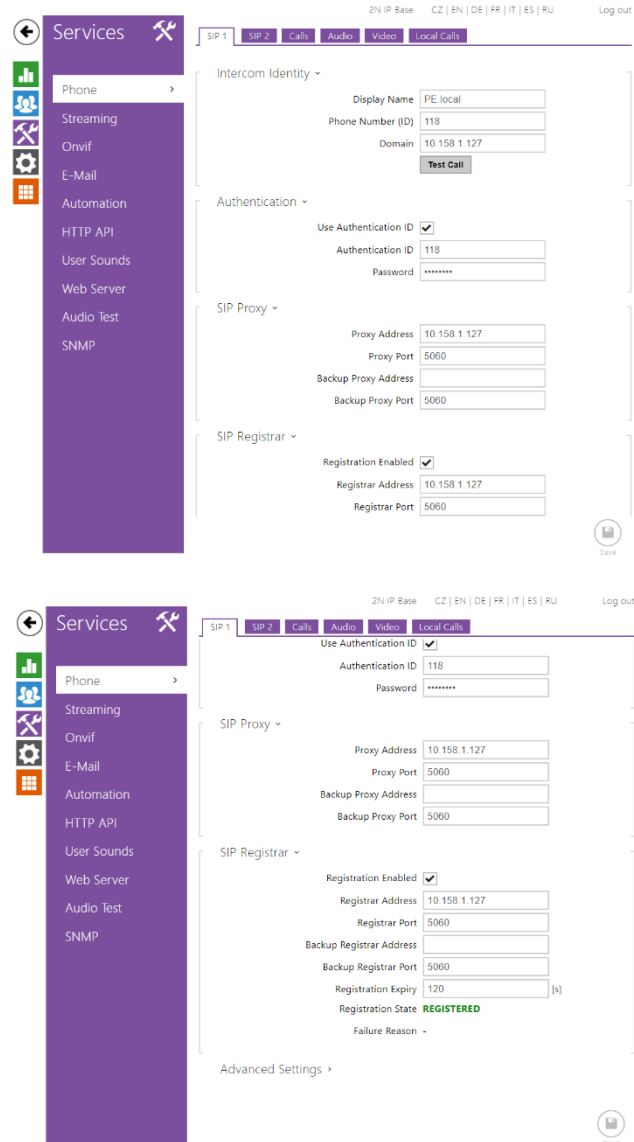
### Registering the outdoor position on a local server or in a cloud

This section gives you the parameters that need to be entered when registering the outdoor position with a local or remote server.

1. The configuration can be made via the web interface or using the **2N® Access Commander** software or the **My2N** service
2. Go to the “**Services**” page and open the “**Phone**” folder
3. Select the “**SIP 1**” tab
4. Tick the “**Registration Enabled**” box

5. Fill in the following fields:
  - a. Registration Address
  - b. Registration Port
  - c. Backup Registration Port
  - d. Registration Expiry

The “*Registration State*” item will show you whether the registration with the server was successfully completed.




The image displays two screenshots of the Chorus SIP configuration interface. The top screenshot shows the 'SIP 1' configuration page with the following fields:

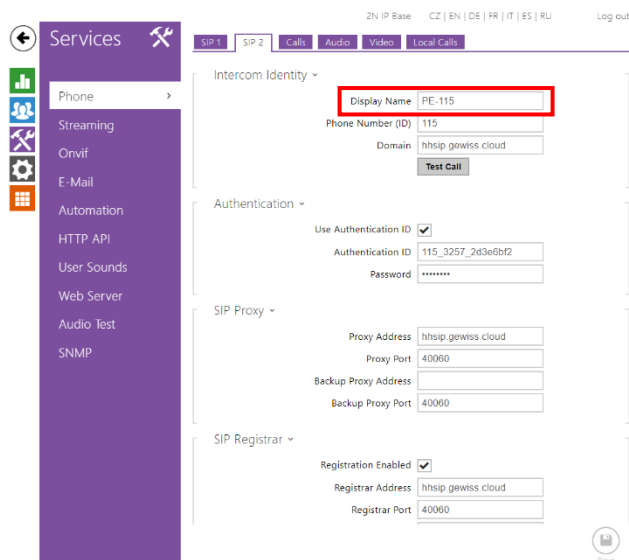
- Intercom Identity:** Display Name (PE local), Phone Number (ID) (118), Domain (10.158.1.127), and a Test Call button.
- Authentication:** Use Authentication ID (checked), Authentication ID (118), and Password (masked).
- SIP Proxy:** Proxy Address (10.158.1.127), Proxy Port (5060), Backup Proxy Address, and Backup Proxy Port (5060).
- SIP Registrar:** Registration Enabled (checked), Registrar Address (10.158.1.127), and Registrar Port (5060).

The bottom screenshot shows the same configuration page after the registration process. The 'Registration State' field is now 'REGISTERED' (in green), and the 'Registration Expiry' field is set to 120. The 'Failure Reason' field is empty.

The following sections explain how to fill in each of these fields correctly.

## Registering the device in a cloud

1. The configuration can be made via the web interface or using the **2N® Access Commander** software or the **My2N** service
2. Go to the “**Services**”  page and open the “**Phone**” folder
3. Select the “**SIP 2**” tab
4. Fill in the following fields:
  - a. Display Name: give the outdoor position the required name



The screenshot shows the Chorus web interface for configuring a device. The left sidebar is purple and contains a 'Services' menu with a wrench icon. Under 'Services', there is a 'Phone' folder expanded, showing options like Streaming, Onvif, E-Mail, Automation, HTTP API, User Sounds, Web Server, Audio Test, and SNMP. The main content area is white and shows the 'SIP 2' configuration page. At the top, there are tabs for 'SIP 1', 'SIP 2', 'Calls', 'Audio', 'Video', and 'Local Calls'. The 'SIP 2' tab is selected. The configuration is divided into several sections: 'Intercom Identity', 'Authentication', 'SIP Proxy', and 'SIP Registrar'. In the 'Intercom Identity' section, the 'Display Name' field is highlighted with a red box and contains the value 'PE-115'. Other fields in this section include 'Phone Number (ID)' with '115' and 'Domain' with 'hhsip.gewiss.cloud'. There is a 'Test Call' button. In the 'Authentication' section, 'Use Authentication ID' is checked, and the 'Authentication ID' is '115\_3257\_2d3e6bf2'. The 'Password' field is masked with asterisks. In the 'SIP Proxy' section, 'Proxy Address' is 'hhsip.gewiss.cloud', 'Proxy Port' is '40060', 'Backup Proxy Address' is empty, and 'Backup Proxy Port' is '40060'. In the 'SIP Registrar' section, 'Registration Enabled' is checked, 'Registrar Address' is 'hhsip.gewiss.cloud', and 'Registrar Port' is '40060'. A 'Save' button is at the bottom right.



- b. Phone Number (ID): this code must correspond with what has been registered on the video entryphone configurator. Select the **“Devices”** folder in the left-hand column. Now select the outdoor position required. On the right-hand side of the screen, locate the item: **“SIP number for registration to cloud SIP Server”** and copy the value shown there

The screenshot shows the GEWISS IOT CONFIGURATOR interface. On the left, a sidebar lists various devices, with 'PE-115' selected. The main area displays configuration details for this device. A red box highlights the 'SIP number for registration to cloud SIP Server' field, which contains the value '115'. A red arrow points from this field to the 'Phone Number (ID)' field in the second screenshot.

Device Name: PE-115  
 Association status with physical device: Not associated  
 Type: Outdoor Station  
 SIP number for registration to cloud SIP Server: 115  
 SIP port (used for both communication with local and cloud SIP servers): 40060  
 Username for registration to the SIP cloud server: 115\_3257\_2d3e6bf2  
 Password for registering with the SIP cloud server: PpYtbgkm  
 IP address for SIP direct communication\*: 10.158.1.123  
 SIP number for registration to local SIP server\*: 215

Icon	Description	Type
	Apri porta	DTMF:1*
	Luce	DTMF:1*
	Http	HTTP:GET http://10.158.1.201:8080/open
	Porta 3*	DTMF:3*

The screenshot shows the SIP configuration interface. A red box highlights the 'Phone Number (ID)' field, which contains the value '115'. A red arrow points from this field to the 'SIP number for registration to cloud SIP Server' field in the first screenshot.

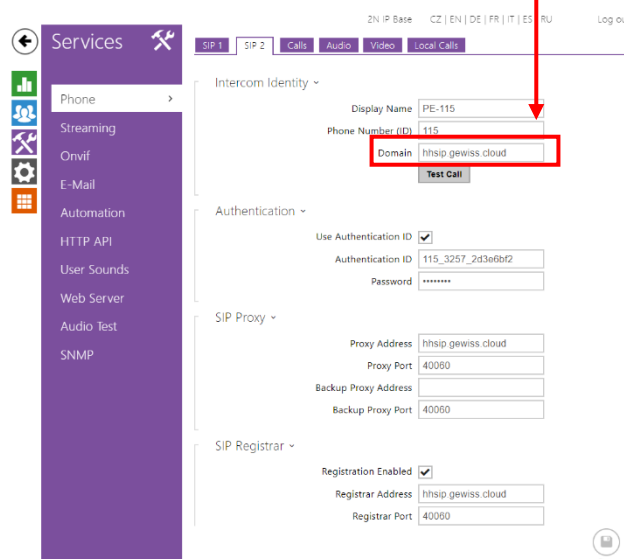
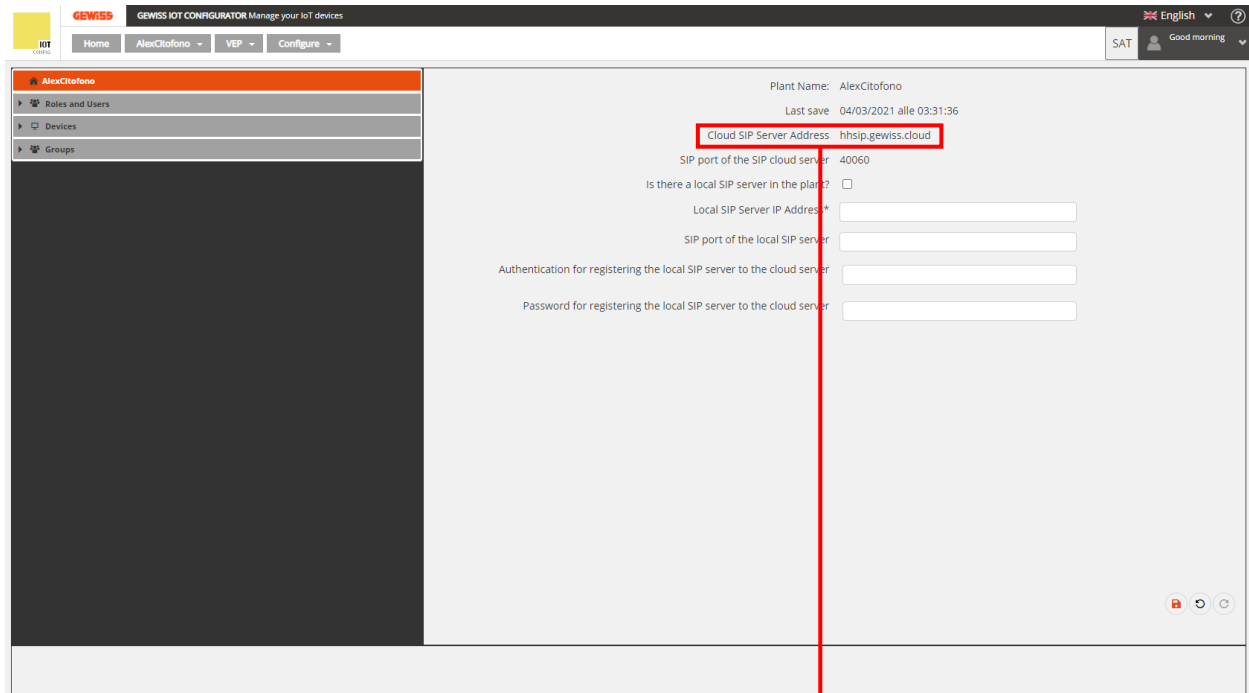
Intercom Identity  
 Display Name: PE-115  
 Phone Number (ID): 115  
 Domain: hhsip.gewiss.cloud  
 Test Call

Authentication  
 Use Authentication ID: ☒  
 Authentication ID: 115\_3257\_2d3e6bf2  
 Password: \*\*\*\*\*

SIP Proxy  
 Proxy Address: hhsip.gewiss.cloud  
 Proxy Port: 40060  
 Backup Proxy Address:   
 Backup Proxy Port: 40060

SIP Registrar  
 Registration Enabled: ☒  
 Registrar Address: hhsip.gewiss.cloud  
 Registrar Port: 40060

- c. Domain: this code must correspond with what has been registered on the video entryphone configurator. Go to the video entryphone system configuration page on the video entryphone configurator. Select the folder with the name you gave to the video entryphone system (the first folder in the left-hand column). On the right-hand side of the screen, locate the item: *“Cloud SIP Server Address”* and copy the address shown there



- d. Authentication and Password ID: this code must correspond with what has been registered on the video entryphone configurator. Go to the video entryphone system configuration page. Select the “**Devices**” folder in the left-hand column. Now select the outdoor position required. On the right-hand side of the screen, locate the items: “*Username for registration to the SIP cloud server*” and “*Password for registering with the SIP cloud server*”, and copy the relative values in the modifiable boxes “**Authentication ID**” and “**Password**”

The screenshot shows the GEWISS IOT CONFIGURATOR interface. On the left, a sidebar lists various devices, with 'PE-115' selected. The main area displays configuration details for 'PE-115'. Key fields include:

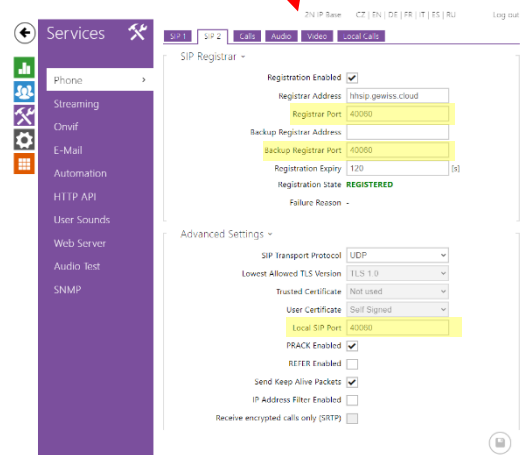
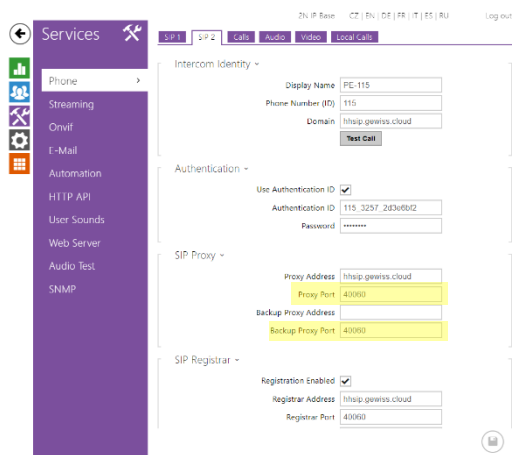
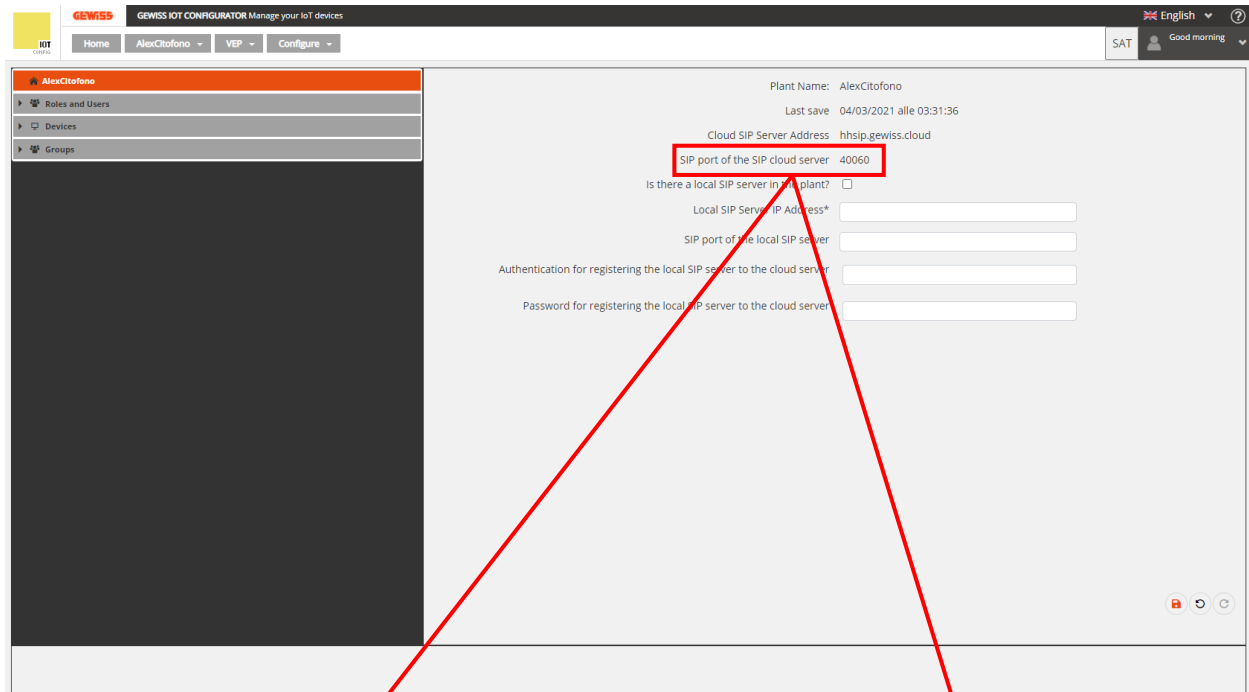
- Name: PE-115
- Association status with physical device: Not associated
- Type: Outdoor Station
- SIP number for registration to cloud SIP Server: 115
- SIP port (used for both communication with local and cloud SIP servers): 40060
- Username for registration to the SIP cloud server: 115\_3257\_2d3e6bf2 (highlighted with a red box)
- Password for registering with the SIP cloud server: PpYtbqkm (highlighted with a red box)
- IP address for SIP direct communication\*: 10.158.1.123
- SIP number for registration to local SIP server\*: 215

Below these fields, there is a section for 'Buttons associated with the device' and 'Groups with which the device is associated'.

The screenshot shows the SIP configuration page. The left sidebar lists various services, with 'SIP' selected. The main area displays configuration details for the SIP service. Key fields include:

- Intercom Identity:
  - Display Name: PE-115
  - Phone Number (ID): 115
  - Domain: hhsip.gewiss.cloud
- Authentication:
  - Use Authentication ID: ☒
  - Authentication ID: 115\_3257\_2d3e6bf2 (highlighted with a red box)
  - Password: \*\*\*\*\*
- SIP Proxy:
  - Proxy Address: hhsip.gewiss.cloud
  - Proxy Port: 40060
  - Backup Proxy Address: hhsip.gewiss.cloud
  - Backup Proxy Port: 40060
- SIP Registrar:
  - Registration Enabled: ☒
  - Registrar Address: hhsip.gewiss.cloud
  - Registrar Port: 40060

- e. Proxy port, Backup proxy port, Registration port, Backup registration port: this value must correspond with what has been registered on the video entryphone configurator. Where necessary, tick the enabling box of the paragraph containing the item that must be edited in the 2N configurator. Now go to the video entryphone system configuration page. Select the folder with the name you gave to the video entryphone system (the first folder in the left-hand column). On the right-hand side of the screen, locate the item: “SIP port of the SIP cloud server”. Copy the value shown there in the editable boxes of the 2N configurator



f. **Advanced Settings:** for this section, repeat the settings shown in the picture below

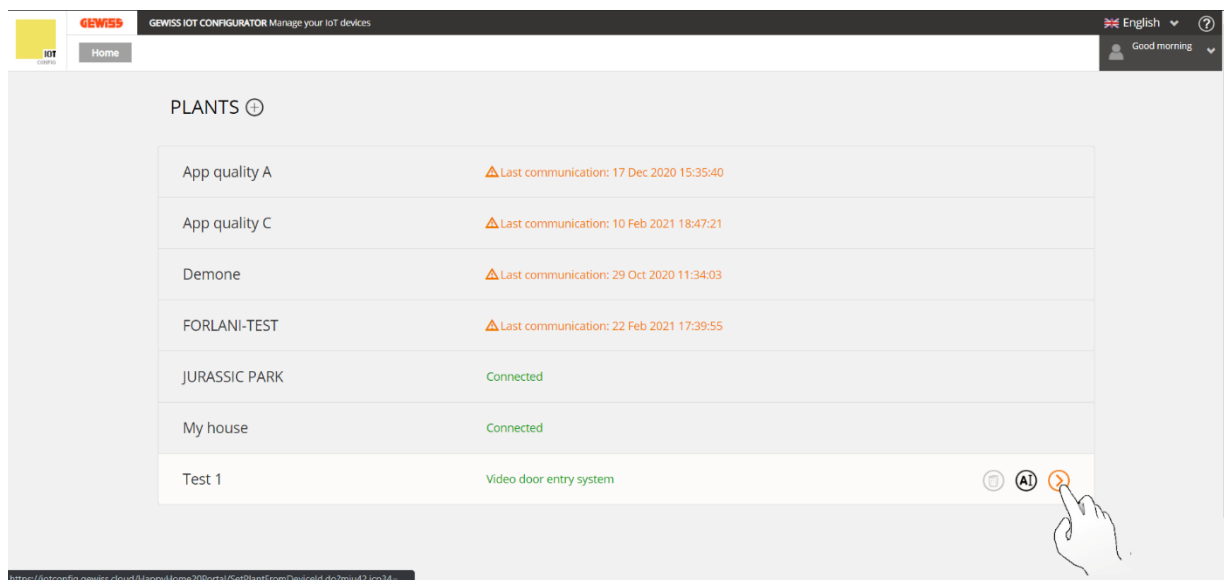
After filling in all the fields as specified, save the changes by clicking on .

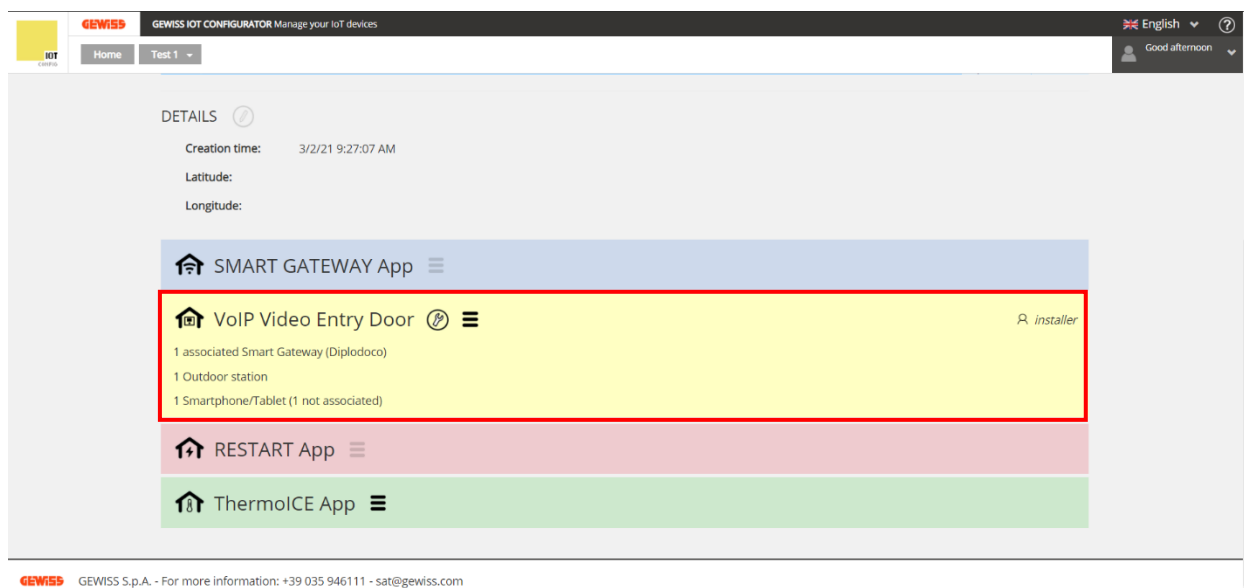
### Configuring an outdoor position so it can make a group call

For an outdoor position to be able to make a group call, at least one group must be configured on the video entryphone configurator.

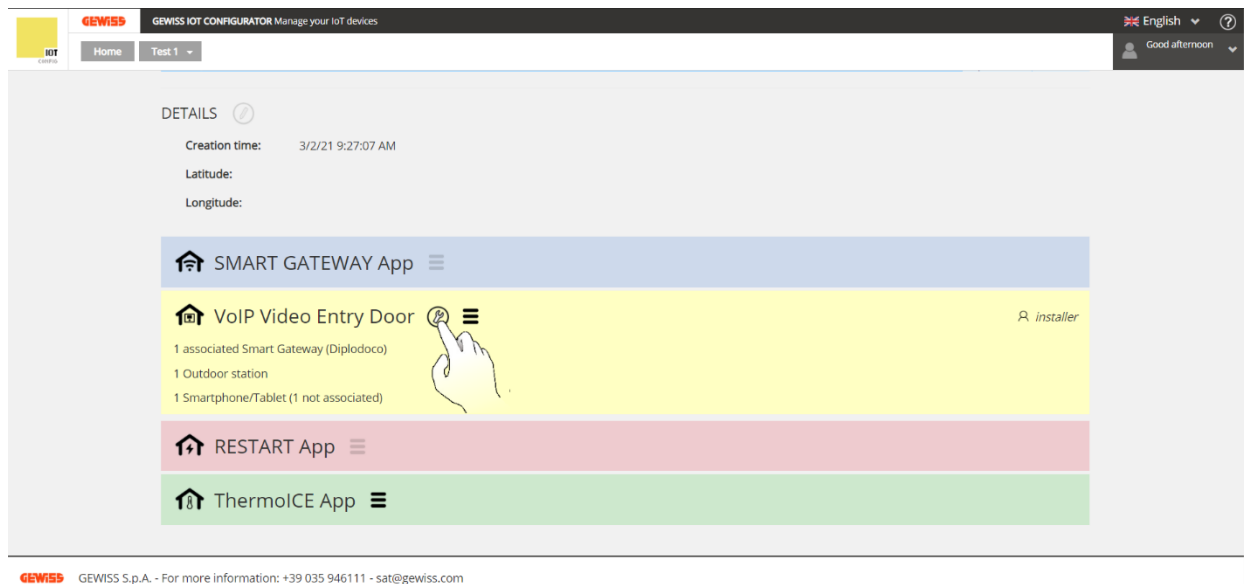
Proceed as follows:

1. Connect to the IoT portal (<https://iotconfig.gewiss.cloud>) and log in
2. On the “Plants” page, click on on the right-hand side of the screen, next to the line of the video entryphone system you are configuring

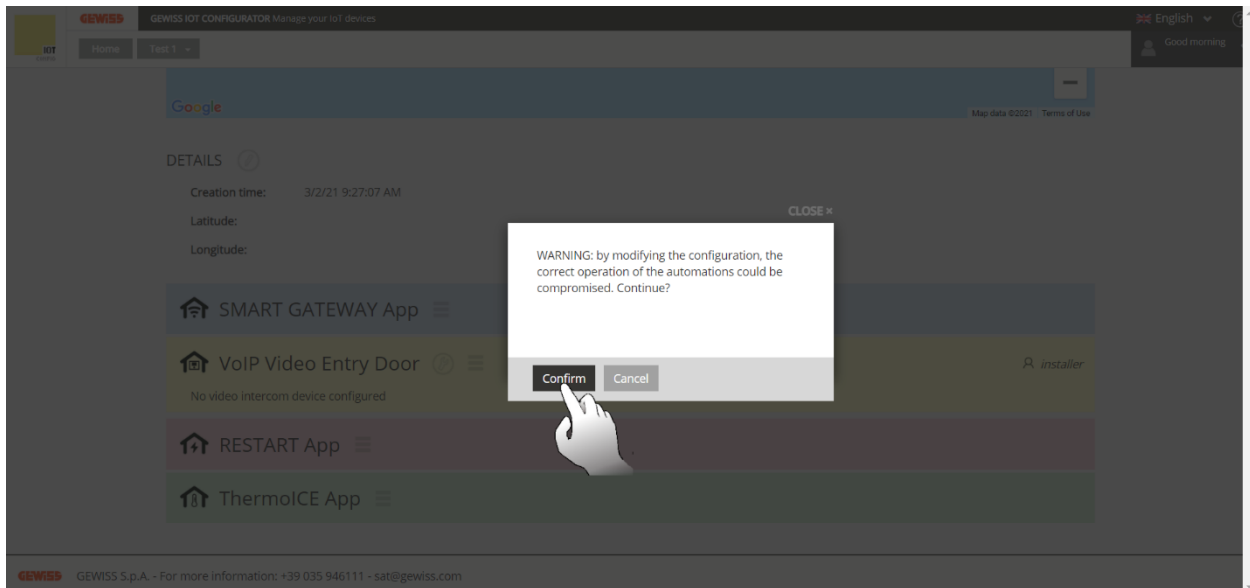




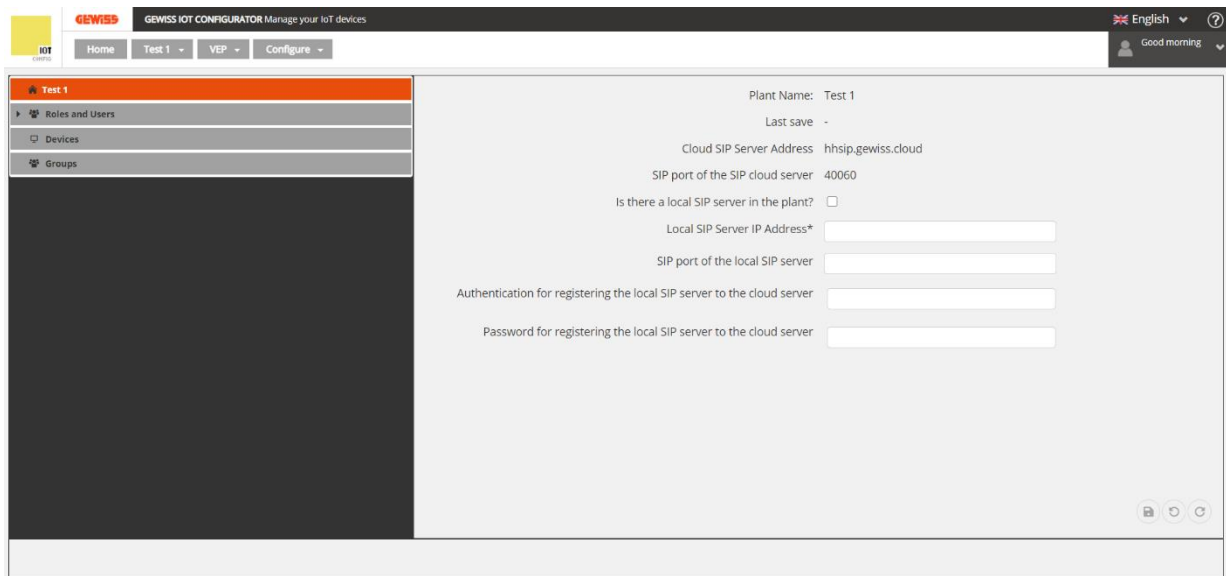
3. Click on  next to “VoIP Video Entry Door”



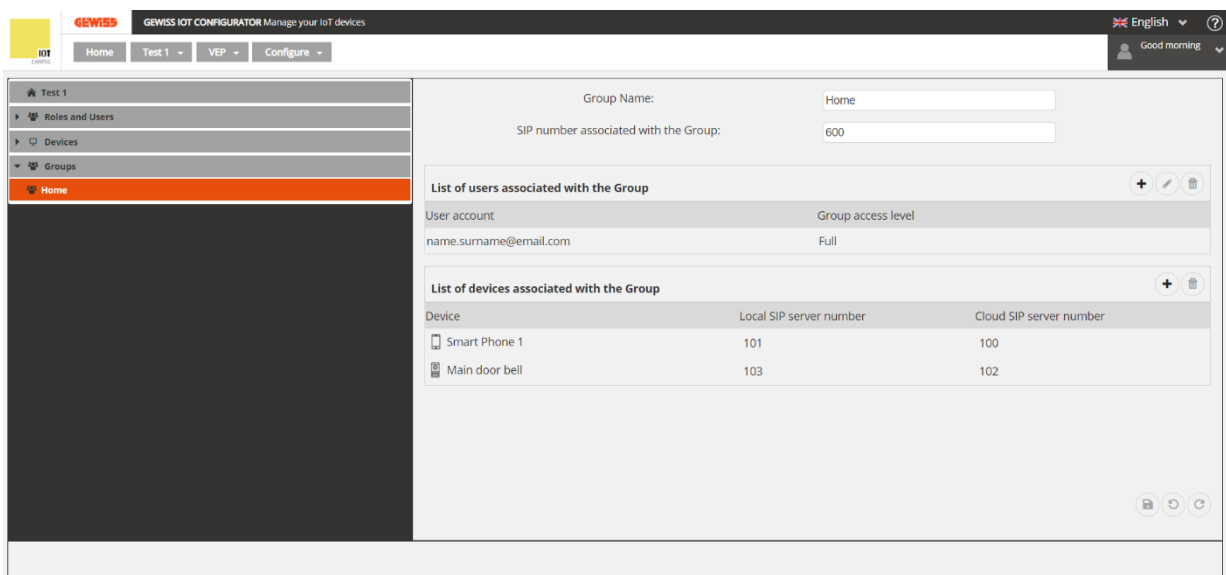
4. When the warning message appears, click on “**Confirm**”



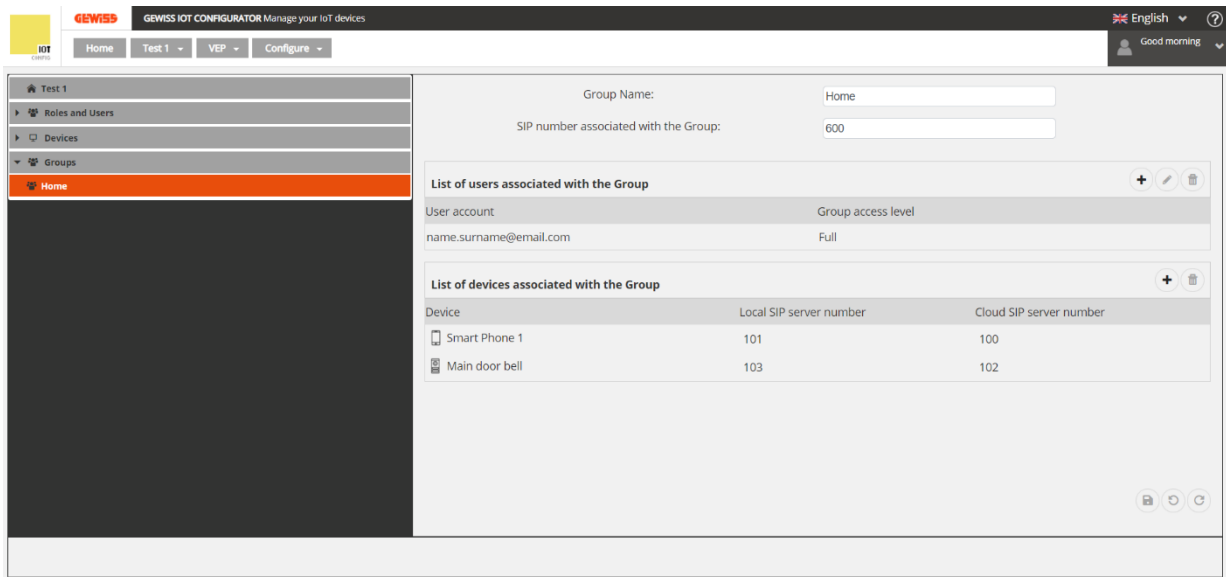
5. A page showing the system configuration details will appear on the screen



6. Go to the “Groups” page



7. Select the page dedicated to the group that you want to make the group call to



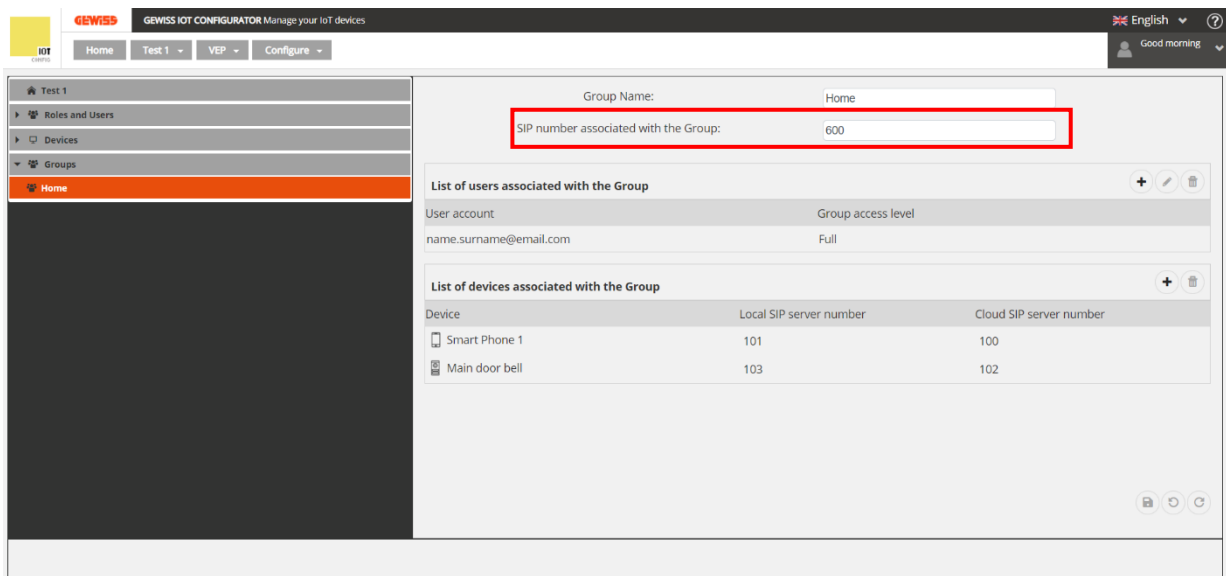
The screenshot shows the GEWISS IOT CONFIGURATOR interface. On the left, a sidebar menu has 'Home' selected under the 'Groups' section. The main area displays the configuration for the 'Home' group. At the top, 'Group Name' is set to 'Home' and 'SIP number associated with the Group' is set to '600'. Below this, there are two tables: 'List of users associated with the Group' and 'List of devices associated with the Group'.

User account	Group access level
name.surname@email.com	Full

Device	Local SIP server number	Cloud SIP server number
Smart Phone 1	101	100
Main door bell	103	102

8. Take the numerical value shown in the: “SIP number associated with the Group” box



This screenshot is identical to the previous one, but the input field for 'SIP number associated with the Group' (containing the value '600') is highlighted with a red rectangular box to indicate the value to be noted.



9. Open the specific configurator of the outdoor position you are configuring (in this case we'll use the 2N configurator as an example)



**THIS PUSH-BUTTON CAN BE USED TO MAKE A CALL BY SIMPLY ENTERING THE RECIPIENT'S SIP NUMBER, WITHOUT NEEDING TO ENTER THE RECIPIENT IN THE PHONE BOOK; THE ONLY REQUISITE IS THAT THE OUTDOOR POSITION IS REGISTERED WITH THE SERVER (LOCAL OR CLOUD)**

The screenshot shows the 'Services' configuration page for SIP 2. The 'Test Call' button is located in the 'Intercom Identity' section. The configuration fields include:


- Intercom Identity:** Display Name (PE-115), Phone Number (ID) (115), Domain (hhsip.gewiss.cloud), and a 'Test Call' button.
- Authentication:** Use Authentication ID (checked), Authentication ID (115\_3257\_2d3e6bf2), and Password (\*\*\*\*\*).
- SIP Proxy:** Proxy Address (hhsip.gewiss.cloud), Proxy Port (40090), Backup Proxy Address, and Backup Proxy Port (40090).
- SIP Registrar:** Registration Enabled (checked), Registrar Address (hhsip.gewiss.cloud), and Registrar Port (40090).

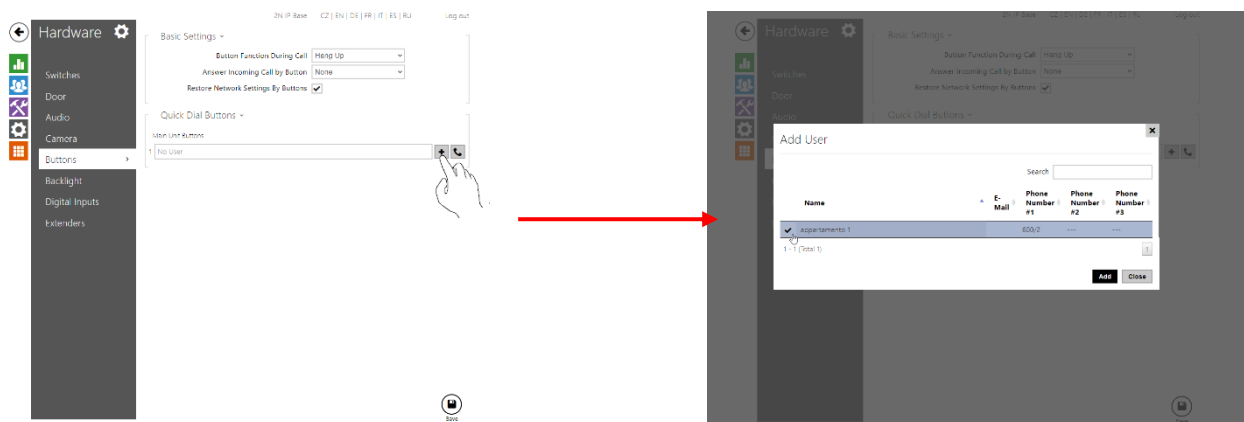
10. Open the “**Directory**”  page and then the “**Users**” tab, and add a new user by clicking on 

The screenshot shows the 'Directory' page with the 'Users' tab selected. A search bar is at the top right. Below it, there are tabs for 'Name', 'E-Mail', and 'Accesses'. A list of users is displayed, with 'appartamento 1' highlighted. The list shows 1 user out of 1 total.

11. For the telephone number, enter the SIP value you have just copied

The screenshot shows the 'Directory' page with the 'Users' tab selected. The 'User Basic Information' form is displayed. The 'Phone Number' field for 'Number 1' is highlighted with a red box and contains the value '600/2'. The form includes fields for Name, E-Mail, and User Phone Numbers (Number 1, Number 2, Number 3). The 'Phone Number' field for Number 1 is highlighted with a red box and contains the value '600/2'. The 'Time Profile' field for Number 1 is set to '[not used]'. The '2N IP Eye Address' field for Number 1 is empty. The 'Group call to next number' field for Number 1 is checked. The 'Phone Number' field for Number 2 is empty. The 'Time Profile' field for Number 2 is set to '[not used]'. The '2N IP Eye Address' field for Number 2 is empty. The 'Group call to next number' field for Number 2 is checked. The 'Phone Number' field for Number 3 is empty. The 'Time Profile' field for Number 3 is set to '[not used]'. The '2N IP Eye Address' field for Number 3 is empty. The 'Group call to next number' field for Number 3 is checked. The 'Deputy' field is empty.

12. After creating the new user, add a push-button to link it with the new user account created in the previous step (in this case, go to the “**Hardware**” page and then the “**Buttons**” tab and add a new push-button by pressing . Tick the item corresponding with the user account already created)




13. Save the modification. The outdoor position will now call the group that it is associated with

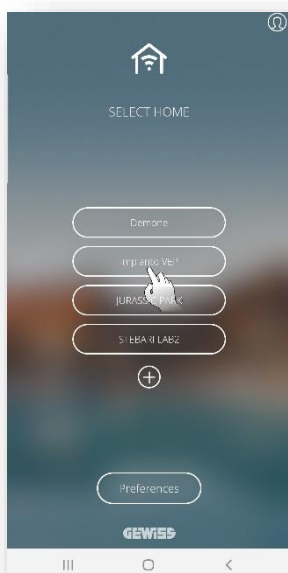
Of course, even after completing the configuration it will still be possible to make the call directly from the outdoor position.


## Receiving calls from unknown devices

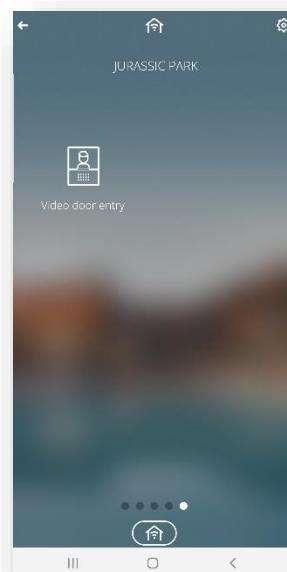
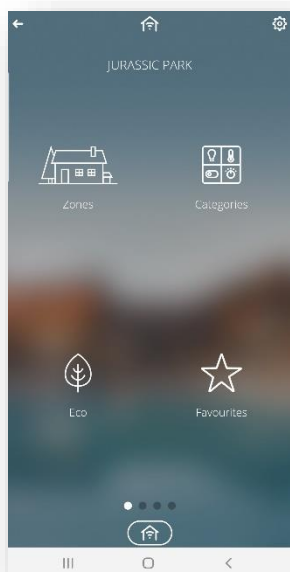
You can permit incoming calls from unknown devices. If this function is enabled, devices not listed in the system phone book can communicate with the system itself.


To activate this function, proceed as follows:

1. Open the Smart Gateway app on your mobile device 
2. Select the Smart Gateway that the entryphone system is associated with



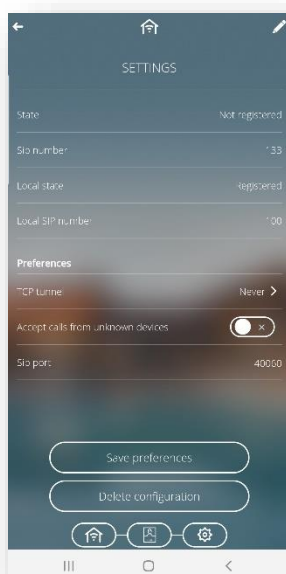
3. Scroll the various systems associated with the Smart Gateway, and select “**Video entryphone**” 



4. The “*Video Door Entry*” page will open. Click on “**Settings**” 



- On the “Settings” page, there is a toggle switch button in line with “Accept calls from unknown devices”; shift it to the right



## Architecture 2: Video entryphone system with remote access of calls via call forwarding

If a condominium internet connection is not available but the remote access of calls coming from the outdoor position (PE) should be made possible, the WiFi interface of the Gewiss touch panel must be used to forward the calls to mobile client recipients via the cloud Gewiss SIP server.

The installer must create the configuration for the entire condominium system (recommended option) or for only the concerned section, so that the devices involved with the function are configured correctly. The touch panel will have the sole task of forwarding the calls to the smartphones part of the forwarding group.

### Creating the system on the video entryphone configurator


Refer to chapter “[Creating the system on the video entryphone configurator](#)”.

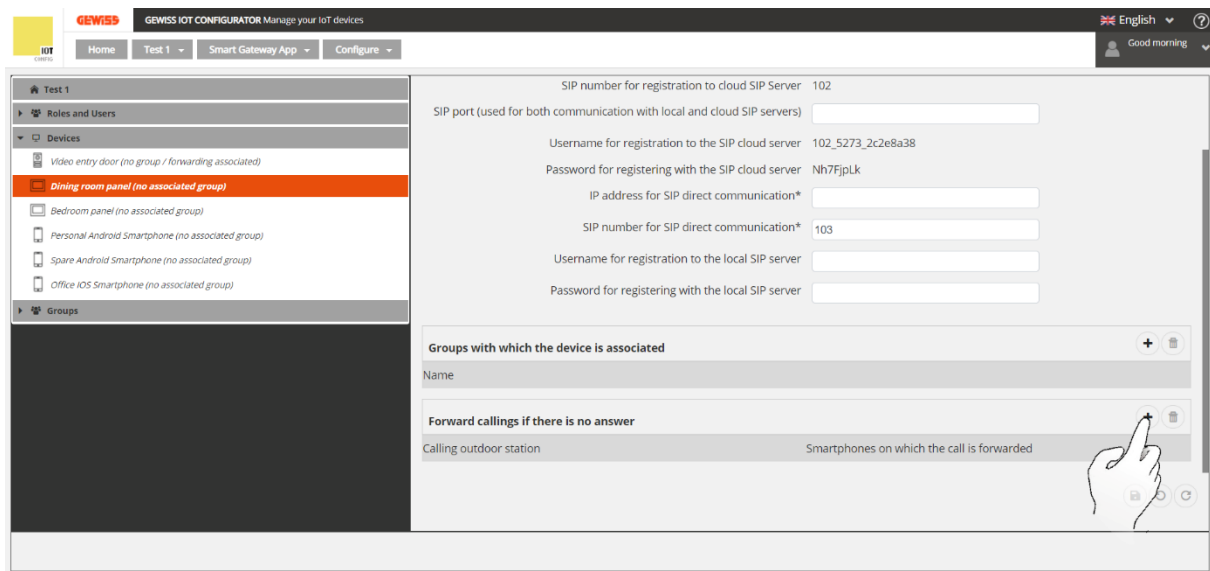
### Creating devices in the new video entryphone system

Refer to the chapter “[Creating devices in the new video entryphone system](#)”.

### Configure the forwarding of calls coming from an outdoor position if not answered

After creating the video entryphone system, creating the devices in the system and organising them into groups, it is possible to configure the remote access of the call coming from an outdoor position to mobile devices, if it was not answered by the indoor positions.

- Go to the “*Devices*” page and select the outdoor position for which the remote access of calls should be configured.
- At “*Forward callings if there is no answer*” click the push-button .



- The window “*Create new forwarding*” will open, where it is necessary to:
  - Select the outdoor position for which forwarding should be activated
  - Indicate the SIP number that is assigned to the outdoor position for call forwarding. The SIP number is automatically generated by the system, which selects the first value available starting from 300. It is possible to modify the SIP number, making sure to respect the rules listed below:
    - It must be a unique numerical value
    - The first possible value is 300


- iii. Up to 12 figures can be used
- iv. Apart from the numbers from 0 to 9, you can also use # or \*
- v. The value selected must not have been already used for other system devices

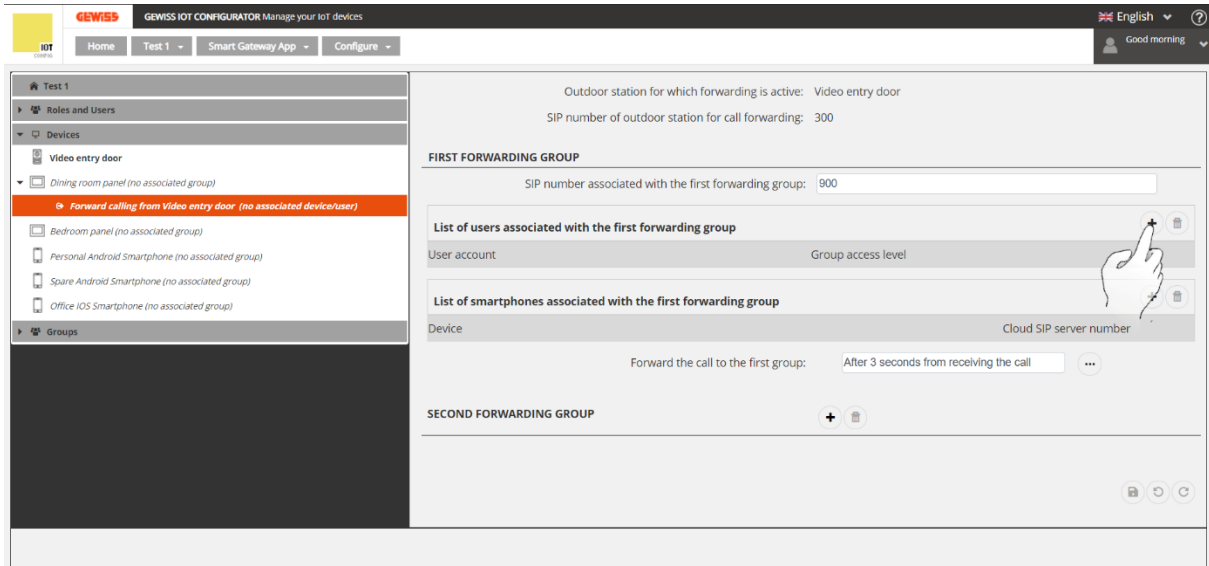
The screenshot shows the 'Create new forwarding' dialog box in the GEWISS IOT CONFIGURATOR. The dialog box is centered over the main configuration page. The main page shows the 'Test 1' configuration with various SIP settings. The dialog box has two input fields: 'Select the outdoor station for which to activate forwarding:' and 'SIP number of outdoor station for call forwarding:'. The background shows the configuration page for 'Test 1' with various SIP settings.

The screenshot shows the 'Create new forwarding' dialog box in the GEWISS IOT CONFIGURATOR. The dialog box is centered over the main configuration page. The main page shows the 'Test 1' configuration with various SIP settings. The dialog box has two input fields: 'Select the outdoor station for which to activate forwarding:' and 'SIP number of outdoor station for call forwarding:'. The background shows the configuration page for 'Test 1' with various SIP settings.

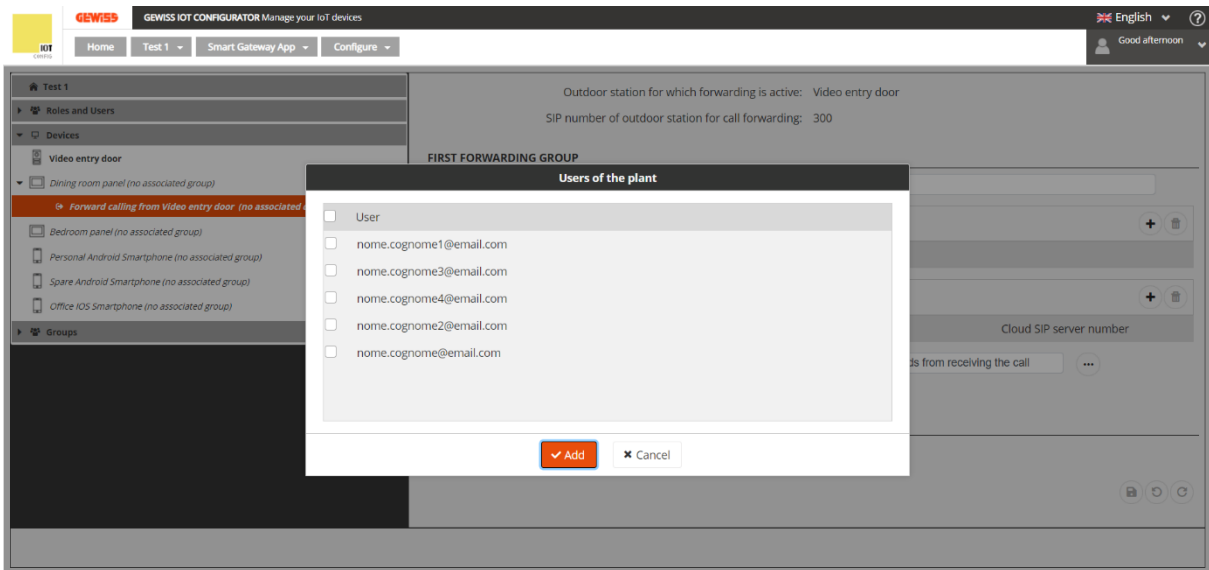
- The list of call forwarding from the outdoor position for which call forwarding is activated appears below the touch panel that has been assigned the task of forwarding the calls

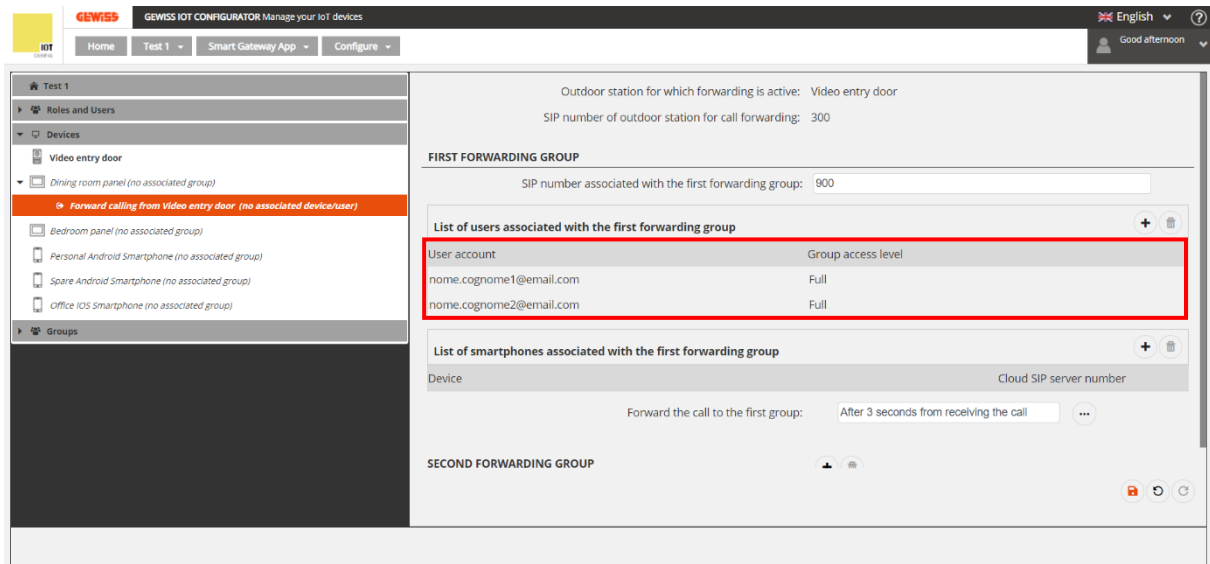
The screenshot shows the 'Dining room panel (no associated group)' section in the GEWISS IOT CONFIGURATOR. The 'Forward calling from Video entry door (no associated device/user)' option is selected, indicated by an orange bar. Below this option, a list of devices is shown: 'Bedroom panel (no associated group)', 'Personal Android Smartphone (no associated group)', 'Spare Android Smartphone (no associated group)', and 'Office IOS Smartphone (no associated group)'. The background shows the configuration page for 'Test 1' with various SIP settings.

- It is now necessary to associate the users to which calls coming from the outdoor positions should be forwarded
- Click the push-button  located to the right of the item “List of users associated with the first forwarding group”

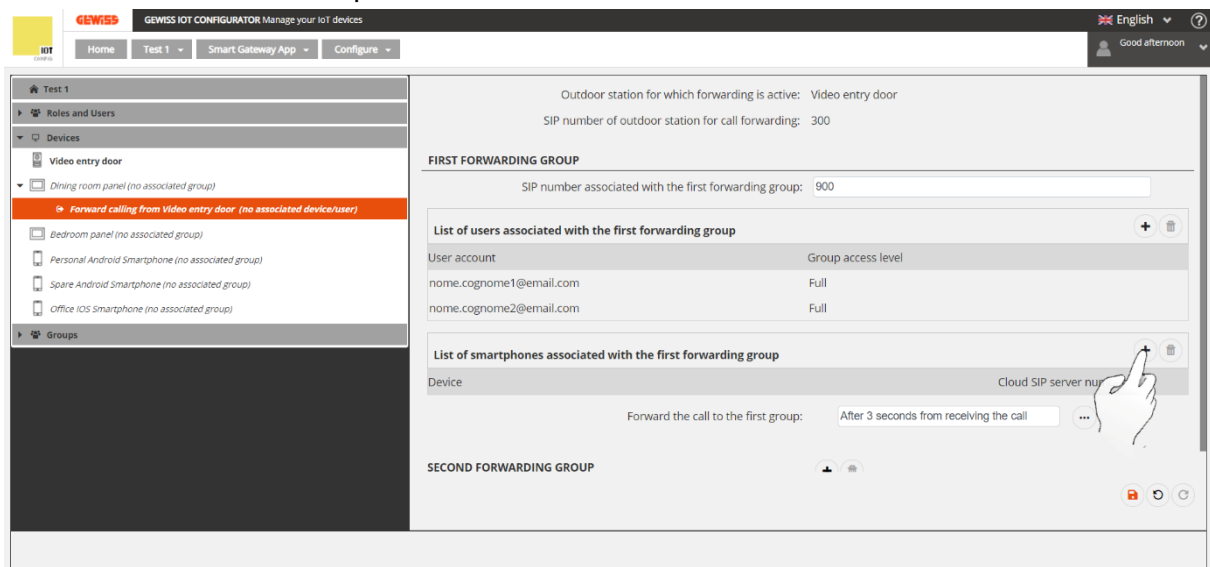


- The window “Users of the plant” will appear on the screen. Check the users to be added as recipients of the forwarded calls

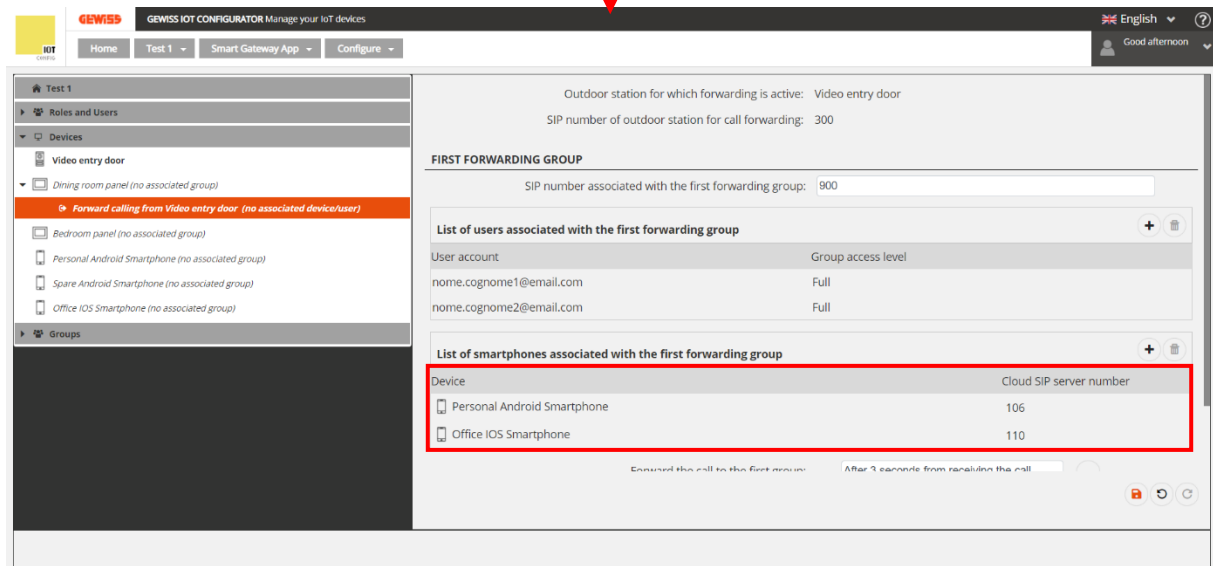
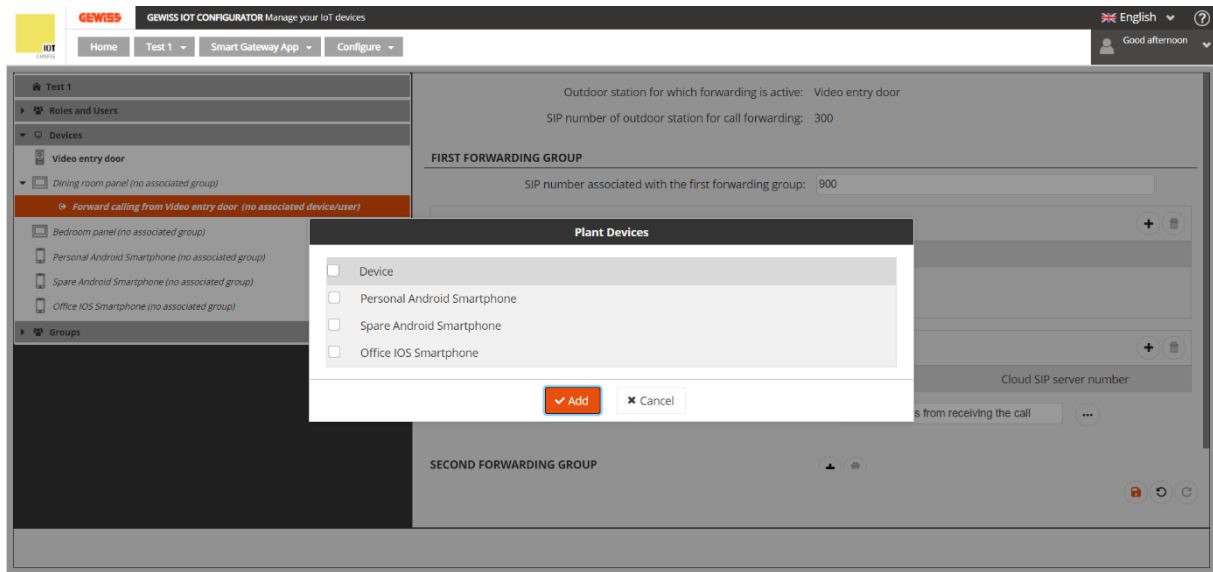





- At this point it is necessary to associate the mobile devices to which the call should be forwarded
- Click the push-button  $\oplus$  located to the right of the item “List of smartphones associated with the first forwarding group”
- The “Plant Devices” tab opens. Check the mobile devices for which the remote access of calls from the outdoor position should be activated







- The remote access of calls is activated after a certain period of time has elapsed during which the call is not answered by any indoor position. This period of time can be adjusted (available interval: 0 to 10 seconds)
- Click the push-button  to the right of the item “Forward the call to the first group”
- The window “Change delay of the first group” appears on the screen

GEWISS IOT CONFIGURATOR Manage your IoT devices

English Good afternoon

Home Test 1 Smart Gateway App Configure

Test 1

Roles and Users

Devices

Video entry door

Dining room panel (no associated group)

Forward calling from Video entry door (no associated device/user)

Bedroom panel (no associated group)

Personal Android Smartphone (no associated group)

Spare Android Smartphone (no associated group)

Office iOS Smartphone (no associated group)

Groups

FIRST FORWARDING GROUP

SIP number associated with the first forwarding group: 900

List of users associated with the first forwarding group

User account	Group access level
nome.cognome1@email.com	Full
nome.cognome2@email.com	Full

List of smartphones associated with the first forwarding group

Device	Cloud SIP server number
Personal Android Smartphone	106
Office iOS Smartphone	110

Forward the call to the first group: After 3 seconds from receiving the call

SECOND FORWARDING GROUP

GEWISS IOT CONFIGURATOR Manage your IoT devices

English Good afternoon

Home Test 1 Smart Gateway App Configure

Test 1

Roles and Users

Devices

Video entry door

Dining room panel (no associated group)

Forward calling from Video entry door (no associated device/user)

Bedroom panel (no associated group)

Personal Android Smartphone (no associated group)

Spare Android Smartphone (no associated group)

Office iOS Smartphone (no associated group)

Groups

FIRST FORWARDING GROUP

SIP number associated with the first forwarding group: 900

List of users associated with the first forwarding group

User account	Group access level
nome.cognome1@email.com	Full
nome.cognome2@email.com	Full

List of smartphones associated with the first forwarding group

Device	Cloud SIP server number
Personal Android Smartphone	106
Office iOS Smartphone	110

Forward the call to the first group: After 3 seconds from receiving the call

SECOND FORWARDING GROUP

Change delay of first group

Delay in seconds\*: 3

Confirmation


## Configure a second forwarding group

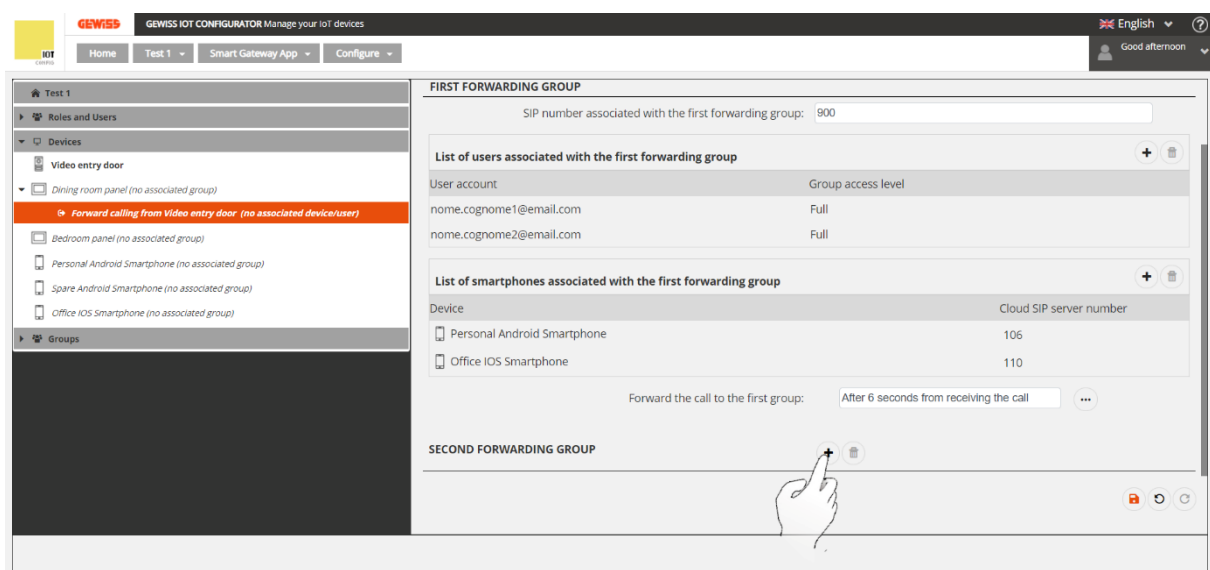
It is possible to forward the calls coming from the outdoor position to a second group of users if the call forwarded to the first group is not answered.


By configuring a second forwarding group, the calls coming from the outdoor position will be forwarded by the WiFi interface on the panel to the first forwarding group, if the calls are not answered by the indoor positions during the period of time set as a response delay for the first forwarding group.

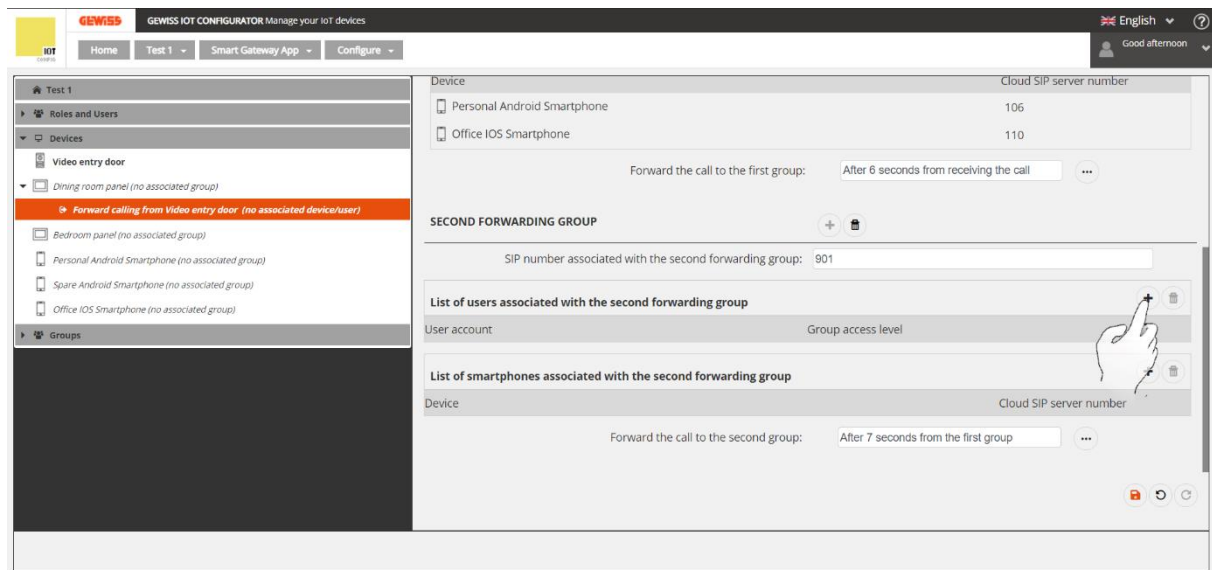
If not even the devices of the first forwarding group answer the call, within the period of time set as a delay for the second forwarding group, the call is forwarded again to the second forwarding group. When this occurs, the call will be ended on the devices associated with the first forwarding group.

Proceed as follows:

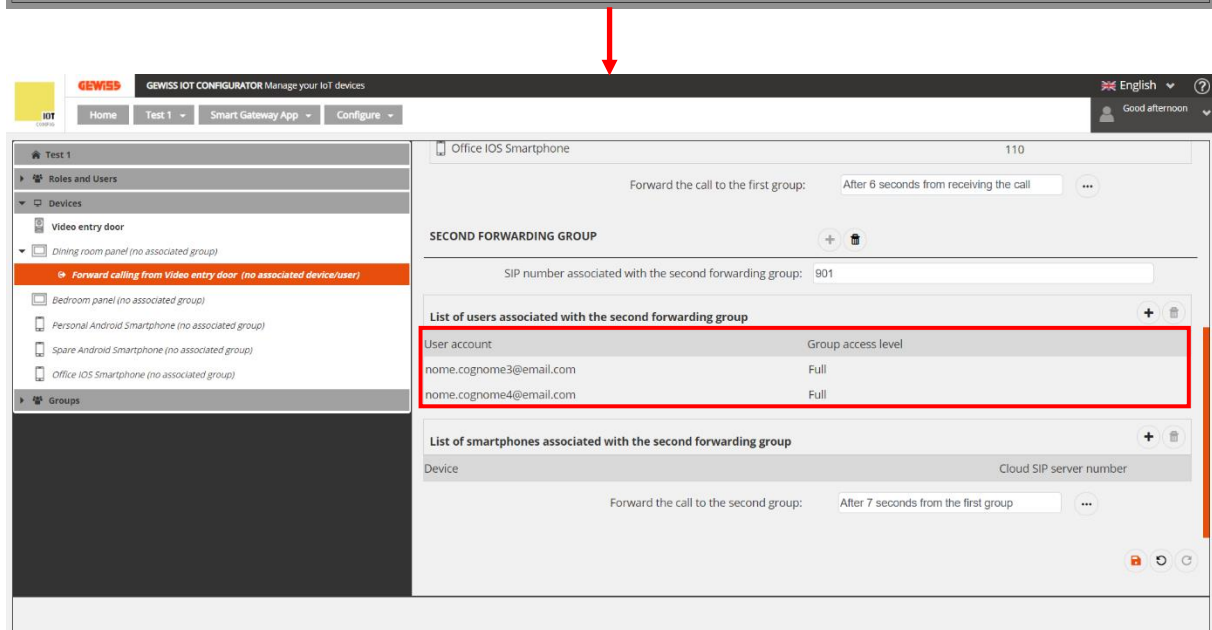
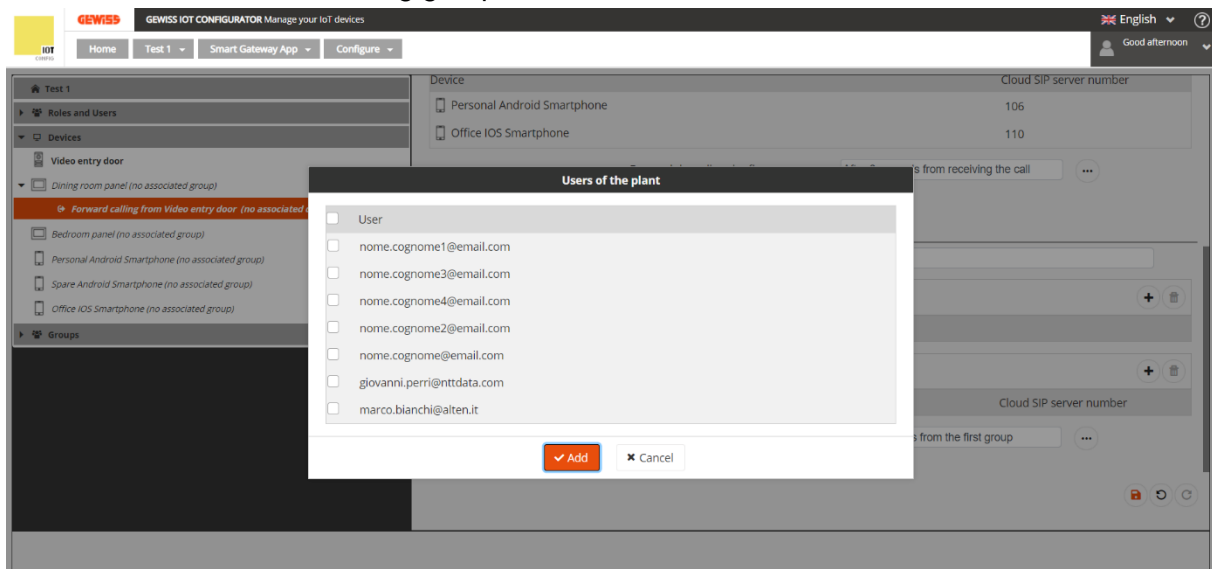
- Click the push-button  located to the right of the item “*Second forwarding group*”




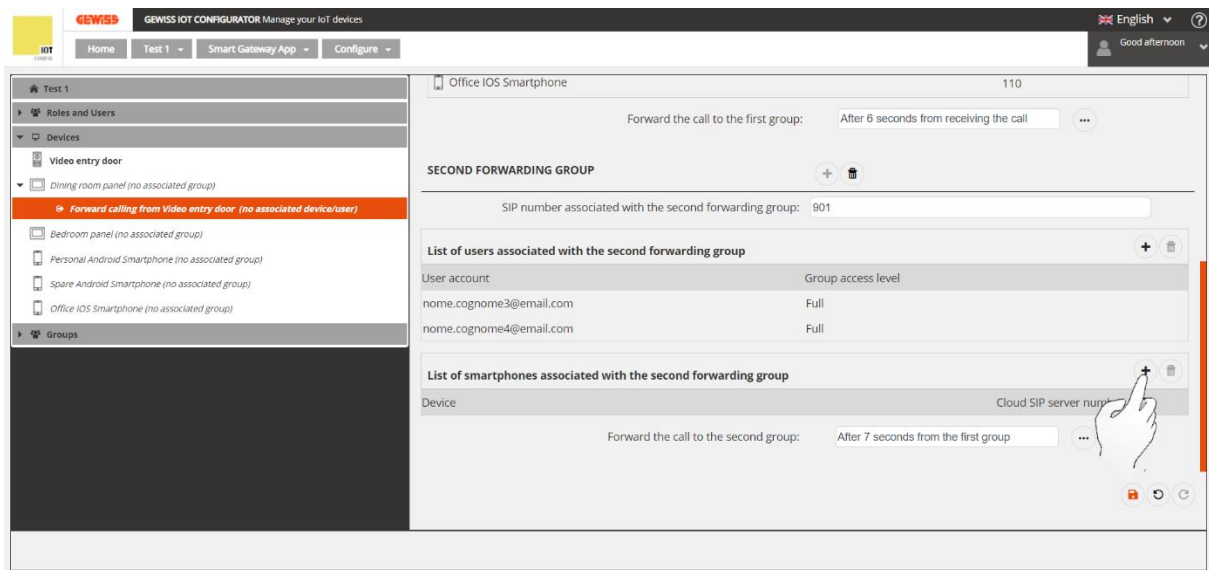
- The following fields appear below the item “*Second forwarding group*”:
  - SIP number associated with the second forwarding group
  - List of users associated with the second forwarding group
  - List of smartphones associated with the second forwarding group
  - Forward the calls to the second group
- Click the push-button  next to the item “*List of users associated with the second forwarding group*”



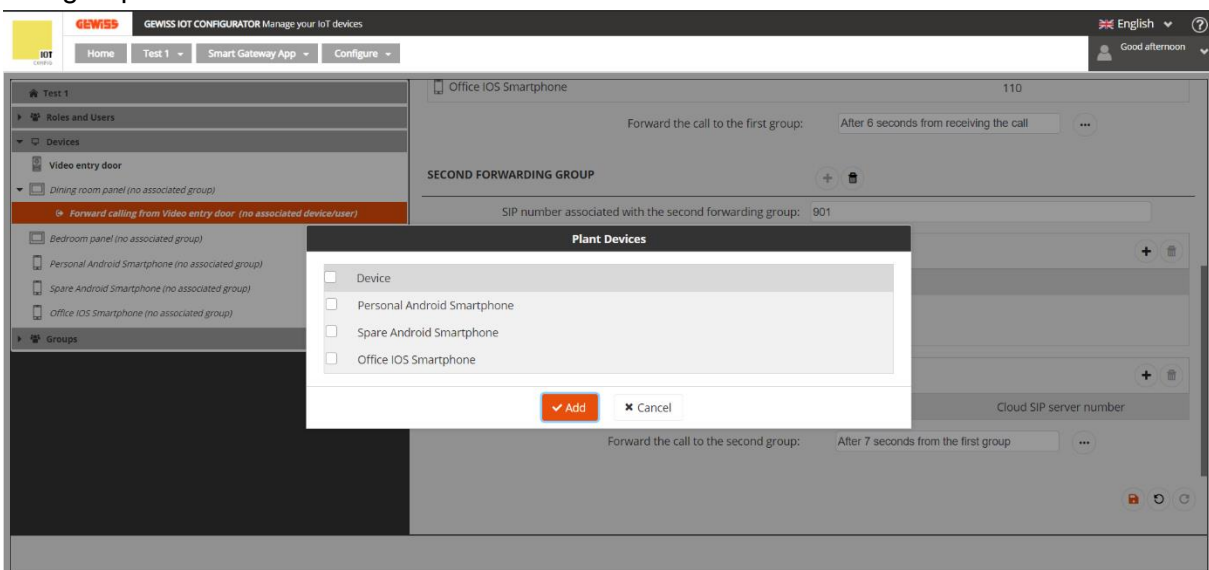
- The window “Users of the plant” will appear on the screen. Check the users to be associated with the second forwarding group

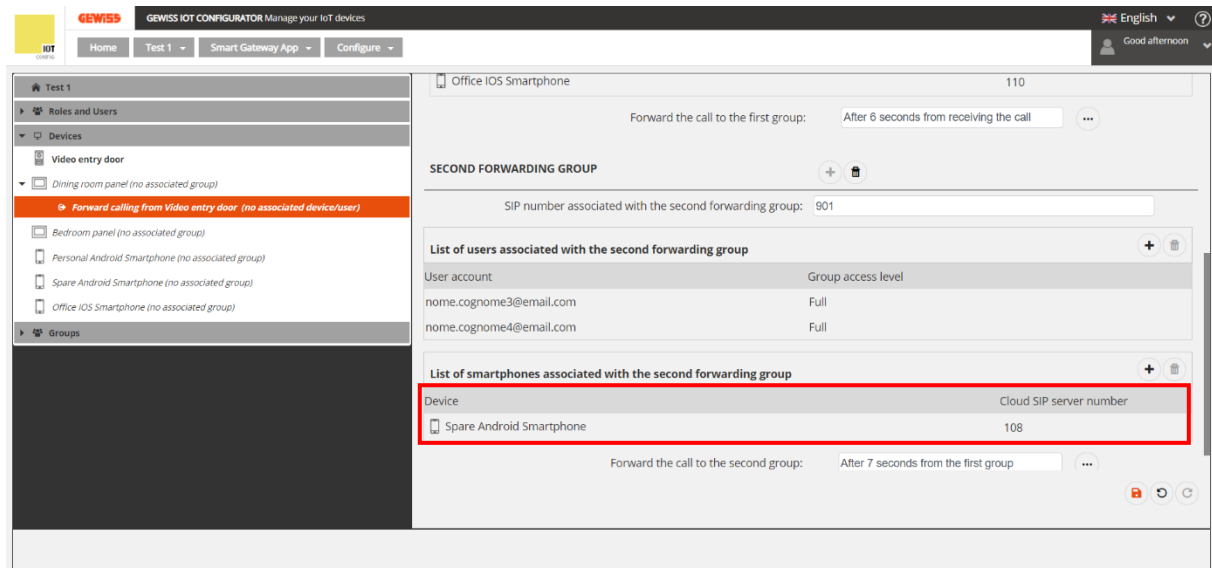


- Click the push-button  located to the right of the item “*List of smartphones associated with the second forwarding group*”

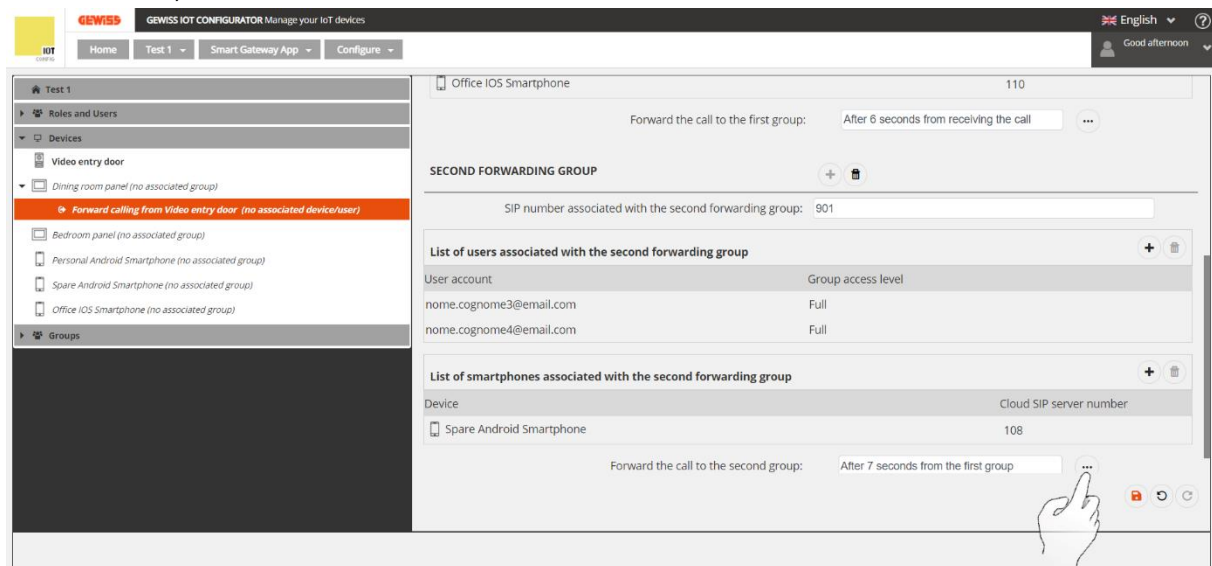


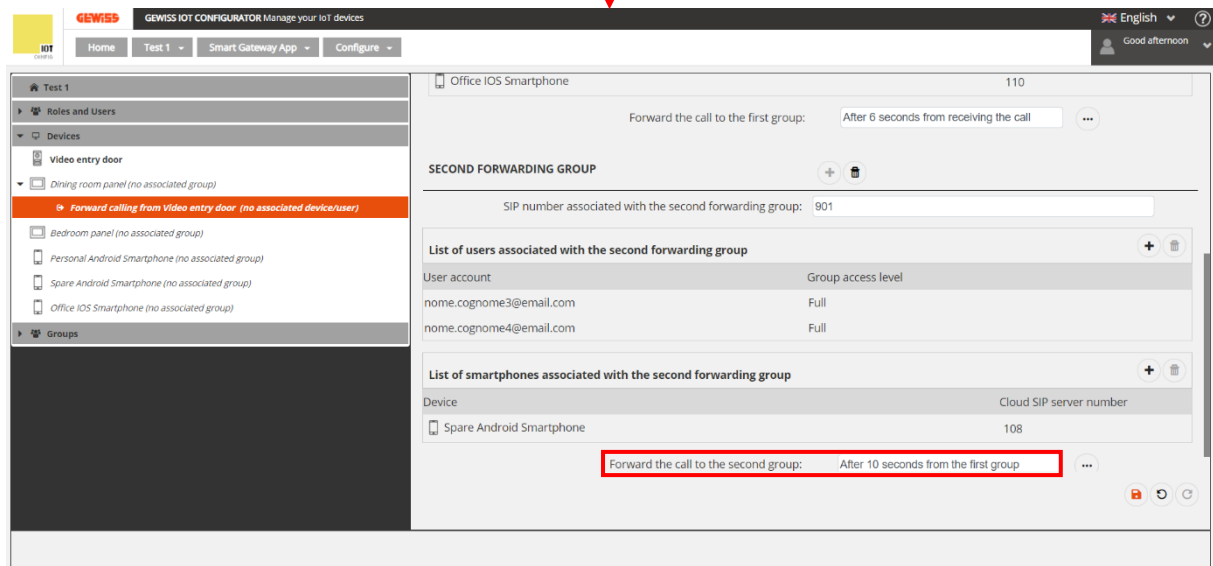
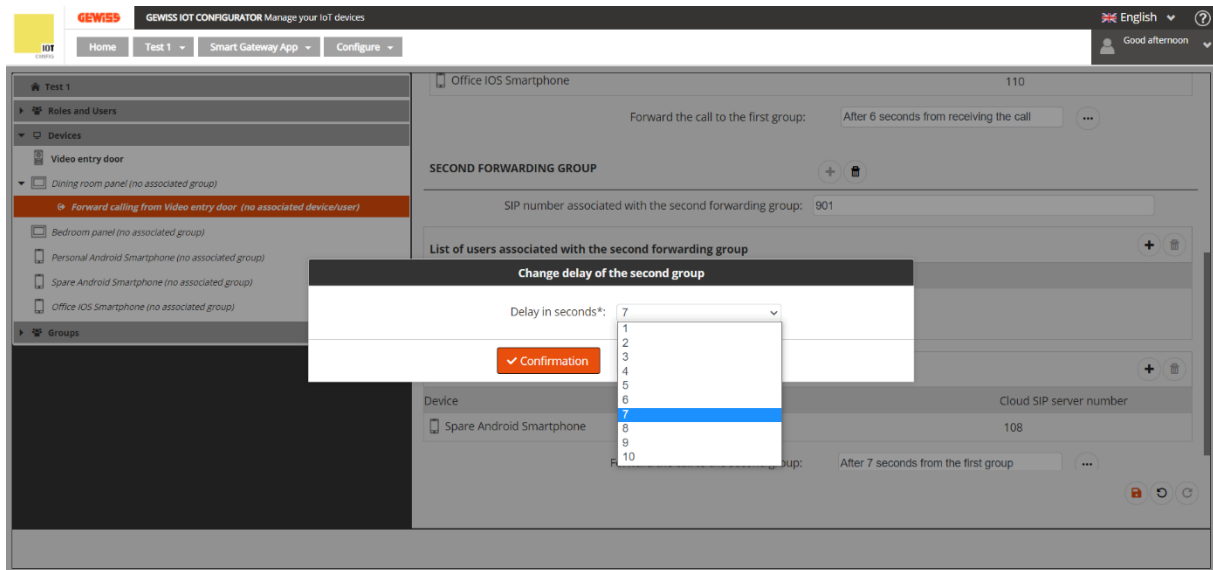
- The window “*Plant Devices*” appears on the window. Check the devices to which the call coming from the outdoor position should be forwarded if no device in the first forwarding group answers the call




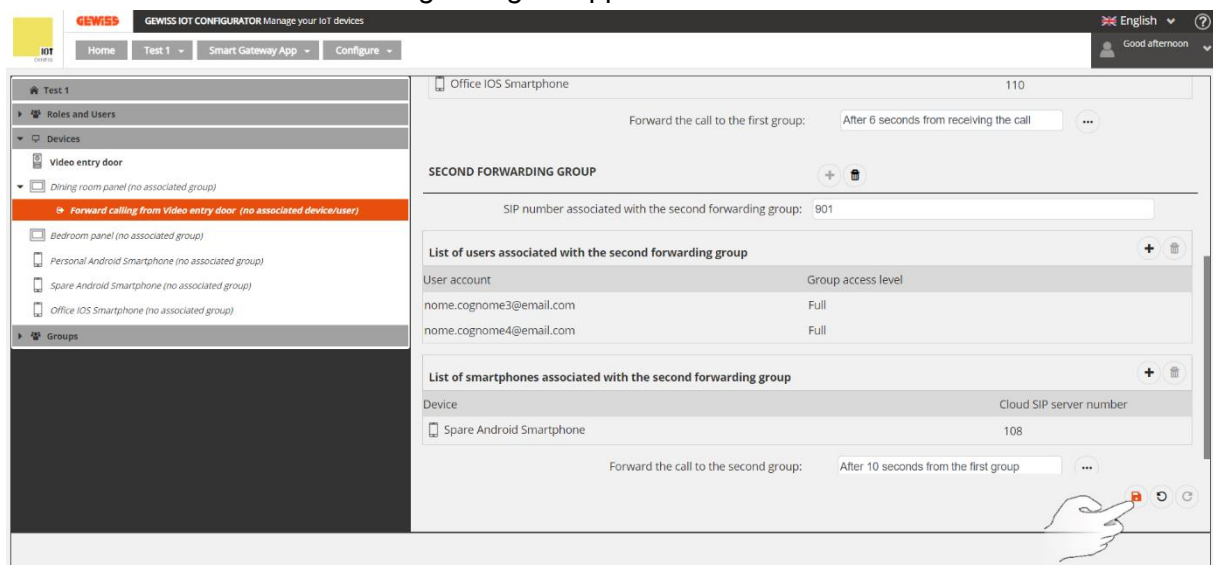


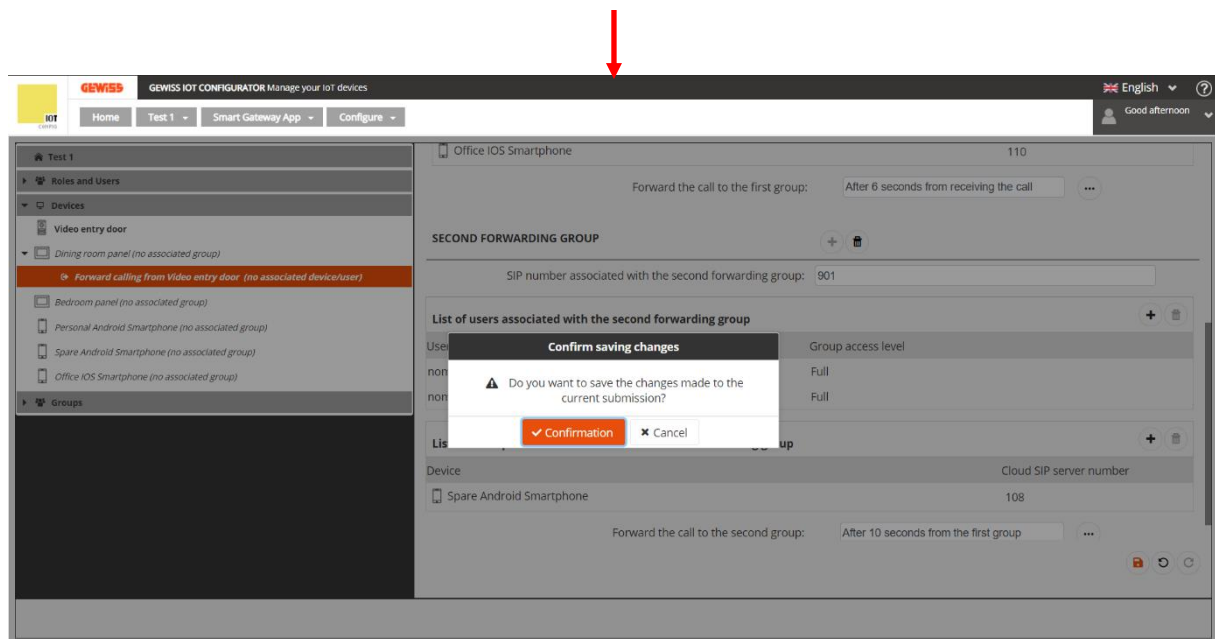
- It is therefore possible to modify the period of time that must elapse between the arrival of the call to the devices associated with the first forwarding group and the lack of response by them before the call is forwarded again to the second group (Available interval: 0 to 10 seconds)





- Click the push-button  to save the changes
- The window “Confirm saving changes” appears on the screen. Click on “Confirm”







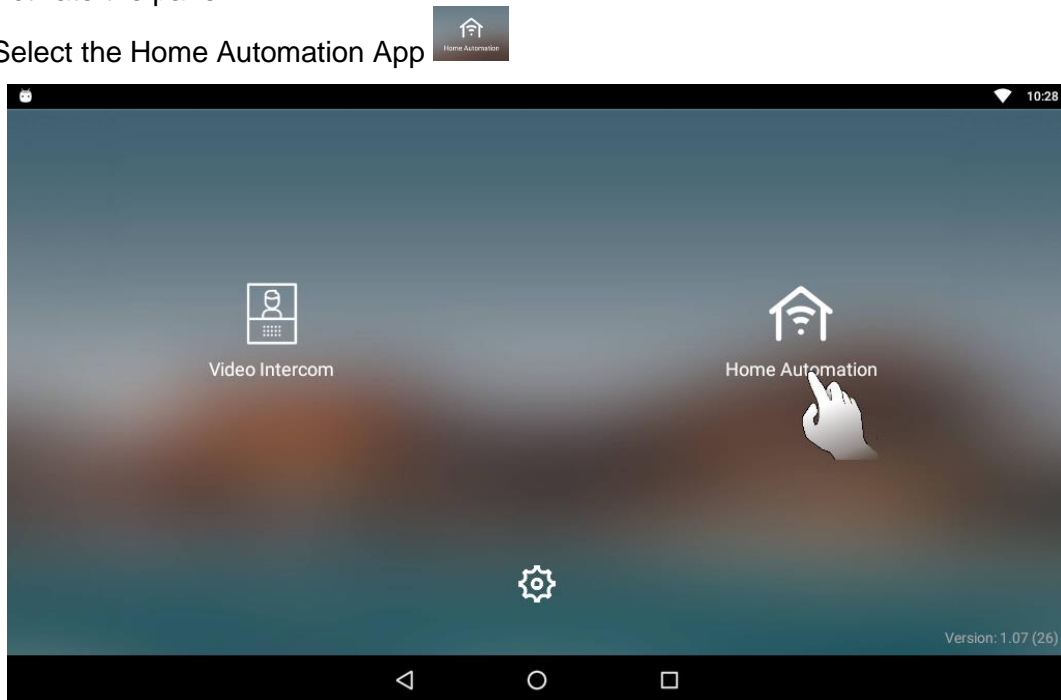
## Settings on the touch panel (GWA9007CB)

Once the system has been created in the video entryphone configurator, the following is necessary:

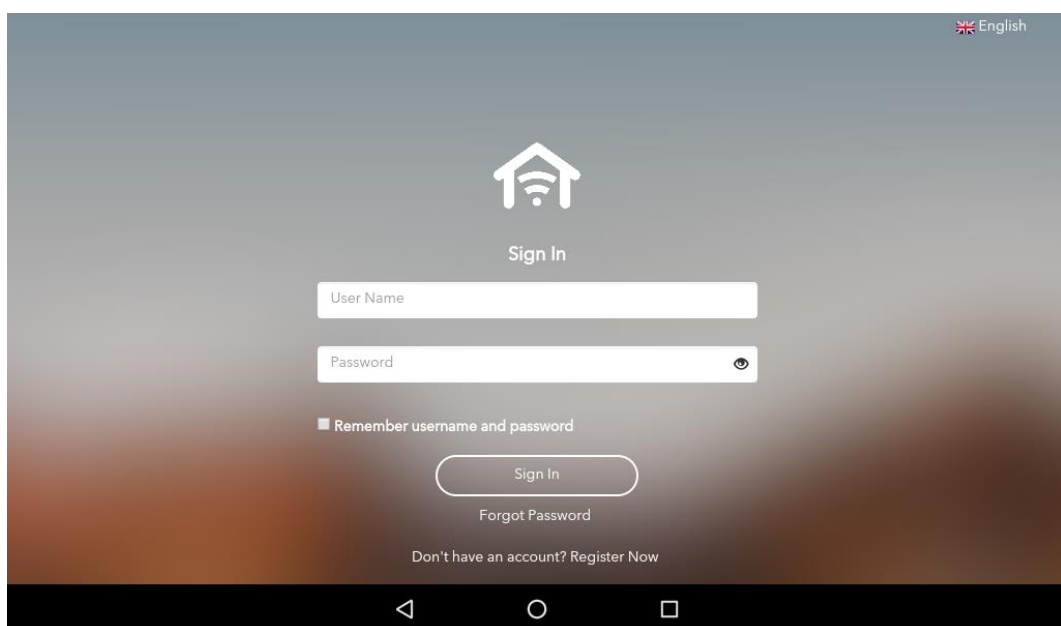
- Associate with the system (using the guided procedure found in the [App Smart Gateway](#)), the devices selected as recipients of call forwarding (both those in the first forwarding group as well as any devices in the second forwarding group)
- Associate the touch panel selected to forward the calls via its WiFi interface to the video entryphone system configured accordingly.

To associate the device with the video entryphone system, proceed as follows:

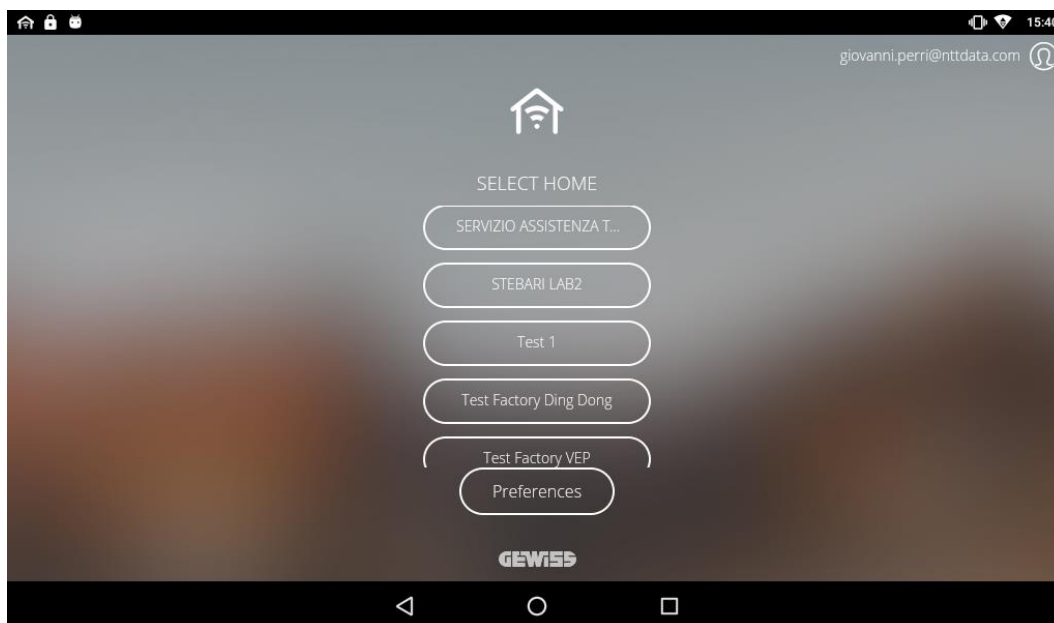
1. Activate the panel
2. Select the Home Automation App



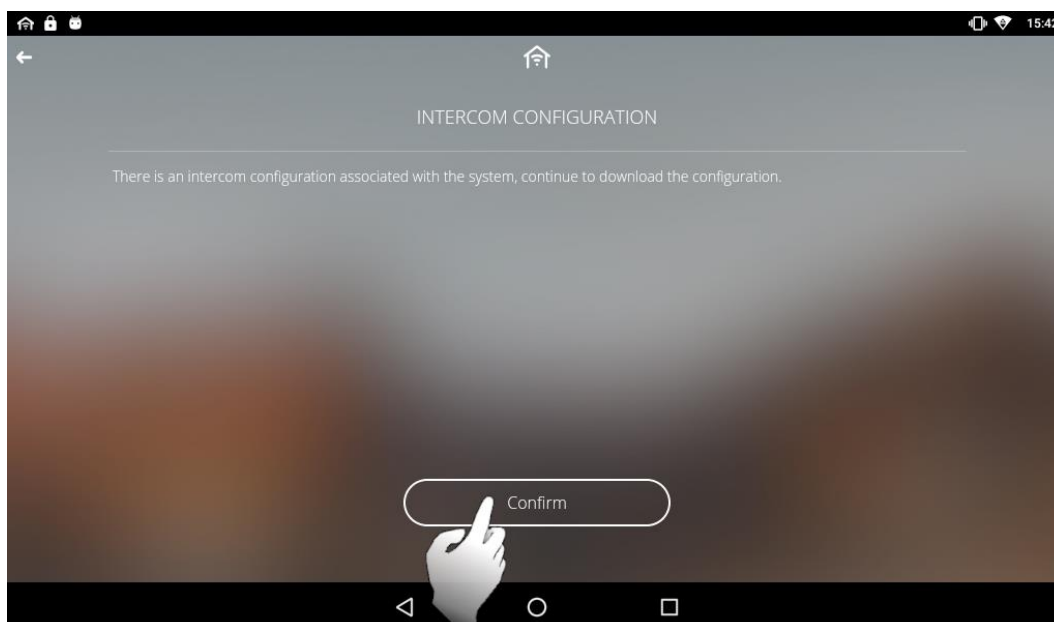
3. The account registration page will open. Login with the account used in the IoT configurator to create the SIP forwarding system



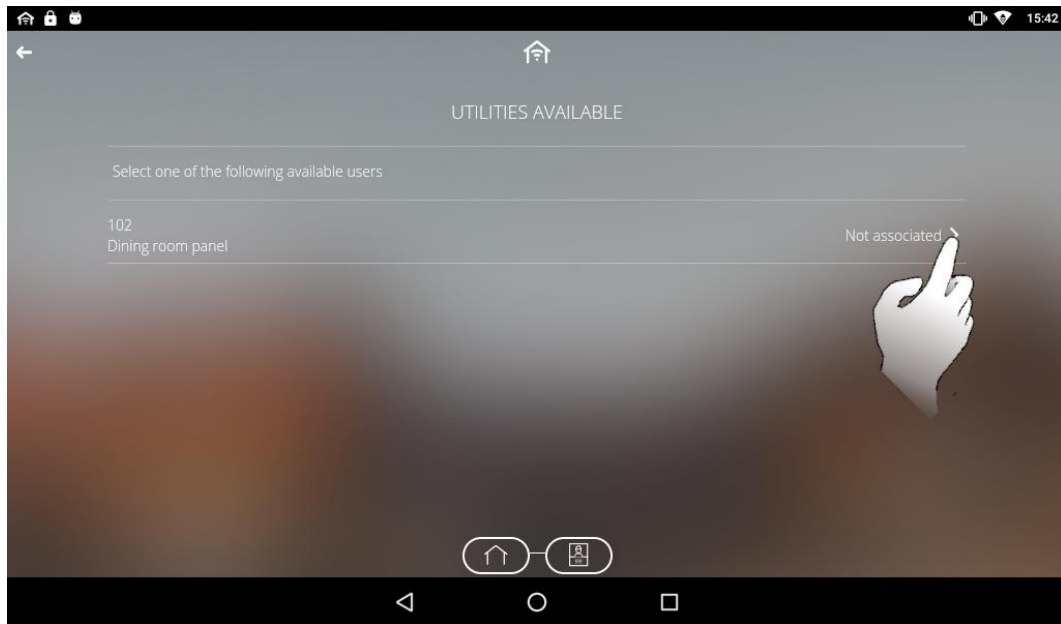
4. The page "Select home" opens, which contains all the systems associated with that user. Select the SIP forwarding system that was previously configured



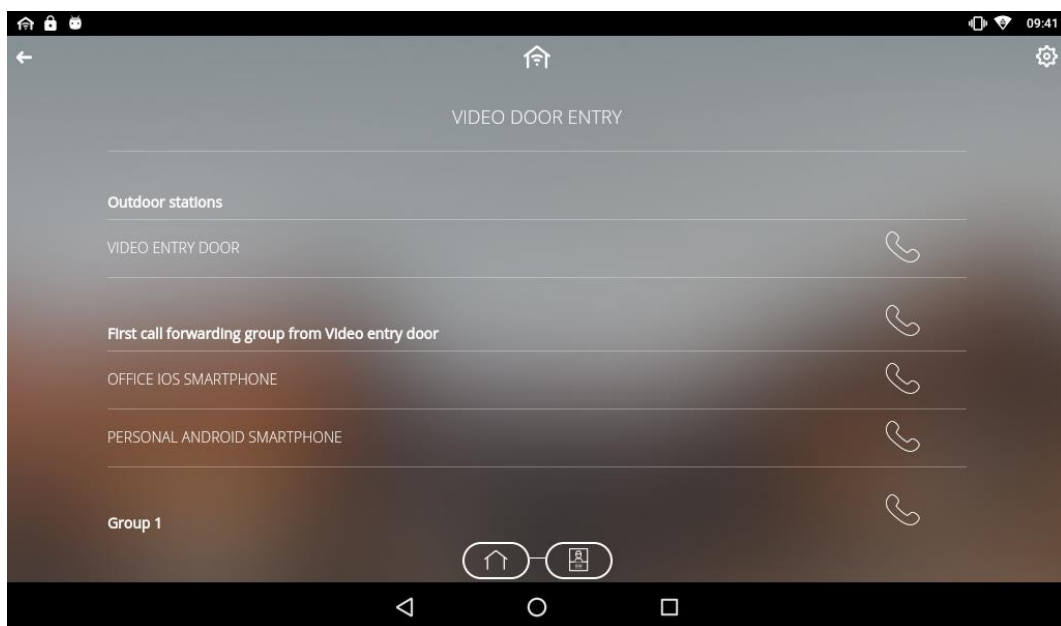
5. A warning will appear on the screen: “*Intercom configuration*”. Click on “*Confirm*”

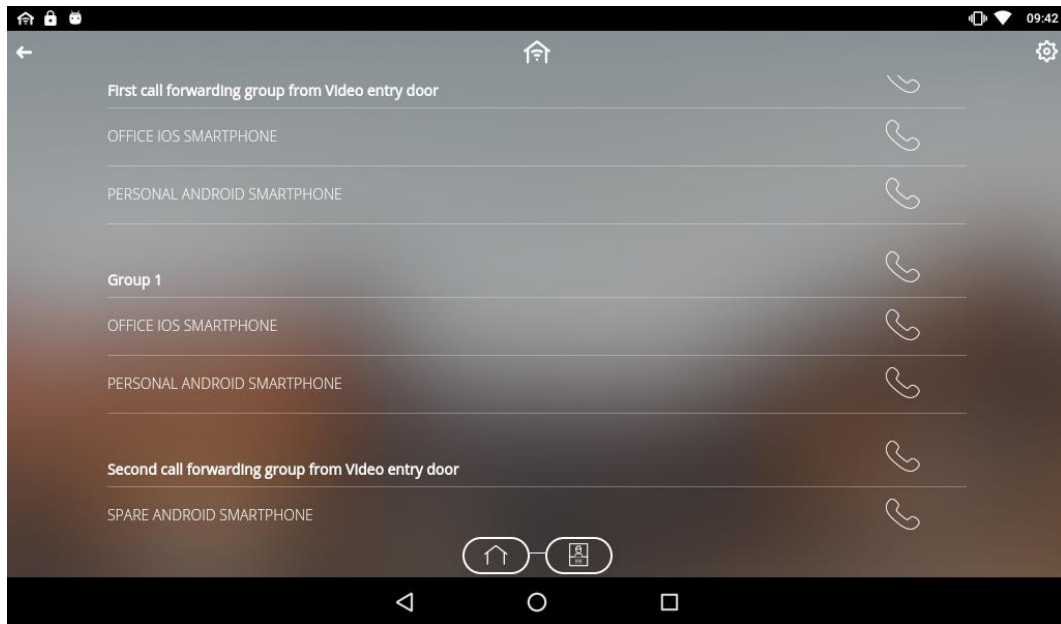



6. The page “*Utilities available*” opens, which displays the outdoor panels configured for call forwarding. Select the panel being configured

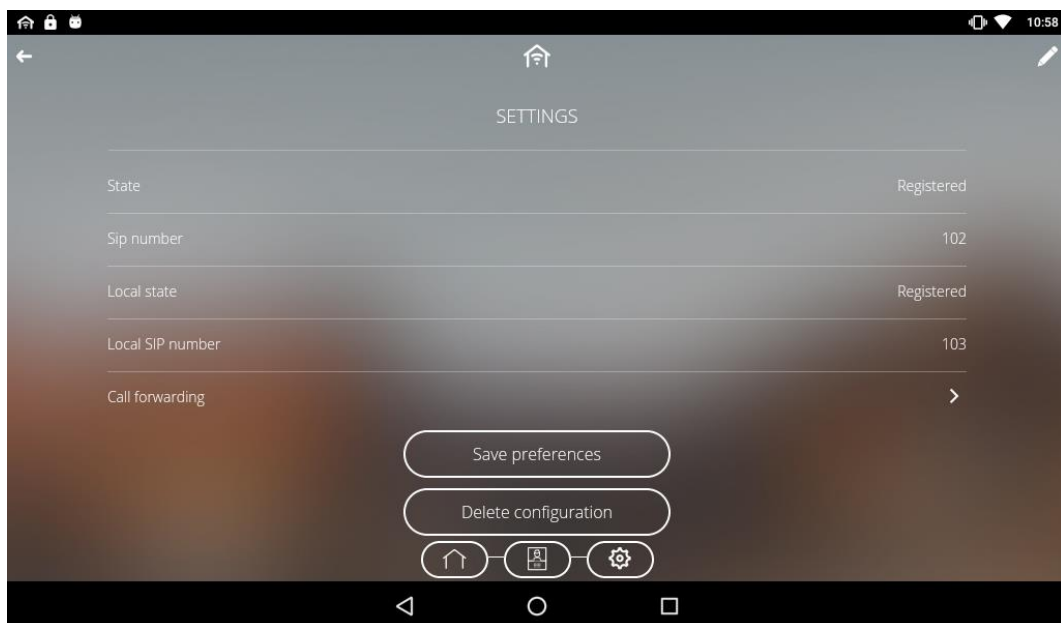


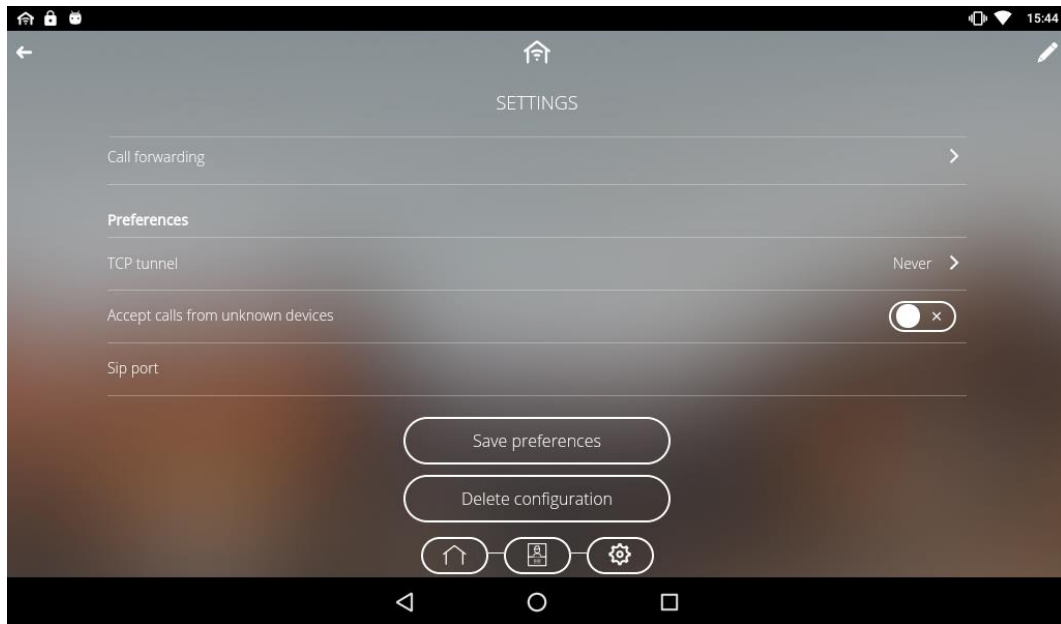
7. The page “*Video door entry*” opens, which lists the devices associated with the systems, grouped into the various groups (outdoor stations, first call forwarding group from [*Device name*] and, if applicable, second call forwarding group from [*Device name*])





8. Click on **Settings**  to check the system settings. In particular, you will see:
- State: the state must be “Registered” in order for calls to be made. “Registered” indicates that the device was successfully registered
  - SIP number
  - Local state
  - Local SIP number
  - TCP tunnel
  - TCO tunnel
  - Accept calls from unknown devices
  - SIP port



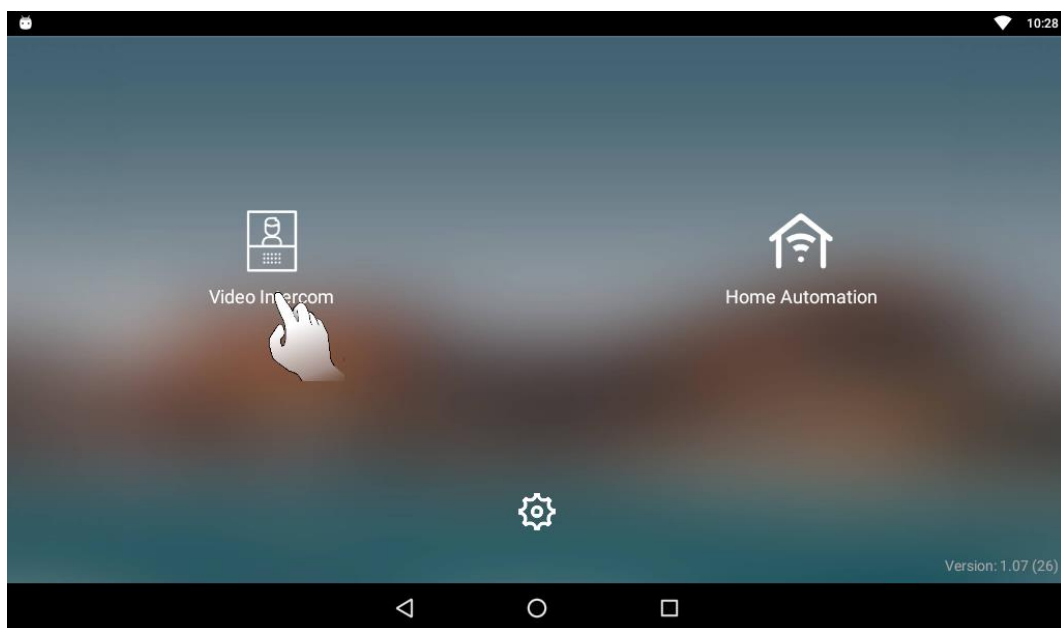


2

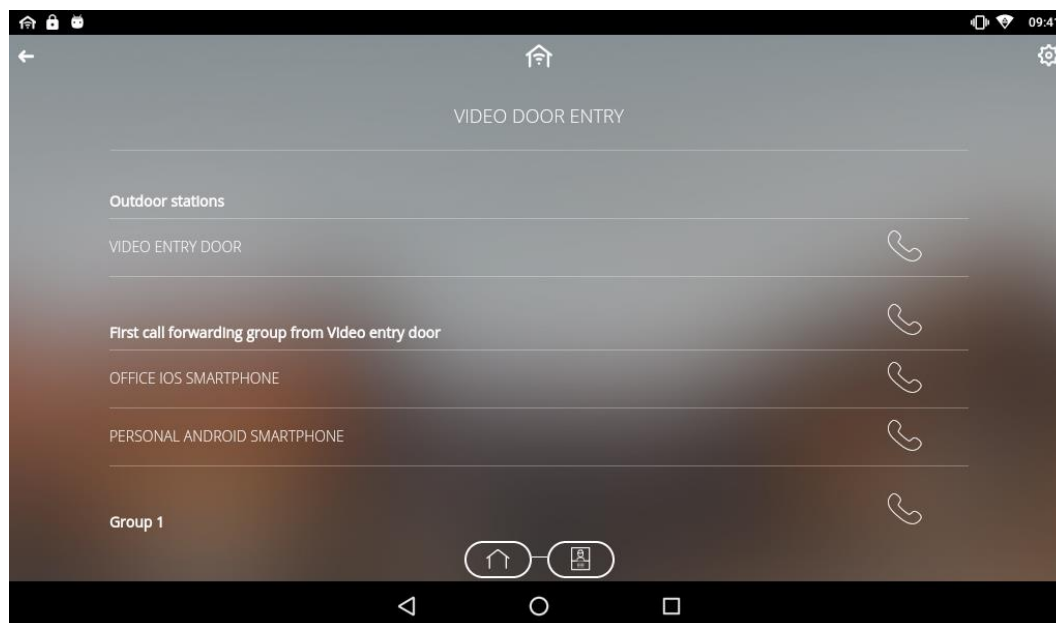
9. From the “*Video Intercom*” page, you can call the individual devices associated with a group or make calls within the group.

To check if the call forwarding configuration was acquired on the panel, proceed as follows:

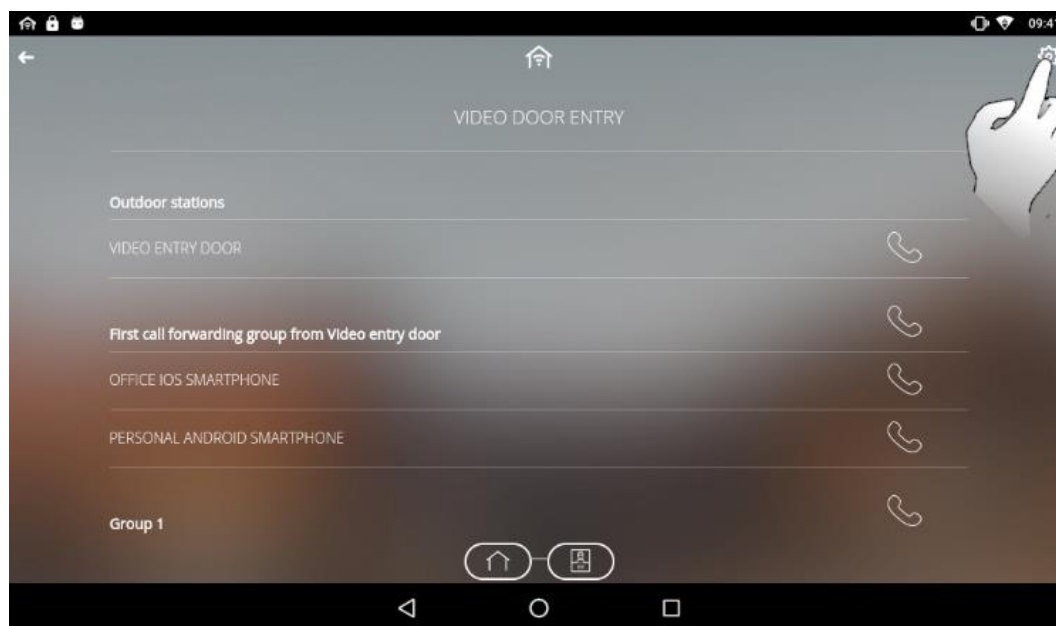
- Click the Video Intercom icon



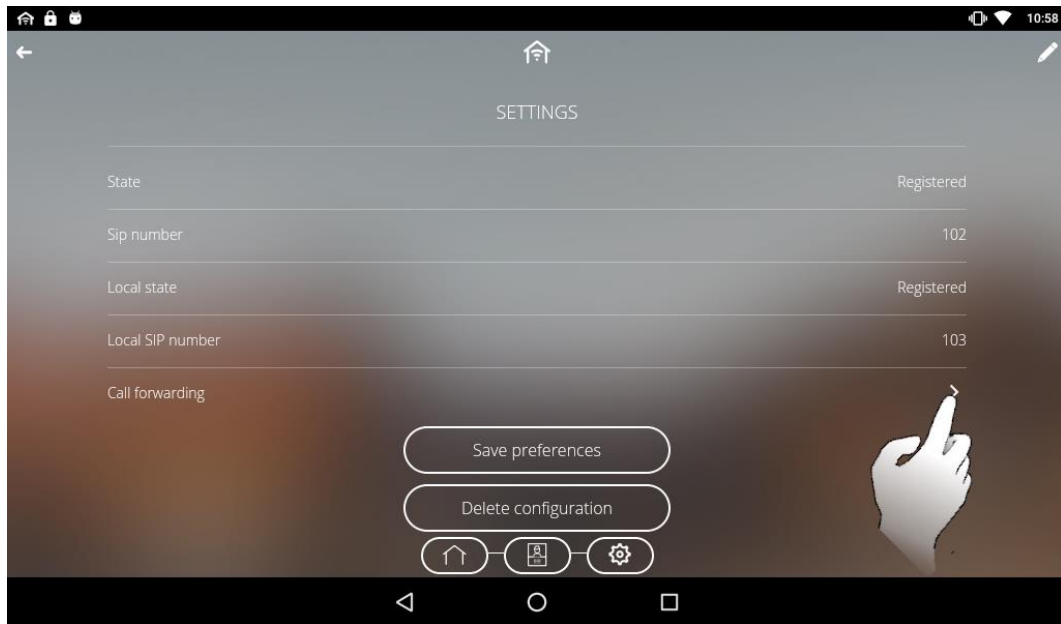
- A page opens that lists the devices associated with the system, divided into forwarding groups depending on the selected configuration (see “[Configure the forwarding of calls coming from an outdoor position if not answered](#)” and “[Configure a second forwarding group](#)”)



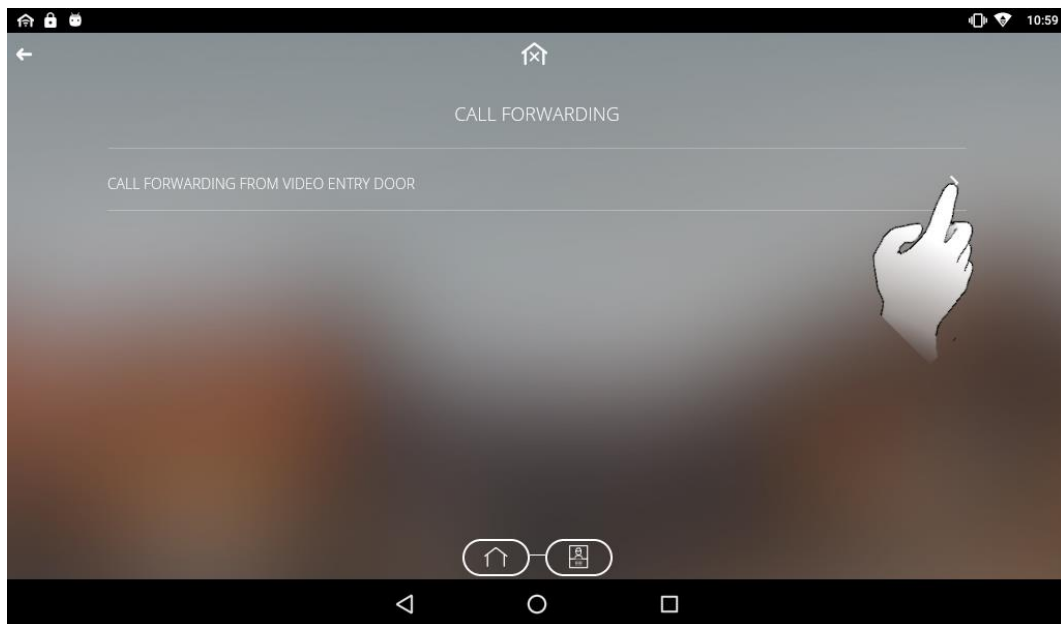
- Click the push-button **Settings**  located in the top right corner of the screen



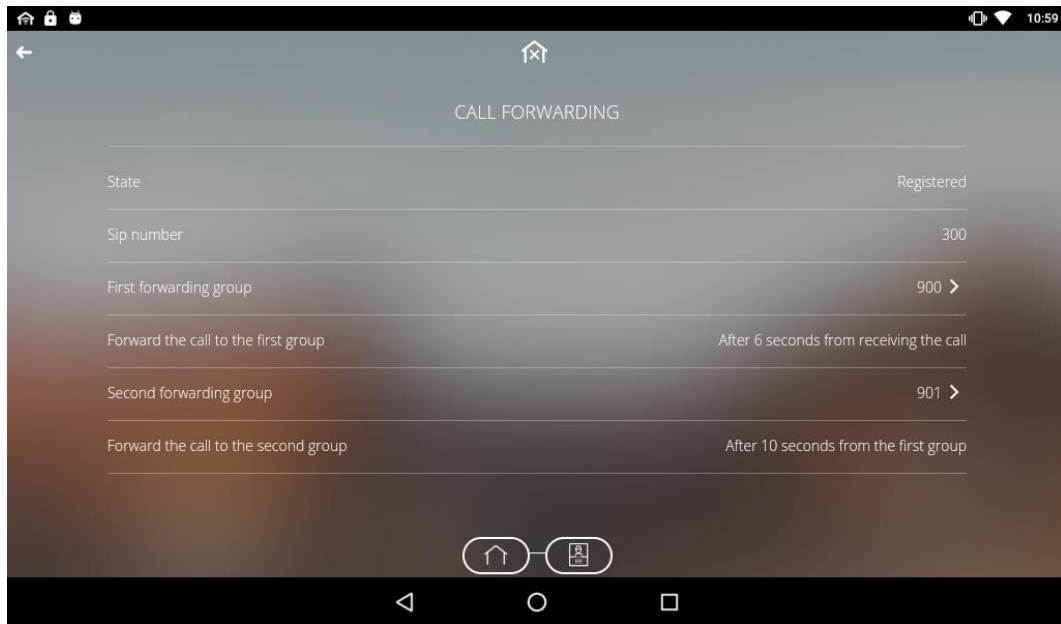
- The “Settings” page will open. Click “Call forwarding”



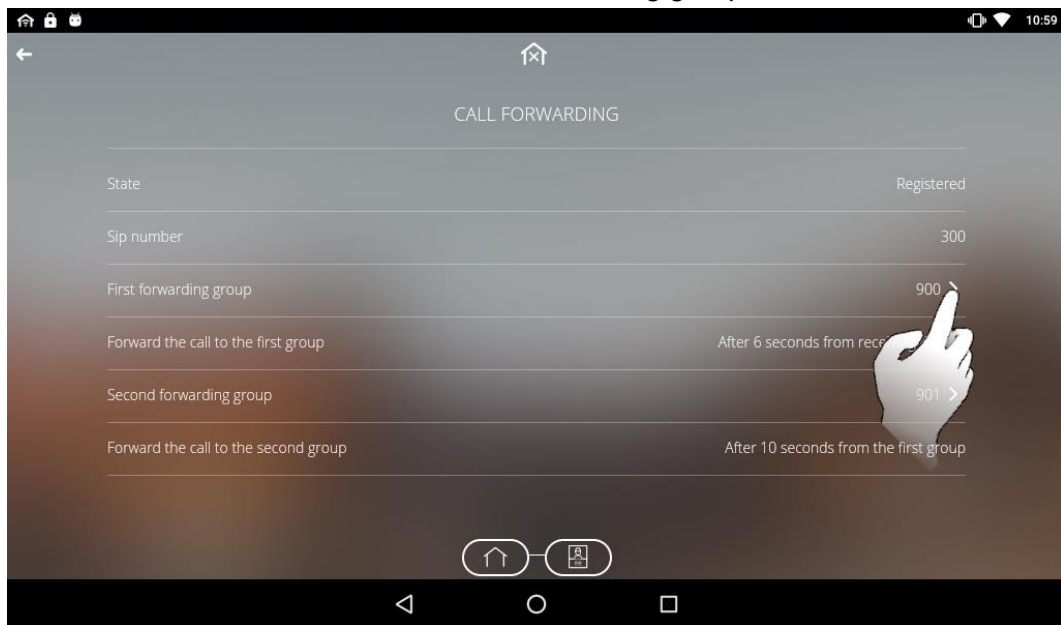
- The “Call forwarding” page will open. Click “Call forwarding from video entry door”



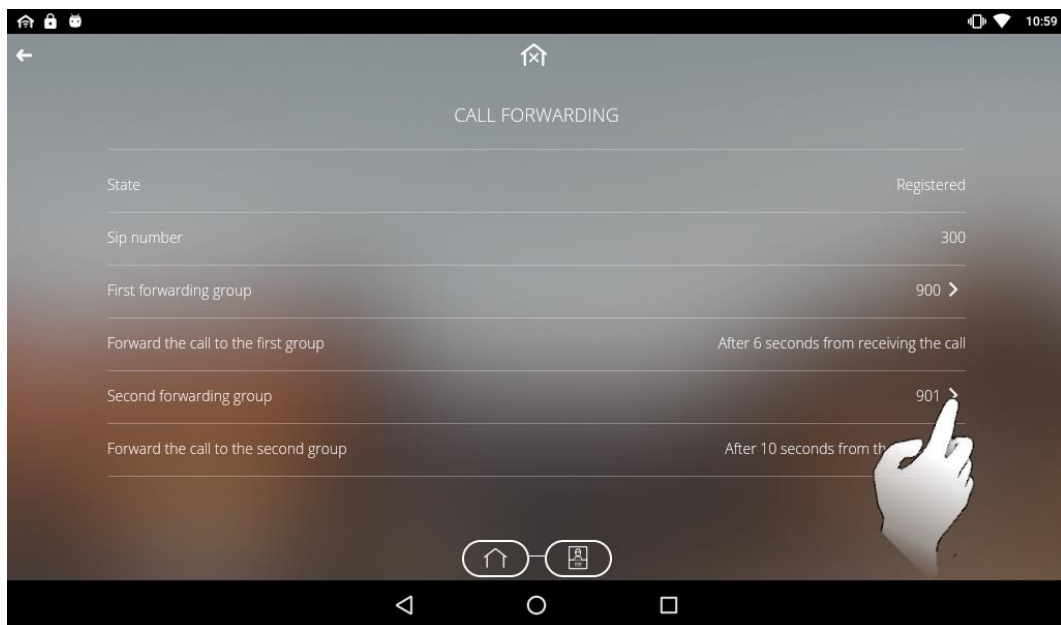
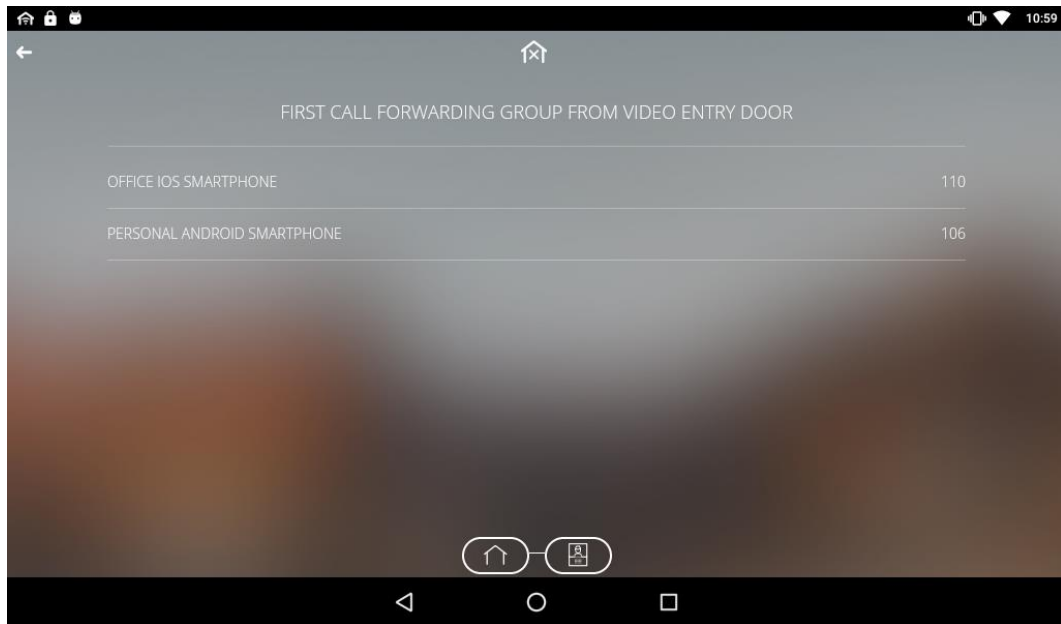
- The detail page opens for the call forwarding associated with that outdoor position. The following can be checked on this page:
  - a. Status
  - b. SIP number
  - c. First forwarding group
  - d. Forwards the call to the first group (delay: interval of time within which the call must be answered by an indoor position. After this interval has elapsed, the call is forwarded to the first group)
  - e. Second forwarding group
  - f. Forwards the call to the second group (delay: interval of time within which the call must be answered by one of the devices associated with the first forwarding group. After this interval has elapsed, the call is forwarded to the second group)

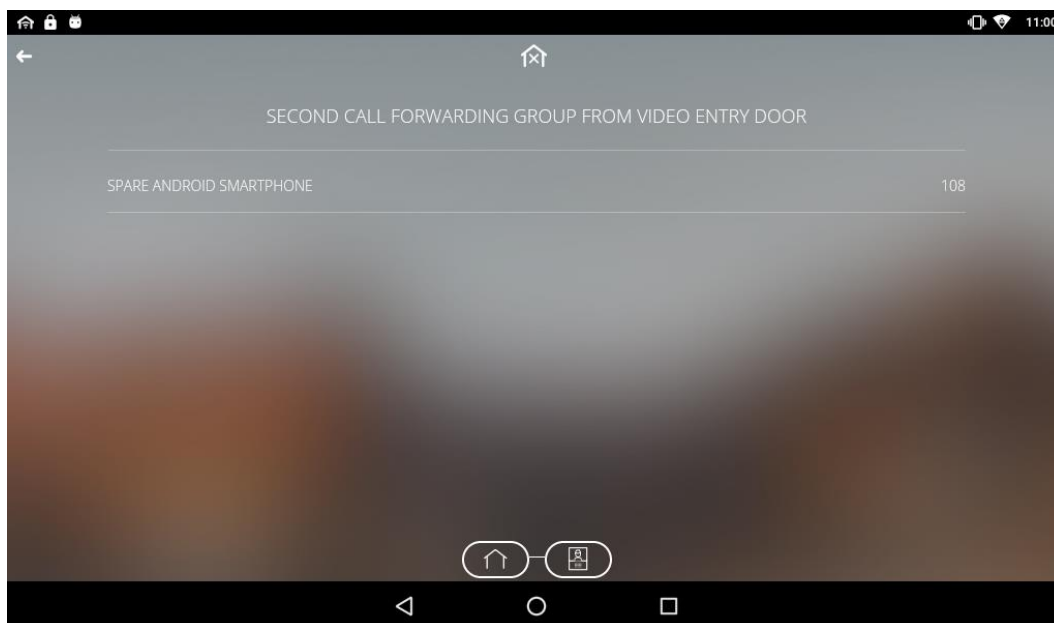


- Clicking the items “*First forwarding group*” and “*Second forwarding group*” displays which mobile devices are associated with each forwarding group









## List of devices that can be integrated

The following table shows which 2N devices are compatible with the Smart Gateway application:

	MODEL	FW VERSION (THIRD PARTIES)	SMART GATEWAY FW/SW VERSION	SMART GATEWAY APP VERSION
2N	IP Base	-	-	3.2.10
	IP Solo	-	-	3.2.10
	IP Verso	-	-	3.2.10

Punto di contatto indicato in adempimento ai fini delle direttive e regolamenti UE applicabili:

*Contact details according to the relevant European Directives and Regulations:*

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